



Tier 1 providers are Maximum Savings providers.

MAXIMIZE YOUR COST SAVINGS WHEN CHOOSING A MAXIMUM SAVINGS PROVIDER.

You have choice and flexibility when it comes to choosing which doctor to see. Learn about the difference in providers so you can understand how you can save the most.

Three of the four Iron Mountain's medical plans have a multi-tiered approach (does not apply to the Basic HDHP) – meaning providers are classified as either Tier 1 or Tier 2 when using a provider within the Aetna network.

- Maximum Savings or Tier 1 provider offer the greatest cost savings and you'll pay the least out of pocket
- Standard Savings or Tier 2 providers still offer you savings, but it will be less than Tier 1 but greater than if you were to use an out-of-network provider
- See how the plans pay differently depending upon the Tier by scanning the QR code.

How to find a provider and know what Tier they are in? Here's how:

- Visit www.aetnadocfind.com/2025-apcn-plus-mt-cpii for the Choice PPO Plan (multi-tier POS) or Enhanced HDHP (Multi-Tier HSA Plan)
- Visit www.aetnadocfind.com/2025-apcn-plus-mt-oaas for the Select Network Plan (multi-tier EPO)
- Enter your home zip code, and click "Start Your Search"
- Follow the "Continue as a guest" option, enter your zip code again, and click "Search"
- Click on a provider category or search for a specific provider
- In the search results, Tier 1 providers are indicated by "Maximum Savings" and Tier 2 are indicated by "Standard Savings".



Quick Tip: Aetna One Advisors (A1A) can also help you find an in-network provider.



Did you know...

Over 70% of Mountaineers were already using Tier 1 providers before we implemented the multi-tiered approach to our medical plans. Be sure to check which Tier your provider is in - as you might be surprised that they are in Tier 1.



Aetna One Advisors (A1A)

To learn more about what A1A benefit advisors can do for you, take a look at this video by scanning the QR code.



Contact A1A

Contact an advisor by phone by calling 888-216-8573 Monday through Friday, from 8 am to 8 pm ET or online chat through the Aetna member website.

(Note: You can chat with an advisor after you've registered on the Aetna member website.)