

Contact information

You can contact our providers directly if you have specific questions about our plans or your personal situation:

Benefit providers			
Benefit	Administrator	Website	Phone number
Medical	Aetna	aetna.com	1-866-562-1880
	Horizon Blue Cross Blue Shield	horizonblue.com/chubb	Members: 1-800-355-2583 Information for non-members: 1-800-722-2583, option 1
	Kaiser (CA & HI)	kp.org	CA Member Services: 1-800-464-4000 HI Member Services: 1-800-966-5955
	Transcarent	webapp.transcarent.ai/activate	1-844-58CHUBB (1-844-582-4822)
Prescription drug	Express Scripts (not available for Kaiser)	express-scripts.com	1-866-544-6884
	Kaiser	kp.org	1-800-464-4000
	Rx Savings Solutions	myrxss.com	1-800-268-4476
Dental	Aetna	aetna.com	1-877-238-6200
Life insurance	Prudential	N/A	1-844-58CHUBB (1-844-582-4822)
Medicare concierge	SmartConnect	N/A	1-877-374-2705
Pension Plan (legacy Chubb)	Pension Administrator	myplansconnect.com/chubb	1-800-964-0478

