

Submitting a claim via myCigna.com.

Click “Submit a Claim Online” (mail instructions are also available, if needed)



[Home](#)

[Find Care & Costs](#)

[Claims ▾](#)

[Coverage ▾](#)

[Spending Accounts ▾](#)

[Claims](#)

[Forms Center](#)

[Submit a Claim Online](#)

Welcome, Tammy!

Get mental health support for you

Confide Behavioral Health Navigator will guide you to the right support.

[Get Started](#)

[Dismiss](#)



If enrolled in Supplemental Health Insurance (Accident Insurance, Hospital Care Insurance, or Critical Illness Insurance), **click on “Supplemental Claim”**

Submit a Claim Online

You **only** need to submit a claim if your provider hasn't submitted one for you.
You can only submit a claim online for services received in the U.S.



COVID-19 Test Claim
Form



Medical or
Behavioral Health



Supplemental Claim

Can't submit a claim online? Mail us a form.

Medical claims for services received outside of the U.S. must be submitted by mail.

[Find a Form](#)

Click on the “Start a new claim” button

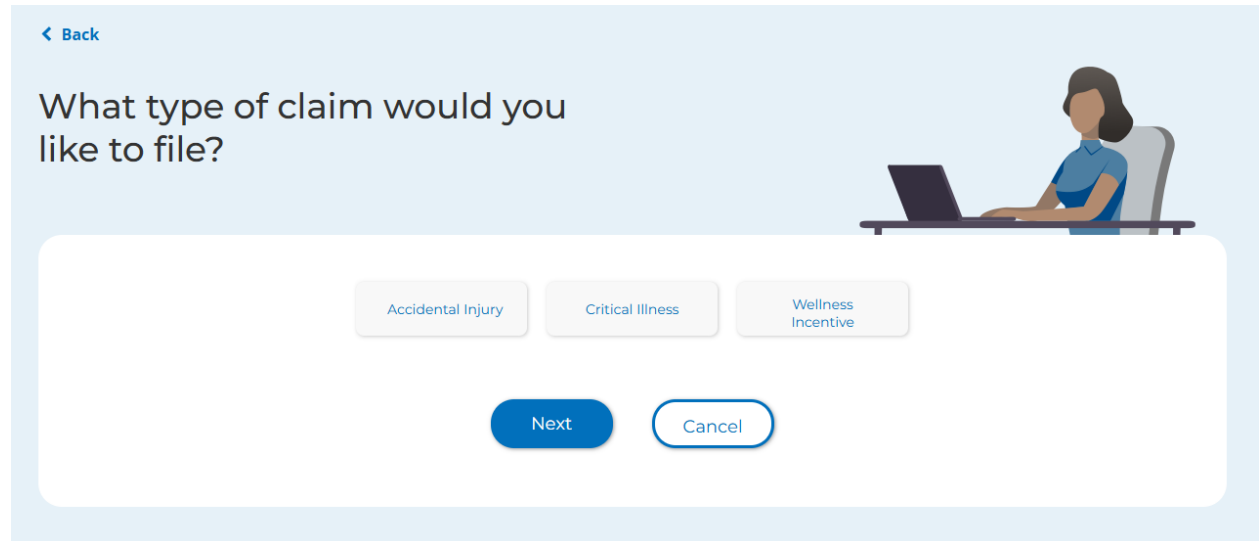
Start a supplemental health claim

If you have a new claim to submit, start here:

Start a new claim

In this example, the member is enrolled in Accident Insurance and Critical Illness Insurance. If you are enrolled in Hospital Indemnity Insurance, this benefit will show up on the screen.

Click on the benefit type that you have a claim for and follow the prompts.

A screenshot of a web application interface for filing a claim. At the top left, there is a blue arrow pointing left followed by the text "Back". Below this, the question "What type of claim would you like to file?" is displayed in a large, dark font. To the right of the text is an illustration of a person with dark hair, wearing a blue shirt, sitting at a desk and working on a laptop. Below the question, there are three light gray rectangular buttons with rounded corners, each containing a claim type: "Accidental Injury", "Critical Illness", and "Wellness Incentive". At the bottom of the form area, there are two buttons: a solid blue button labeled "Next" and a white button with a blue border labeled "Cancel".

< Back

What type of claim would you like to file?

Accidental Injury Critical Illness Wellness Incentive

Next Cancel

If you have any questions or need additional assistance, call DSG's direct Cigna number: 1-877-999-4DSG (4374)