BenefitsConnect

YaleNewHavenHealth



2026 Benefits Guide

Yale New Haven Health System

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ELIGIBILITY & ENROLLMENT

If you're eligible for benefits, you can enroll yourself, your spouse and/or dependent children in medical (including prescription drug), dental and vision coverage, plus other voluntary and financial benefits. Your benefits are effective on your first day of employment. **Note:** If you change from part-time to full-time or vice versa, the changes to your contributions will go into effect the first of the month following the status change.

Who's Eligible for Benefits

You. You're eligible for benefits if you're a full- or part-time employee of any of these Yale New Haven Health System (YNHHS) organizations:

- Bridgeport Hospital
- Greenwich Hospital
- Health at Home
- Northeast Medical Group (NEMG)
- Yale New Haven Care Continuum (Grimes Center)
- Yale New Haven Health Services Corporation (HSC)
- Yale New Haven Hospital

Your Dependents. If you're eligible, you can also enroll:

- Your legal spouse
- Your dependent children under age 26 (coverage ends the last day of the month in which they turn 26):
  - Biological children
  - Stepchildren
  - Adopted children, including those placed for adoption
  - Foster children
  - Any children for whom you are responsible per court order
- Your dependent children over age 26, if fully dependent on you for support due to a disability and covered by you prior to age 26



If You Earn Less than $46,350

Full-time employees who enroll in the YNHHS Medical Plan and earn less than $46,350 per year are eligible for our Premium Waiver Program. Medical premiums will be waived as long as you participate in the Know Your Numbers Program.

Covered Under Multiple Plans

When you or your family members are covered under more than one medical and/or dental plan, your plan coordinates benefits to prevent duplication and overpayment of benefits. Here's how it works:

Who is the patient	How the plan coordinates benefits
You	Your plan will pay benefits first. The other plan will then pay benefits according to its policies after you submit the claim.
Your spouse	Their plan will pay benefits first. Then, your plan will pay its normal benefits, minus any benefits paid by your spouse's plan. If their plan pays benefits that are equal to or greater than the benefits your plan would otherwise pay, your plan will not pay benefits.
Child covered under both parents' plans	The parents' dates of birth will drive which plan pays benefits first. The plan of the person whose birthday occurs earlier in the year will pay benefits first. If your plan pays benefits second, its normal benefit will be reduced by the amount paid by the other plan.

Does Your Spouse Have Medical Coverage Available Through Another Employer's Plan?

If so and you choose to cover them under a YNHHS medical plan, you'll pay an additional $30 per paycheck ($780 per year). You must attest whether or not coverage is available to your spouse during the enrollment process on **bswift**. This will determine if the spouse surcharge applies.



Enroll in These Benefits During the Open Enrollment Period

Enroll in the following benefits during the annual Open Enrollment period, within 30 days of your first day on the job or within 31 days of experiencing a qualifying event:

- Medical (includes prescription drug)
- Dental
- Vision
- Health Care and Dependent Care FSAs (enroll every year)
- Group Hospital (Indemnity) Insurance (voluntary benefit)
- Group Critical Illness Insurance (voluntary benefit)
- Group Accidental Injury Insurance (voluntary benefit)
- Group Legal Plan (voluntary benefit)
- Travel 365 Insurance (enroll only during Open Enrollment; no option to enroll as a new hire or after a life event)
- Identity Protection and Device Security (enroll during Open Enrollment or at any time during the year)

How To Enroll

To enroll or make changes to your benefits, visit **bswift**, our secure enrollment website, through BenefitsConnect at **ynhhs-benefits.org**. Just click the Enroll tab. Once you reach the **bswift** login page, you'll be prompted to enter your YNHHS username and password. If you need help, call HRConnect at **844-543-2147**.

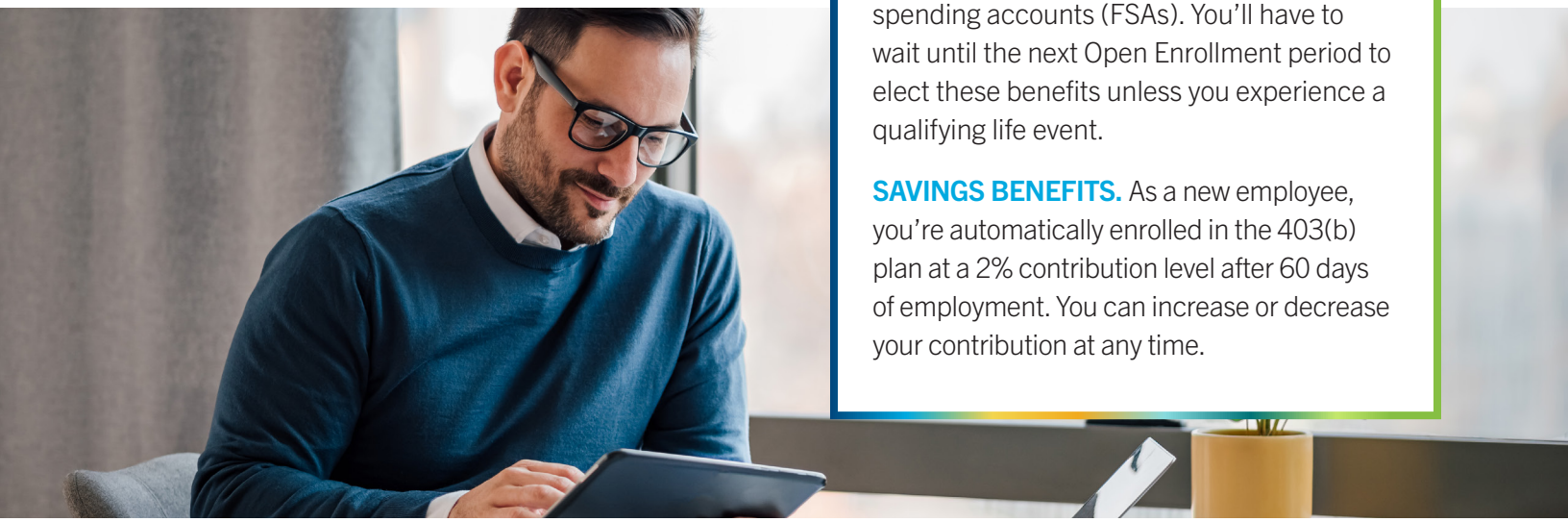
Need more info first?

- Visit BenefitsConnect at **ynhhs-benefits.org**
- Visit the Virtual Benefits Fair at **virtualfairhub.com/YNHHS** or link to it from BenefitsConnect or HRConnect
- Find benefit provider contact information on pages 23-24 of this guide

New to Yale New Haven Health System?

HEALTH BENEFITS. As a new employee, you must enroll in benefits within 30 days. If you don't enroll within this timeframe, you and your dependents won't have medical, prescription drug, dental or vision coverage, and you won't participate in the flexible spending accounts (FSAs). You'll have to wait until the next Open Enrollment period to elect these benefits unless you experience a qualifying life event.

SAVINGS BENEFITS. As a new employee, you're automatically enrolled in the 403(b) plan at a 2% contribution level after 60 days of employment. You can increase or decrease your contribution at any time.



When You Can Make Changes

Enroll carefully! You can enroll or make changes during annual Open Enrollment or during your first 30 days of employment. Once the enrollment period ends, you can make changes only during annual Open Enrollment or within 31 days of experiencing a qualifying life event such as:

- Marriage
- Divorce
- Childbirth/adoption
- Coverage loss or gain for you and/or your dependent(s)

You must submit documentation that supports the event.

Participate or Enroll in These Benefits at Any Time

To learn more about the following voluntary benefit options, see pages 19-20 of this guide or visit **ynhhsvoluntarybenefits.com**.

- Identity Protection and Device Security
- Auto and Home Insurance
- Purchasing Power
- Life with Long-Term Care Insurance
- Pet Insurance
- Employee Discount Program



MEDICAL

The Yale New Haven Health System (YNHHS) Medical Plan, administered by Cigna, connects you to world-class care provided by our Signature Network of facilities and providers. You may also use Cigna Open Access Plus (OAP) or out-of-network providers, but you may pay more. Please know that YNHHS keeps out-of-pocket costs, even for Cigna OAP services, lower than many of our health care industry peers.

WHEN YOU ENROLL IN THE YNHHS MEDICAL PLAN, YOU AUTOMATICALLY HAVE PRESCRIPTION DRUG COVERAGE.

Live Outside Connecticut or Near the Border?

If you live at least 50 miles from a Signature Network facility/provider, you'll have the YNHHS Out of Area Plan available to you. Participation in this plan is triggered by your zip code; it's designed to provide better benefits to those who live too far away to access Signature Network providers. The plan highlights provided on the following pages apply to both the YNHHS Medical and Out of Area Plans, as do the prescription drug benefits described on pages 13-14. The difference is, with the Out of Area Plan, you receive a different level of benefits when you use Cigna OAP providers. See pages 15-16 for details.

Plan Highlights

- In most cases, you'll pay nothing for preventive care – including some preventive tests and prescription drugs – when you use network providers.
- If you choose a Signature Network provider, you'll have copays and no annual deductible to meet. If you choose a Cigna OAP or out-of-network provider, you'll have to meet an annual deductible before being reimbursed for certain types of services.
- Behavioral health and substance abuse benefits are included in the medical plan.
- You only need to meet one combined annual out-of-pocket maximum for medical and prescription drugs. All your copays and coinsurance for covered services are applied toward this maximum. Once you meet the out-of-pocket maximum, the plan pays 100% of eligible expenses for the remainder of the calendar year for each enrolled person.

You can waive medical coverage if you're covered by another plan or your spouse is a YNHHS employee. If you and your spouse are both YNHHS employees, you don't need to have separate coverage under medical at YNHHS; one of you can enroll for YNHHS coverage and cover the other as a dependent. **Note:** It's not allowed for both benefit-eligible employees to cover each other, since benefits won't coordinate under the same plan.

Understand the Networks

The amount you pay for care depends on whether you receive care from a Signature Network, Cigna OAP or out-of-network provider.

Signature Provider Network

When you use a Signature Network provider or facility, you'll pay less for most covered services. You pay a flat copay for care and do not have to pay a deductible before the plan begins to pay benefits. Once you meet your annual out-of-pocket maximum, the plan will pay 100% of covered expenses through that calendar year.

NOTE: Some Signature Network clinicians also provide care at facilities that are not part of our Signature Network. If you receive care at these other sites, you'll pay higher costs for these facilities. For example, a surgeon who practices at Signature Network facilities may also perform surgery at private surgical centers. If your surgery is performed at a private center, you'll pay the Cigna OAP provider or out-of-network provider rate for the doctor and the facility.

Signature Network clinicians include:

- Primary Care Physicians (PCPs) from Northeast Medical Group (NEMG), Yale Medicine (YM), Community Medical Group (CMG), WestMed, SoNE Health and Trinity Health of New England – CT only
- Specialists from NEMG, YM, CMG, SoNE Health and medical staff at a YNHHS hospital

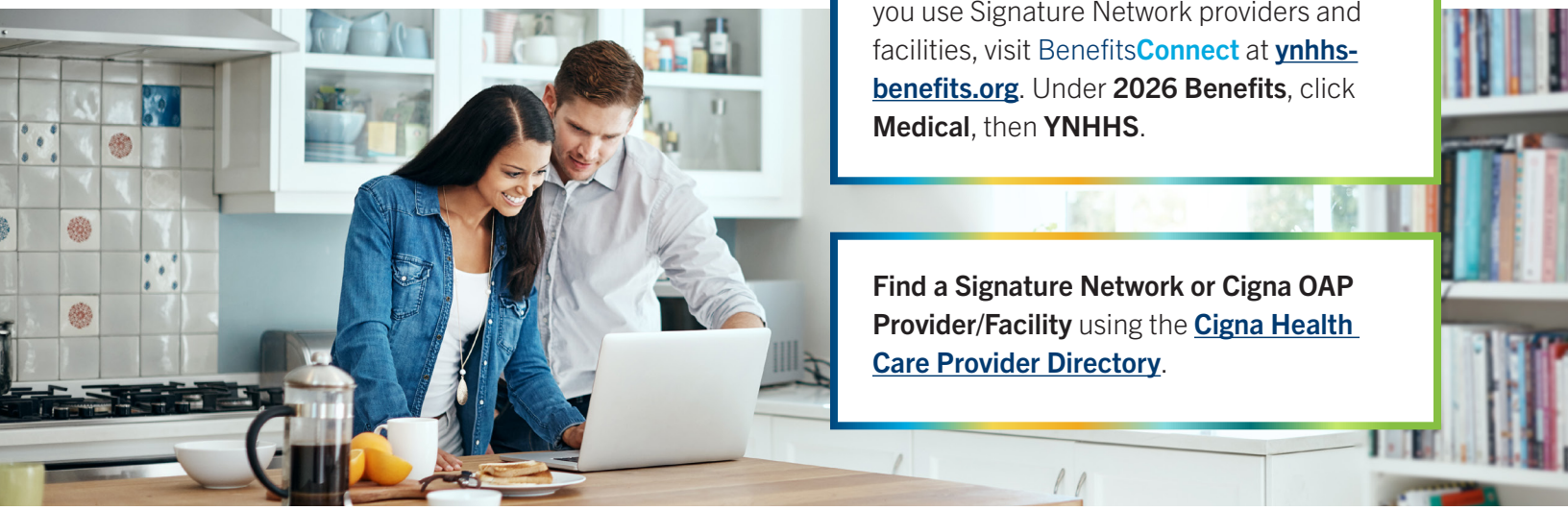
Signature Network facilities include:

- All YNHHS hospitals/locations, urgent care centers and Trinity Health of New England facilities (CT only)
- Fairfield Surgery Center, a division of Orthopaedic Specialty Group (OSG)
- Digestive Disease Associates – Branford Endoscopy Suite
- WestMed Urgent Care and Immediate Care
- OrthoFast, a division of OSG
- LabCorp and Quest Diagnostics laboratories

See How You Can Save with the Signature Network

For examples of how you can save when you use Signature Network providers and facilities, visit BenefitsConnect at **ynhhs-benefits.org**. Under **2026 Benefits**, click **Medical**, then **YNHHS**.

Find a Signature Network or Cigna OAP Provider/Facility using the **Cigna Health Care Provider Directory**.



Cigna Open Access Plus (OAP) Providers

When you choose to receive care from a Cigna OAP provider:

- You'll have to meet your annual deductible before receiving reimbursement for certain types of services.
- After you meet your deductible, you'll generally pay 20% coinsurance or a copay until you reach your annual out-of-pocket maximum.
- Once you meet your annual out-of-pocket maximum, the plan will pay 100% of covered expenses through that calendar year.

To find a Cigna OAP provider, visit the Cigna Health Care Provider Directory or call **833-739-6447 (833-73-YNHHS)**. Or download the myCigna app from the App Store or Google Play for health care services, resources and important contacts.

Out-of-Network Providers

When you use a provider or facility that is not in the Signature Network or Cigna OAP:

- You'll pay the most for care.
- Cigna will pay a maximum reimbursable charge (MRC) for covered services.
- You'll be responsible for costs up to your annual deductible, coinsurance and any difference between the MRC and the amount billed by the provider.
- You'll need to file a claim for the care to be covered. Payments will be made directly to the provider, unless you submit a bill showing you've paid it already.

For No-Cost Vaccines, Show the Right ID

You and your covered dependents can get no-cost vaccines for shingles, pneumonia, flu (ages 18 and older only), tetanus/diphtheria and hepatitis A and B. To ensure 100% coverage, show the right ID card. If you are in:

- A CVS Minute Clinic or Health Hub, use your medical plan ID card
- Any other network pharmacy, use your Capital Rx ID card, mailed to your home and available via the Capital Rx app on the App Store or Google Play

To find a network pharmacy, visit **cap-rx.com**.



YNHHS Medical Plan: What You Pay Based on the Provider You Choose

Here's **what you pay** depending on whether you receive care from a Signature Network, Cigna OAP or out-of-network provider. For a more complete list and any limitations, visit HR Connect to view the summary plan description (SPD). To see employee premium contributions for the medical plan, visit **bswift** through BenefitsConnect at **ynhhs-benefits.org**. Just click the **Enroll** tab.

Note: See pages 15-16 for YNHHS Out of Area Plan details.

	Signature Network Facility/Provider	Cigna Open Access Plus (OAP) Provider	Out-of-Network Provider
Annual Deductible (individual / family)	$0 / $0	$1,750 / $3,500	$10,000/$20,000
Out-of-Pocket Maximum [1] (individual / family)	$3,000 / 6,000	$8,150 / $16,300 (combined with prescription drugs)	$30,000/$60,000
Office Visits and Physician's Services			
Primary Care Visit (in-person or electronic) [2,3]	$20 copay	$40 copay	50% of MRC* after deductible
Specialist Office Visit (in-person or electronic) [2]	$35 copay	$60 copay	50% of MRC* after deductible
Preventive Care (routine exams, [4] well-woman [5] and well-child visits [6]) [2]	0%, no copay	0%, no copay	50% of MRC* after deductible
Doctor or Surgeon Services [7]	0%, no copay	20% coinsurance, no deductible	50% of MRC* after deductible
Allergy Shot in Doctor's Office (primary care / specialist)	$20 copay / $35 copay	$40 copay / $60 copay	50% of MRC* after deductible
Nutrition Counseling and Diabetes Self-Management Training [8]	0%, no copay	0%, no copay	50% of MRC* after deductible
Colorectal Cancer Screening [9]	0%, no copay	0%, no copay	50% of MRC* after deductible
Women and Children			
Mammography [10] (including 3D and bone density test)	0%, no copay	0%, no copay	50% of MRC* after deductible
Screening Breast Ultrasound (if dense breast tissue or a history)	$20 copay	$20 copay	50% of MRC* after deductible
Maternity Care [11] (initial visit primary care / specialist)	$20 copay / $35 copay	$40 copay / $60 copay	50% of MRC* after deductible
Specialized Infant Formula (medical necessity only)	N/A	50% coinsurance, no deductible	50% of MRC* after deductible
Fertility Services [12]	0% coinsurance up to lifetime max of $14,000 for certain medical services	0% coinsurance up to a lifetime max of $10,000 for certain medical services	N/A

Inclusive Fertility Care

YNHHS offers fertility coverage to all who need it, including same-sex partners and single parents.

	Signature Network Facility/Provider	Cigna Open Access Plus (OAP) Provider	Out-of-Network Provider
Ancillary Services			
Lab Services	$25 copay	$35 copay	50% of MRC* after deductible
Diagnostic Testing [13] (facility charges only)	$25 copay	$35 copay	50% of MRC* after deductible
High-Tech Diagnostic Imaging [14] (facility charges only)	$100 copay	20% coinsurance after deductible	50% of MRC* after deductible
Chiropractic Visits [15]	N/A	$30 copay	50% of MRC* after deductible
Physical, Occupational, and Speech Therapy [15]	$10 copay	$10 copay	50% of MRC* after deductible
Cardiac Rehabilitation [16]	$10 copay	$30 copay	50% of MRC* after deductible
Inpatient and Outpatient Care			
Inpatient Hospital Services [17]	$250 copay	20% coinsurance after deductible	50% of MRC* after deductible
Outpatient Surgery [18]	$100 copay	20% coinsurance after deductible	50% of MRC* after deductible
Infusion and Radiation Therapy (including medications)	$25 copay	20% coinsurance after deductible	50% of MRC* after deductible
Pathologists, Radiologists and Anesthesiologists	0%, no copay	0%, no copay	50% of MRC* after deductible
Behavioral Health and Substance Abuse			
Inpatient Treatment (facility charges only)	$250 copay	20% coinsurance after deductible	50% of MRC* after deductible
Outpatient Treatment [19,20]	$10 copay	$10 copay	50% of MRC* after deductible
Urgent and Emergency Care and Telehealth			
Emergency Department	$300 copay	$300 copay	$300 copay
Urgent Care Facility and Walk-In Medical Center	$35 copay	$60 copay	$60 copay
Ambulance	0%, no copay	0%, no copay	0%, no copay
Telehealth	$35 copay	$40 copay	N/A
Non-Acute Care			
Skilled Nursing Facility, Home Health Care [21]	20% coinsurance	20% coinsurance, no deductible	50% of MRC* after deductible
Hospice Care [22]	N/A	20% coinsurance, no deductible	50% of MRC* after deductible
Other			
Durable Medical Equipment	N/A	20% coinsurance, no deductible	50% of MRC* after deductible
Hearing Aids [23]	N/A	20% after deductible	50% of MRC* after deductible
Orthotics	N/A	50% coinsurance, no deductible	50% of MRC* after deductible

Chart Notes

* The maximum reimbursable charge (MRC) is the amount Cigna will pay for a covered service or the billed charge – whichever is lower. The MRC applies to out-of-network services only.

[1] Amounts you pay toward care provided by all in-network providers accumulate toward both the YNHHS and Cigna Open Access Plus (OAP) out-of-pocket maximums. However, when the YNHHS in-network out-of-pocket maximum has been reached, amounts paid for YNHHS in-network care no longer accrue toward the Cigna OAP out-of-pocket maximum. Amounts paid for Cigna OAP in-network care continue to accrue until the Cigna OAP out-of-pocket maximum is met.

[2] Tests (e.g., some lab work) associated with office visits may be subject to a copay or deductible and coinsurance if not mandated by the Affordable Care Act (ACA). Check with your provider or call Cigna to determine if a specific test is covered at 100%. In addition, some Signature Network providers send lab work to a Cigna OAP lab. In this case, the lab work is covered as a Cigna OAP benefit.

[3] Find a list of Signature Network providers using the Cigna Health Care Provider Directory.

[4] One exam every calendar year starting at age 22 (includes immunizations).

[5] One per calendar year. All other OB/GYN office visits are covered at the specialist office visit benefit level.

[6] Seven exams from birth to age 1 year; seven exams from ages 1 to 5; one exam from ages 6 to 21.

[7] Other than office visit; includes maternity claims.

[8] Nutritional counseling is covered with no limit for mental health/substance abuse (anorexia or bulimia) and diabetes (that are medically necessary). For all other conditions, there is a 6-visit maximum per calendar year.

[9] Diagnostic colonoscopies covered under the outpatient surgery benefit level. Includes fecal occult blood test, barium enema, flexible sigmoidoscopy and screening colonoscopy.

[10] Screening (preventive/routine) mammogram only. Does not include breast ultrasounds.

[11] Prenatal care and delivery. Well visits to the obstetric provider are billed with one global fee that includes trimester visits, delivery and postpartum care. Any maternity-related tests needed, such as blood work, glucose tolerance tests, stress tests, ultrasounds or amniocentesis, are billed separately. Inpatient hospital and doctor or surgeon services also apply.

[12] The Signature Network Provider is Yale Reproductive Endocrinology and Infertility (REI) Center, which has locations in Greenwich, Fairfield, New Haven and New London. Prescription medications are also included up to a lifetime maximum of $2,000 through your Capital Rx pharmacy benefit; this $2,000 prescription drug maximum is in addition to the medical maximum. However, specialty medications need to be obtained through YNHHS Outpatient Pharmacy Services.

[13] Includes x-rays, echo stress tests, ultrasounds, diagnostic mammograms, sleep studies and EKGs. Patients will receive a bill for the reading of the diagnostic testing and imaging (covered under "Doctor or Surgeon Services").

[14] PET, SPECT, MRI, MRA, CTA and CAT.

[15] Chiropractic, physical, occupational and speech therapy combined maximum: 50 visits per calendar year. Maintenance therapy is not covered under chiropractic care, and medical necessity will be reviewed after the 5th visit.

[16] Cardiac rehabilitation: maximum 36 visits per calendar year.

[17] Room and board, lab work, medical supplies and other hospital ancillary services.

[18] Hospital or surgical center facility charges only.

[19] The Employee & Family Resources (EFR) program provides up to six confidential counseling sessions at no cost.

[20] Includes ABA therapy, Intense Outpatient Program (IOP) and Partial Hospitalization Program (PHP).

[21] Up to 120 days per calendar year after a hospital stay for skilled nursing and home health care.

[22] No day limit.

[23] Two hearing aids every 36 months.

No ID Cards Needed

You don't need an ID card when you receive care under the YNHHS Medical Plan. Your provider will be able to access all your information through their system when you tell them you're covered under Cigna. If you want an ID card, you can simply download one from the myCigna app, available on the App Store or Google Play.

FOR MORE INFORMATION:

BenefitsConnect

VISIT ynhhs.benefits.org for:

MEDICAL PLAN TERMS DEFINED.
Copays. Coinsurance. What's the difference? BenefitsConnect offers definitions and explanations.

PLAN DETAILS. When and how must you precertify treatment with Cigna? What resources do you have for urgent care and telehealth? BenefitsConnect provides details.

Prescription Drugs

You automatically have prescription drug coverage when you enroll in the YNHHS Medical or Out of Area Plan. You can fill covered prescriptions at participating Capital Rx retail pharmacies, including major retail pharmacy chains, or through Costco Mail Pharmacy. If you enroll in YNHHS medical coverage, you'll receive a Capital Rx ID card in the mail.

How The Plan Works

Your prescription will be covered only if it's filled at a participating pharmacy. To fill a:

- **30-DAY SUPPLY PRESCRIPTION**, show your Capital Rx ID card at a participating retail pharmacy. With the Capital Rx app, you'll have a digital ID card right on your phone.
- **MAINTENANCE MEDICATION** (90-day supply), you can use any network pharmacy or the Costco Mail Pharmacy (Costco membership not required).
- **SPECIALTY MEDICATION**, you'll need to use specialty pharmacy services as described on the next page.

In an emergency or if you're out of state and can't get to a participating pharmacy, you'll pay out of pocket and then file a claim for reimbursement from Capital Rx. When you're covered by the YNHHS Medical or Out of Area Plan, the out-of-pocket maximum is the most you'll pay out of pocket for medical care and prescription drugs.

NOTE: When a generic is available and you or your doctor chooses a brand-name drug, you'll pay the brand-name coinsurance – plus the difference in cost between the two medications.

Special Enrollment Website

Learn more about all that Capital Rx offers through our Capital Rx enrollment website, available starting October 27 at **Enrollment.cap-rx.com/YaleNewHavenHealth**. On the site, you can search network pharmacies and get drug information.

Manage Your Prescription Drugs through the Capital Rx App!

The app gives you a personal advisor for your prescriptions right in the palm of your hand. Use the app to:

- Find low-cost drugs at a pharmacy near you
- View your claims history
- Download a digital pharmacy ID card
- View which drugs are covered under your plan
- Track how much money you have paid toward your out-of-pocket obligations
- View or download member documents and plan forms

To download the app, search "**CAPITAL RX**" in the App Store or Google Play.

To register, visit **https://app.cap-rx.com/register** and provide your personal information and credentials to create your account.

Pay Nothing for Certain Preventive Drugs

The Affordable Care Act (ACA) makes many prescription medications, vaccines and supplements – including contraceptives and statins – available to you at no cost. Review the list of **no cost preventive medications**.

What You Pay To Fill A Prescription

What you pay depends on the type of drug and the amount prescribed. When the cost of a drug is less than the minimum copay, you'll pay the lower amount.

You only need to meet one combined annual out-of-pocket maximum for medical and prescription drugs. All copays and coinsurance for covered services are applied toward this maximum. Once the out-of-pocket maximum is met, the plan pays 100% of eligible expenses for the rest of the calendar year for each enrolled person.

Tier	30-Day Supply	90-Day Supply through Retail Pharmacies or CostCo Mail Order
Tier 1: Generic	$10 copay	$20 copay
Tier 2: Brand Name	20% coinsurance ($35 minimum, $80 maximum) if the drug is on the list of preferred brand drugs (formulary)	20% coinsurance ($70 minimum, $150 maximum) if the drug is on the list of preferred brand drugs (formulary)
Tier 3: Non-Preferred Brand	40% coinsurance ($55 minimum, $120 maximum) if the drug isn't on the list of preferred brand drugs (the formulary)	40% coinsurance ($110 minimum, $230 maximum) if the drug isn't on the list of preferred brand drugs (the formulary)
Tier 4: Specialty	**Up to a 30-day supply only through YNHHS Specialty Pharmacy Services:** $80 copay for generic and brand name specialty products For certain high-cost specialty drugs not available through YNHHS Specialty Pharmacy Services, you'll use the Costco Specialty Pharmacy, available at **rx.costco.com**.	

Save Money on Specialty Drugs

If you or your covered dependents are enrolled in the YNHHS Medical or Out of Area Plan and take specialty medications, Capital Rx offers Rx Cap+. This plan enhancement connects you with copay assistance programs that lower your out-of-pocket costs for more than 150 specialty medications used to treat rare conditions such as cancers, cystic fibrosis, hemophilia and others. The specialty pharmacy will contact you directly and work with you and your provider to complete enrollment in the appropriate copay assistance program.

Questions? Call Capital Rx Customer Care 24/7 at the number printed on your ID card.

For More Detail

Some medications, such as the breast cancer prevention drugs raloxifene and tamoxifen, require pre-authorization. Others, such as experimental medications, aren't covered under the plan. For more details, visit HRConnect.

YNHHS Out of Area Plan: What You Pay Based on the Provider You Choose

If you live at least 50 miles from a Signature Network facility/provider, you'll have the YNHHS Out of Area Plan available to you. For those who live outside Connecticut or near the border and have limited access to Signature Network providers, the YNHHS Out of Area Plan offers better benefits when you must use Cigna Open Access Plus (OAP) providers.

This plan offers the same Signature Network and Out-of-Network benefits as the YNHHS Medical Option; it pays different benefits when you use Cigna OAP providers.

	Signature Network Facility/Provider	Cigna Open Access Plus (OAP) Provider	Out-of-Network Provider
Annual Deductible (individual / family)	$0 / $0	$800 / $1,600	$10,000/$20,000
Out-of-Pocket Maximum [1] (individual / family)	$3,000 / 6,000	$5,000 / $10,000	$30,000/$60,000
Office Visits and Physician's Services			
Primary Care Visit (in-person or electronic) [2,3]	$20 copay	$30 copay	50% of MRC* after deductible
Specialist Office Visit (in-person or electronic) [2]	$35 copay	$50 copay	50% of MRC* after deductible
Preventive Care (routine exams, [4] well-woman [5] and well-child visits [6]) [2]	0%, no copay	0%, no copay	50% of MRC* after deductible
Doctor or Surgeon Services [7]	0%, no copay	20% after deductible	50% of MRC* after deductible
Allergy Shot in Doctor's Office (primary care / specialist)	$20 copay / $35 copay	$30 copay / $50 copay	50% of MRC* after deductible
Nutrition Counseling and Diabetes Self-Management Training [8]	0%, no copay	0%, no copay	50% of MRC* after deductible
Colorectal Cancer Screening [9]	0%, no copay	0%, no copay	50% of MRC* after deductible
Women and Children			
Mammography [10] (including 3D and bone density test)	0%, no copay	0%, no copay	50% of MRC* after deductible
Screening Breast Ultrasound (if dense breast tissue or a history)	$20 copay / $35 copay	$20 copay	50% of MRC* after deductible
Maternity Care [11] (initial visit primary care / specialist)	$20 copay	$30 copay / $50 copay	50% of MRC* after deductible
Specialized Infant Formula (medical necessity only)	N/A	50% coinsurance, no deductible	50% of MRC* after deductible
Fertility Services [12]	0% coinsurance up to lifetime max of $14,000 for certain medical services	0% coinsurance up to lifetime max of $10,000 for certain medical services	N/A

PLEASE SEE CHART NOTES ON PAGE 12.

	Signature Network Facility/Provider	Cigna Open Access Plus (OAP) Provider	Out-of-Network Provider
Ancillary Services			
Lab Services	$25 copay	$35 copay	50% of MRC* after deductible
Diagnostic Testing [13] (facility charges only)	$25 copay	$35 copay	50% of MRC* after deductible
High-Tech Diagnostic Imaging [14] (facility charges only)	$100 copay	20% after deductible	50% of MRC* after deductible
Chiropractic Visits [15]	N/A	$30 copay	50% of MRC* after deductible
Physical, Occupational, and Speech Therapy [15]	$10 copay	$10 copay	50% of MRC* after deductible
Cardiac Rehabilitation [16]	$10 copay	$30 copay	50% of MRC* after deductible
Inpatient and Outpatient Care			
Inpatient Hospital Services [17]	$250 copay	20% after deductible	50% of MRC* after deductible
Outpatient Surgery [18]	$100 copay	20% after deductible	50% of MRC* after deductible
Infusion and Radiation Therapy (including medications)	$25 copay	20% after deductible	50% of MRC* after deductible
Pathologists, Radiologists and Anesthesiologists	0%, no copay	0%, no copay	50% of MRC* after deductible
Behavioral Health and Substance Abuse			
Inpatient Treatment (facility charges only)	$250 copay	20% after deductible	50% of MRC* after deductible
Outpatient Treatment [19,20]	$10 copay	$10 copay	50% of MRC* after deductible
Urgent and Emergency Care and Telehealth			
Emergency Department	$300 copay	$300 copay	$300 copay
Urgent Care Facility and Walk-In Medical Center	$35 copay	$50 copay	$60 copay
Ambulance	0%, no copay	0%, no copay	0%, no copay
Telehealth	$35 copay	$30 copay	N/A
Non-Acute Care			
Skilled Nursing Facility, Home Health Care [21]	20% coinsurance	20% coinsurance, no deductible	50% of MRC* after deductible
Hospice Care [22]	N/A	20% coinsurance, no deductible	50% of MRC* after deductible
Other			
Durable Medical Equipment	N/A	20% coinsurance, no deductible	50% of MRC* after deductible
Hearing Aids [23]	N/A	20% after deductible	50% of MRC* after deductible
Orthotics	N/A	50% coinsurance, no deductible	50% of MRC* after deductible

A Word about Prescription Drugs. YNHHS Out of Area Plan prescription drug benefits match those offered under the YNHHS Medical Plan. Please see pages 13-14 for details.

DENTAL

You can choose from two plans – Delta Dental Basic and Delta Dental Plus – that cover all your dental needs. Although you may see any dentist you like, when you visit a network dentist, you'll pay less and you won't have to file a claim.

Both plans feature:

- A nationwide network of Delta Dental dentists
- Discounted rates for using participating Delta Dental network dentists
- Preventive services at no cost to you
- Coverage for restorative services
- An oral health enhancement option that provides two additional cleanings a year for people with periodontal disease
- Fluoride treatment for children under age 19

Find a Participating Dentist

To locate a participating dentist in your area, visit **deltadentalct/ynhhs**.

The key difference is that Delta Dental Plus covers more services and pays a higher annual maximum benefit, so it costs more per paycheck. You can also choose to waive dental coverage.

Compare the Dental Plan Options

Here's **what you pay** under the two dental plan options.

	Delta Dental Basic	Delta Dental Plus
Annual Deductible (individual/family)	$50/$100	$50/$100
Individual Maximum Calendar Year Benefit (excludes preventive, orthodontic and TMJ benefits)	$1,000	$1,700
Preventive Services (no deductible) includes x-rays and routine exams and services	0% of MAA*	0% of MAA*
Restorative Services, such as extractions and root canals	20% of MAA* after deductible	20% of MAA* after deductible
Major Services, such as dentures, bridges and crowns	Not covered	50% of MAA*
Orthodontic Services	Not covered	50% of MAA* Lifetime maximum benefit per person: $1,700
Temporomandibular Joint (TMJ) Disorder Treatment Services	Not covered	50% of MAA* Lifetime maximum benefit per person: $1,700

* **Maximum allowable amount**

If You Receive Care from a Provider Outside the Network

- You may pay more for services because non-participating dentists have not negotiated fee discounts with Delta Dental.
- You may need to pay the dentist yourself and then submit a claim to be reimbursed by Delta Dental.
- If you need to submit a dental claim yourself, ask your dentist for a standard American Dental Association claim form.

For complete details about covered expenses, exclusions and limitations, review the summary plan description (SPD) for your dental plan on HRConnect.

Whether seeking services in- or out-of-network, if your procedure will cost more than $300, ask your provider to submit a pre-treatment estimate to Delta Dental. That way, you'll know how much the plan will cover and how much you'll need to pay. Call Delta Dental at **800-452-9310** with any questions.



Benefits for Members with Disabilities

The dental plan offers a Special Health Care Needs benefit for YNHHS members with intellectual and developmental disabilities to provide the care they need. Benefits include:

- Additional exams and introductory/desensitization visits to learn what to expect during an exam;
- Up to four hygiene visits per calendar year;
- Dental case management; and
- Anesthesia.

VISION

The vision plans from Vision Service Plan (VSP) – the Basic Vision Plan or the EasyOptions Premier Plan – cover an annual eye exam and a pair of glasses or contact lenses every calendar year. They also offer discounts on other products and services. Both plans offer:

- Discounts when you purchase contact lenses, additional glasses and sunglasses and laser vision surgery through VSP providers.
- The LightCare benefit for ready-to-wear (not prescription) sunglasses or blue light filtering glasses from a VSP provider.
- Annual retinal screenings for a flat copay ($20 for Basic and $15 for Premier) from VSP providers.

The EasyOptions Premier Plan provides a higher allowance for frames and lenses and covers certain lens options in full.

Find a Participating Doctor

To maximize your benefits and pay less out of pocket, connect with a network doctor at **vsp.com**.

Basic Vision Plan

Under the Basic Vision Plan, you can go in- or out-of-network for care. You'll pay less when you receive care from a network provider.

	In-Network Coverage	Out-of-Network Coverage
Eye exam (every 12 months)	100% after $15 copay	100% after $15 copay
Corrective lenses (every 12 months)	100% after $15 copay [1,2]	100% after $15 copay [1,2]
Frames (every 24 months) [2]	Up to $155, plus 20% discount	Up to $155, plus 20% discount
Contact lenses (every 12 months) [3]	$155, plus 15% discount on VSP doctor services	$155, plus 15% discount on VSP doctor services

[1] Standard lenses, including glass or plastic single vision, bifocal or trifocal; copay includes lenses and frames.
[2] Selecting the LightCare benefit replaces the frame and lens benefit.
[3] When you select contact lenses instead of glasses.

EasyOptions Premier Plan

With VSP EasyOptions, in addition to all the benefits of the Basic Vision Plan, you and each member on your plan can choose one of these enhanced eyewear options when purchasing your glasses or contacts. You must use an in-network provider to receive coverage.

	In-Network Coverage Only
Frame allowance (every 12 months) [1]	Up to $250
Elective contact lenses (every 12 months)	$200, plus covered contact lens exam after $60 copay
Progressive, photochromic, or anti-reflective lenses	Covered in full

[1] Selecting the LightCare benefit replaces the frame benefit.

For details about covered expenses, exclusions and limitations, review the vision summary plan description (SPD) on HR **Connect**.

FLEXIBLE SPENDING ACCOUNTS

Flexible spending accounts (FSAs) help you save money on eligible health care and dependent care expenses you'll have during the year. You pay no taxes on contributions to your FSAs – and your contributions reduce your taxable income.

During every Open Enrollment (or when you elect benefits as a new employee), you must elect any amounts you want to contribute to a Health Care or Dependent Care FSA for the following year. Your election does not automatically roll over from year to year, so you must enroll each year.

Health Care FSA

Each year during Open Enrollment, you choose your Health Care FSA contribution level for the calendar year – up to $3,400 in 2026. Your pretax paycheck contributions are deposited directly into your Health Care FSA.

Estimate your expenses carefully! The maximum amount you can roll over to the next calendar year is $680; you forfeit any additional amounts remaining in your account at the end of the year.

You can use your FSA to pay for eligible expenses, including:

- Copays and coinsurance
- Prescription drugs and over-the-counter medications (with a doctor's prescription)
- Medical equipment, like crutches, and supplies, such as bandages
- Vision care, like eyeglasses and contact lenses
- Dental expenses, such as fillings and braces

You can use your Health Care FSA debit card to pay for eligible expenses. Or, you can submit receipts and file a claim for reimbursement.

Dependent Care FSA

Setting aside pretax dollars in a Dependent Care Flexible Spending Account (FSA) can help you save on eligible child or adult day care expenses, including preschool, summer camp, before- and after-school programs, and child and adult day care while you work.

How It Works

Each year during Open Enrollment, you choose your Dependent Care FSA contribution level for the calendar year – up to $7,500 if you and your spouse file taxes jointly; $3,750 if you file separately. Your pretax paycheck contributions are deposited directly into your Dependent Care FSA.

You can use the Dependent Care FSA to pay for care needed to allow you or your spouse to work, look for work, or attend school. Examples include:

- Before- and after-school care
- Babysitters, nannies and au pairs
- Adult day care
- Licensed day care centers
- Nursery schools and pre-schools
- Placement fees for a dependent care provider
- Day camps (must serve at least 6 children)

Who's Eligible

To be eligible for the Dependent Care FSA, your dependent must be:

- Under age 13
- A disabled qualifying relative
- A spouse who is unable to work or care for themselves
- An adult child who is unable to work or care for themselves



Managing Your FSA

HSA Bank administers the FSAs. You set up and manage your FSA at **hsabank.com** or via the HSA Bank mobile app. Then, you can upload receipts and submit claims, pay providers and track your account balance and transactions. You have until March 31 of the following year to submit receipts for reimbursement.

Submitting FSA Claims

You can find FSA claim forms at **hsabank.com**. Click the **Resources** tab.

The best way to submit a Health Care FSA claim is to upload your Explanation of Benefits (EOB) from the insurance carrier to HSA Bank's portal or via the HSA Bank mobile app. If you don't submit an EOB, the IRS mandates you include the following information to submit a claim:

1. Patient Name
2. Date of Service
3. Provider Information
4. Description of Service(s)
5. Amount Due (Patient Responsibility)

FOR RECURRING MEDICAL EXPENSES WITH THE SAME AMOUNT DUE, such as physical therapy or chiropractic services, when you submit your first claim for this service, write "set up as recurring" on the claim form. This will alert the team at HSA Bank to expect additional claims for the same service, and they will not ask you to substantiate the claim each time.

FOR RECURRING ORTHODONTIC CHARGES, use the "Automatic Orthodontia Request Form."

FOR RECURRING CHILD CARE EXPENSES, use the "Recurring Dependent Care Request Form."

VOLUNTARY BENEFITS

YNHHS offers these additional valuable benefits to help meet the diverse needs of our employees.

Enroll in These Benefits During Open Enrollment

For the following coverages, you must enroll through the **bswift** website, which you can access through BenefitsConnect at **ynhhs-benefits.org** during Open Enrollment or within 30 days as a new hire.

Group Hospital (Indemnity) Insurance

If you are hospitalized, your medical coverage will pay a portion of your costs. However, no plan pays for everything. With hospital care insurance, you receive a daily cash benefit for covered hospital stays and expenses. The money can help offset the hospital bill and take care of day-to-day expenses. Coverage is available for you, your spouse and eligible dependent children. No Evidence of Insurability is required if you enroll during Open Enrollment, as a new hire or with a qualifying event.

Group Critical Illness Insurance

Heart attack and stroke are examples of common critical illnesses that lead to unexpected medical bills. Critical illness insurance pays a lump-sum benefit to help cover your daily living expenses, such as grocery bills, mortgage payments, transportation costs or out-of-pocket medical costs. Coverage is available for you, your spouse and eligible dependent children. No Evidence of Insurability is required if you enroll during Open Enrollment, as a new hire or with a qualifying event.

Group Accidental Injury Insurance

An accident can mean a trip to the emergency room – and bills can add up quickly. While your YNHHS medical insurance will help with many expenses, accidental injury insurance pays you a lump-sum benefit to help cover out-of-pocket expenses. Coverage is available for you, your spouse and eligible dependent children. No Evidence of Insurability is required if you enroll during Open Enrollment.

Travel 365 Insurance

Travel 365 can help if your travel plans are cancelled, interrupted or delayed, if your baggage is delayed and you need to purchase items or if you need medical attention. Travel 365 is available 24/7 for overnight leisure travel when traveling 100 miles or more away from home. **Note:** Per state statute, this benefit isn't available to employees who live in New York. You can only enroll during Open Enrollment.

Group Legal Plan

For a monthly fee, you can have a team of attorneys ready to help you with planned and unplanned legal events. LegalEase gives you unlimited access to expert guidance and tools to handle a range of personal legal affairs, such as buying or selling a home, starting a family, dealing with identity theft or caring for aging parents.

Network attorneys are available in person, by phone or by email, and online tools can help you do it yourself. Choose a network attorney or use an attorney outside of the LegalEase network and be reimbursed some of the cost.

For more details, visit **legaleaseplan.com/ynhhs** or call **899-248-9000** and reference "**Yale New Haven Health System**."

Enroll in These Benefits at Any Time

Enroll in the following voluntary benefits through our voluntary benefits site, **ynhhsvoluntarybenefits.com**, or call **866-874-2837**. **Note:** For Identity Theft Protection and Device Security, you must enroll through **bswift**.

Identity Theft Protection and Device Security (enroll through bswift)

Norton Lifelock Benefit Plans help protect you and your information from identity theft. LifeLock alerts you to possible identity threats and lets you proactively lock your accounts. And, if your identity is stolen, Lifelock works to fix it – and provides access to funds and reimbursement.

Auto and Home Insurance Program

YNHHS offers the Auto and Home Insurance Program at no cost. This program provides competitive quotes and special savings on auto, home and renters insurance. Compare your current insurance coverage to offers from top-rated insurance companies, including Progressive®, Liberty Mutual Insurance, Farmers Group Select℠, Travelers and Electric Insurance Company®.

When you call for a quote, you can make the change and put your new coverage into effect on the same call. Call **866-874-2837** to get your comparison quotes or visit **ynhhsvoluntarybenefits.com**.

Purchasing Power

Purchasing Power can help when using cash or credit may not be ideal. It gives you a flexible way to buy things you need – from computers to appliances and more. While not a discount program, Purchasing Power helps you fit unexpected purchases into your budget. You'll always know the total product cost upfront – no credit checks, down payments or hidden fees. Visit **ynhhsvoluntarybenefits.com** or call **866-874-2837** for more information.

Life with Long-Term Care Insurance

Life with Long-Term Care Insurance combines the benefits of life insurance with living benefits, which can be used for long-term care, home health care, adult care or assisted living. Whether or not you use long-term care in your lifetime, your beneficiary will receive a life insurance payout. You can enroll provided you are age 19-70 years old and work 24+ hours per week.

Pet Insurance

My Pet Protection® from Nationwide® reimburses you for eligible veterinary bills for accidents, illnesses, hereditary conditions and more. Members also have access to a 24/7 vet help line. Choose your coverage level – 50% to 70%. You may also choose $500 wellness benefit coverage.

Employee Perks Discount Program

PerkSpot provides discounts from top brands and local businesses. Sign up at **ynhhs.perkspot.com** and access discounts on travel, gyms, cell phones, restaurants, auto, apparel, electronics and more!

ADDITIONAL FAMILY SUPPORT BENEFITS

YNHHS offers various additional benefits and programs to help make life a little easier. You don't need to enroll in these benefits during open enrollment. Rather, you can access them as needed.

Employee & Family Resources Program

Because life doesn't come with a playbook, the Employee & Family Resources (EFR) program, administered by Carelon Behavioral Health, is here for you and your family members 24/7. EFR connects you to the confidential support, referrals, information and other resources at no cost. With EFR, you can:

- Get help dealing with relationship issues, anxiety and depression, substance abuse and more.
- Have up to six free sessions with a licensed counselor.
- Get referrals to legal and financial services.
- Locate the perfect summer camp for your kids or an adult day care provider to watch an elderly parent while you're at work.
- Find resources, like videos, articles and webinars covering a variety of topics, on the Carelon Behavioral Health website at **achievesolutions.net/ynhhs**.

Call toll-free, 24/7, at **877-275-6226**. Or get help in person or online at **achievesolutions.net/ynhhs**.

PRO TIP! Remember to reach out to a Carelon counselor for up to six free visits before accessing your Cigna behavioral health benefits, which require a copay.

Care Management Program

YNHHS provides the YNHHS Care Management Program at no cost to you. The YNHHS Care Management Department consists of a multidisciplinary team dedicated to supporting you on your health journey. They offer a three-month program, which includes weekly 20-30 minute calls with a Partnered Approach Toward Health (PATH) nurse to work on goals that are meaningful to you, like nutrition and exercise as well as medication-related, social and disease-specific needs. You must meet specific eligibility criteria to be enrolled in the program. The care management team also provides preventive health care and increased support after hospitalization. The team connects you to the very best medical professionals, facilities and resources to help you address your main health concerns.

In addition to the YNHHS program, you also have access to complementary care management programs available through Cigna, like the Personal Health Team, Healthy Pregnancies, Healthy Babies Program, behavioral health support, Complex and Catastrophic (Core Case) Management and Specialty Case Management (high-risk maternity, NICU/Neonatal, transplant, oncology).

Quit For Life

Quit tobacco forever through the American Cancer Society's Quit For Life® program. You and your covered dependents can participate in the program at no cost when you're enrolled in the YNHHS Medical or Out of Area Plan.

Quit For Life provides free round-the-clock, confidential, telephone-based coaching. No-cost nicotine replacement therapy is also available, with counseling. Tobacco-cessation prescription drugs (e.g., Chantix) are covered at the Tier 1 generic level through your YNHHS prescription drug plan.

Enroll in Quit For Life at **quitnow.net/mve/quitnow** or by calling **866-784-8454**.



Child Education Support

When your child needs extra learning support or help taking that next educational leap, connect with the experts at Bright Horizons for free guidance and resources.

Special Needs Help

If your child is having trouble focusing, lagging behind developmentally or struggling socially, you can get help from a compassionate Bright Horizons Special Needs™ advisor. You can also watch webinars to help you guide and advocate for your child's education. **Note:** Bright Horizons will discontinue this program in 2027.

College Advising

For students preparing to apply to college, there's College Coach. Offering expert guidance on the college admissions and financial aid process, college admissions consultants can help your child identify best-fit schools and review college admission essays.

To get started, visit Bright Horizons at **clients.brighthorizons.com/ynhhs**.

Back-Up Child and Elder Care

Benefits-eligible employees can access back-up child and elder care up to five times per year in a Bright Horizons center or at home when there is a gap in regular care. You will pay a set copayment depending on the service. Bright Horizon also offers additional family supports, such as access to Sittercity – an online caregiver platform with unlimited basic background checks – as well as preferred enrollment and discounts for full-time care, and nanny placement services. Watch HR News to Use and HRConnect for details.

CONTACTS

Benefit	How To Contact	Apps (available from the App Store or Google Play)
Enrolling & Benefits Information		
BenefitsConnect	**ynhhs-benefits.org**	N/A
HRConnect	**844-543-2147** Monday–Friday, 7:30 a.m. to 5 p.m. ET Fax **203-200-3838** **ynhhs.org/hrconnect** Choose the YNHH_PRD option	N/A
Medical		
Cigna	**833-739-6447 (833-73-YNHHS)** **mycigna.com**	myCigna
YNHHS Medical Plan Network Information	Signature and Cigna OAP Providers **mycigna.com** Trinity Health of New England Facilities **trinityhealthofne.org/find-a-location**	myCigna
COBRA	bswift **866-365-2413**	N/A
Prescription Drug		
Capital Rx	**833-554-4718** **cap-rx.com**	Capital Rx
Costco Mail Pharmacy	**rx.costco.com**	N/A
YNHHS Specialty Pharmacy Services	**844-881-0043** **203-230-0679** (fax) **ynhhs.org/patient-care/outpatient-pharmacy-services.aspx**	N/A
Yale New Haven Health Pharmacy Services	Apothecary and Wellness Center at Yale New Haven Hospital **203-789-4076** Saint Raphael Campus, 1450 Chapel Street, New Haven, CT 06511 YNHH Specialty Pharmacy Services **844-881-0043** 100 Sherman Avenue, Hamden, CT 06510 YNHH Pharmacy at Bridgeport Hospital **203-384-4750** 267 Grant Street, Bridgeport, CT 06610 YNHH Pharmacy at Lawrence + Memorial Hospital **860-444-3700** 365 Montauk Avenue, First floor, New London, CT 06320 YNNH Pharmacy at North Haven Medical Center **203-230-3940** 6 Devine Street, North Haven, CT 06473	N/A

Benefit	How To Contact	Apps (available from the App Store or Google Play)
Dental		
Delta Dental of Connecticut	**800-452-9310** (answers to your questions: Monday–Friday, 8 a.m. to 6 p.m. ET) **800-335-8265** (find participating dentists) **deltadentalct.com/ynhhs**	Delta Dental
Vision		
Vision Service Plan (VSP)	**800-877-7195** **vsp.com**	VSP Vision Care on the Go
Family Support Benefits		
Employee assistance and work/life program	Carelon Behavioral Health **877-275-6226** **achievesolutions.net/ynhhs**	Carelon
Tobacco cessation	Quit for Life American Cancer Society **866-784-8454** **quitnow.net**	N/A
Child education support	Bright Horizons For children who need extra help **clients.brighthorizons.com/ynhhs** For individual advising **ynhhs-brighthorizons.torchlight.care** College Coach **888-527-3550** **ynhh@getintocollege.com** **passport.getintocollege.com** Employer Username: YNHHS Password: Benefits4You	N/A
Voluntary Benefits		
YNHHS Voluntary Benefits	**866-874-2837** **ynhhsvoluntarybenefits.com**	N/A
Financial Benefits		
Dependent Care FSA Health Care FSA	**844-650-8936** **866-357-6232** (Spanish) **askus@hsabank.com** **hsabank.com**	HSA Bank
Disability and family/medical leave	Aflac **888-774-2821** **mygrouplifedisability.aflac.com/personal/s/login**	N/A
Retirement 403(b)	Fidelity **800-343-0860** **netbenefits.com/atwork**	NetBenefits
Tuition assistance	EdAssist **844-266-1531** **clients.brighthorizons.com/ynhhs**	EdAssist