UnitedHealthcare

HI Options PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit Publicis Connection - bswift.com or call 1-833-313-2025. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call 1-833-313-2025 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Network*: $100 Individual / $300 Family Non-Network*: $100 Individual / $300 Family per calendar year. *Deductibles cross-apply	Generally, you must pay all of the costs from providers up to the deductible amount before this plan begins to pay. If you have other family members on the plan, each family member must meet their own individual deductible until the total amount of deductible expenses paid by all family members meets the overall family deductible.
Are there services covered before you meet your deductible?	Yes. Preventive Care and primary care services are covered before you meet your deductible.	This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive services without cost sharing and before you meet your deductible. See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/
Are there other deductibles for specific services?	No, there are no other deductibles.	You don't have to meet deductibles for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
What is the out-of-pocket limit for this plan?	For network provider*: $2,500 Individual / $7,500 Family For out-of-network providers*: $2,500 Individual / $7,500 Family per calendar year *Out-of-pockets cross-apply	The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, health care this plan doesn't cover, penalties for failure to obtain prior authorization for services.	Even though you pay these expenses, they don't count toward the out-of-pocket.

Important Questions	Answers	Why This Matters:
Will you pay less if you use a network provider?	Yes. See www.welcometouhc.com or call 1-833-313-2025 for a list of network providers.	This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a referral to see a specialist?	No	You can see the specialist you choose without a referral.

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	10% coinsurance deductible does not apply	30% coinsurance	Virtual visit - In network 10% cost share by a Designated Virtual Network Provider. If you receive services in addition to office visit, additional deductibles may apply. No virtual visit coverage for out of network.
	Specialist visit	10% coinsurance deductible does not apply	30% coinsurance	If you receive services in addition to office visit, additional copays, deductibles, or co-insurance may apply.
	Preventive care/screening/ immunization	No charge	30% coinsurance	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	10% coinsurance deductible does not apply	30% coinsurance	Prior Authorization required non-network for certain services or $400 penalty per incident applies not to exceed $1,000 per calendar year.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
	Imaging (CT/PET scans, MRIs)	10% coinsurance deductible does not apply	30% coinsurance	Prior Authorization required non-network or $400 penalty per incident applies not to exceed $1,000 per calendar year.
If you need drugs to treat your illness or condition **More information about prescription drug coverage is available at www.welcometouhc.com**	Generic Drugs (Tier 1)	Retail: $10 copay Mail Order: $30 copay	Retail: $10 copay Mail Order: Not covered	Retail: up to a consecutive 31-day supply. Mail order: 90- day supply.
	Preferred brand drugs (Tier 2)	Retail: $35 copay Mail Order: $105 copay	Retail: $35 copay Mail Order: Not covered	Certain drugs may have a Prior Authorization requirement or may result in a higher cost. If you use a non-network Pharmacy, you are responsible for any amount over the allowed amount.
	Non-preferred brand drugs (Tier 3)	Retail: $70 copay Mail Order: $210 copay	Retail: $70 copay Mail Order: Not covered	You may be required to use a lower-cost drug(s) prior to benefits under your policy being available for certain prescribed drugs.
	Specialty drugs (Tier 4)	Retail: Not covered Mail Order: Not covered	Retail: Not covered Mail Order: Not covered	None
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	10% coinsurance deductible does not apply	30% coinsurance	Prior Authorization required non-network for certain services or $400 penalty per incident applies not to exceed $1,000 per calendar year.
	Physician/surgeon fees	10% coinsurance deductible does not apply	30% coinsurance	None
If you need immediate medical attention	Emergency room care	10% coinsurance deductible does not apply	10% coinsurance deductible does not apply	None
	Emergency medical transportation	10% coinsurance	10% coinsurance	None

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
	Urgent care	10% coinsurance deductible does not apply	30% coinsurance	None
If you have a hospital stay	Facility fee (e.g., hospital room)	10% coinsurance deductible does not apply	30% coinsurance	Prior Authorization required non-network or $400 penalty per incident applies not to exceed $1,000 per calendar year.
	Physician/surgeon fees	10% coinsurance deductible does not apply	30% coinsurance	None
If you need mental health, behavioral health, or substance abuse services	Outpatient services	10% coinsurance deductible does not apply	30% coinsurance	Prior Authorization required non-network for certain services or penalty of $400 per incident will apply, not to exceed $1,000 per calendar year.
	Inpatient services	10% coinsurance deductible does not apply	30% coinsurance	Prior Authorization required non-network for inpatient facility or $400 penalty per incident applies not to exceed $1,000 per calendar year.
If you are pregnant	Office visits	10% coinsurance deductible does not apply	30% coinsurance	
	Childbirth/delivery professional services	10% coinsurance deductible does not apply	30% coinsurance	

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
	Childbirth/delivery facility services	10% coinsurance deductible does not apply	30% coinsurance	Prior Authorization required non-network for Inpatient stays that exceed 48 hours for natural delivery or 96 hours for cesarean or penalty of $400 per incident per calendar year will apply, not to exceed $1,000 per calendar year. Cost sharing does not apply for preventive services. Depending on the type of service, a copayment, coinsurance or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC. (i.e., ultrasound)
If you need help recovering or have other special health needs	Home health care	No charge	30% coinsurance	Limited to 150 visits per calendar year. Prior Authorization required non-network for Home Health Care for certain services (skilled nursing by RN or LPN) or $400 penalty per incident applies not to exceed $1,000 per calendar year.
	Rehabilitation services	10% coinsurance deductible does not apply	30% coinsurance	None
	Habilitation services	10% coinsurance deductible does not apply	30% coinsurance	Habilitation Services are provided with Rehabilitation Service above.
	Skilled nursing care	10% coinsurance medical deductible does not apply	30% coinsurance	Limited to 120 days per calendar year. Prior Authorization required non-network or $400 penalty per incident applies not to exceed $1,000 per calendar year.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
	Durable medical equipment	10% coinsurance	30% coinsurance	Prior Authorization required non-network for DME over $1,000 or $400 penalty per incident applies not to exceed $1,000 per calendar year.
	Hospice services	No charge	30% coinsurance	Prior authorization required non-network before admission for an Inpatient Stay in a hospice facility or $400 penalty per incident applies not to exceed $1,000 per calendar year.
If your child needs dental or eye care	Children's eye exam	10% coinsurance	30% coinsurance	1 exam every 12 months
	Children's glasses	Not covered	Not covered	Child glasses are not covered.
	Children's dental check-up	Not covered	Not covered	Child dental check-up is not covered.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Cosmetic Surgery
- Dental Care (Adult)
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine foot care

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Adult routine vision exam (i.e. refraction) 1 visit per 12 months
- Bariatric Surgery
- Chiropractic care
- Hearing aids - Limited to a single purchase (including repair and replacement) per hearing impaired ear every 3 years.
- Infertility treatment - Limited to outpatient services for one in vitro fertilization attempt per Lifetime
- Weight loss programs

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/ebsa/healthreform. Additionally, a consumer assistance program can help you file your appeal. Contact 1-800-933-3622. A list of states with Consumer Assistance Programs is available at: https://www.dol.gov/ebsa/healthreform and http://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/. Other coverage options may be available to you too, including buying individual

insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov/ or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: 1-833-313-2025 or visit www.welcometouhc.com or the Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-833-313-2025.

Traditional Chinese (中文): 如果需要中文的帮助，**请拨打这个号码** 1-833-313-2025.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-833-313-2025.

Pennsylvania Dutch (Deitsch): Fer Hilf griege in Deitsch, ruf 1-833-313-2025 uff.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-833-313-2025.

Samoan (Gagana Samoa): Mo se fesoasoani i le Gagana Samoa, vala'au mai i le numera telefoni 1-833-313-2025.

Carolinian (Kapasal Falawasch): ngere aukke ghut alillis reel kapasal Falawasch au fafaingi tilifon ye 1-833-313-2025.

Chamorro (Chamoru): Para un ma ayuda gi finu Chamoru, å'gang 1-833-313-2025.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:

This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
(9 months of in-network pre-natal care and a hospital delivery)

■ **The plan's overall deductible**	**$100**
■ **Specialist coinsurance**	**10%**
■ **Hospital (facility) coinsurance**	**10%**
■ **Other coinsurance**	**10%**

This EXAMPLE event includes services like:
Specialist office visits *(pre-natal care)*
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests *(ultrasounds and blood work)*
Specialist visit *(anesthesia)*

Total Example Cost	**$12,700**

In this example, Peg would pay:

Cost Sharing	
Deductibles	$0
Copayments	$10
Coinsurance	$1,300
What isn't covered	
Limits or exclusions	$60
The total Peg would pay is	**$1,370**

Managing Joe's type 2 Diabetes
(a year of routine in-network care of a well-controlled condition)

■ **The plan's overall deductible**	**$100**
■ **Specialist coinsurance**	**10%**
■ **Hospital (facility) coinsurance**	**10%**
■ **Other coinsurance**	**10%**

This EXAMPLE event includes services like:
Primary care physician office visits *(including disease education)*
Diagnostic tests *(blood work)*
Prescription drugs
Durable medical equipment *(glucose meter)*

Total Example Cost	**$5,600**

In this example, Joe would pay:

Cost Sharing	
Deductibles	$0
Copayments	$800
Coinsurance	$100
What isn't covered	
Limits or exclusions	$20
The total Joe would pay is	**$920**

Mia's Simple Fracture
(in-network emergency room visit and follow up care)

■ **The plan's overall deductible**	**$100**
■ **Specialist coinsurance**	**10%**
■ **Hospital (facility) coinsurance**	**10%**
■ **Other coinsurance**	**10%**

This EXAMPLE event includes services like:
Emergency room care *(including medical supplies)*
Diagnostic test *(x-ray)*
Durable medical equipment *(crutches)*
Rehabilitation services *(physical therapy)*

Total Example Cost	**$2,800**

In this example, Mia would pay:

Cost Sharing	
Deductibles	$100
Copayments	$10
Coinsurance	$300
What isn't covered	
Limits or exclusions	$0
The total Mia would pay is	**$410**

The plan would be responsible for the other costs of these EXAMPLE covered services