



## Shirine Khoury-Haq

### Executive Director

Appointed as an Executive Director and Chief Financial Officer on 5 August 2019. Appointed as our Chief Executive Officer in August 2022.

### Skills and Experience

Shirine was permanently appointed Group CEO in August 2022 and has been a Director on the Co-op Board since joining in 2019. Shirine joined the Co-op in August 2019 as Chief Financial Officer and later became Chief Executive Officer Life Services, leading Co-op Funeralcare, Insurance and Legal Services. Shirine is a Non-Executive Director and Chair of the Audit and Risk Committee at Persimmon Public Limited Company.

Before joining us, Shirine was Chief Operating Officer for the Lloyd's insurance market, which comprised of more than 50 leading insurance companies operating with over 200 Lloyd's brokers. Her remit included global operations, business transformation, data, information technology and

corporate real estate. She also led the modernisation programme for the wider London insurance industry.

In addition to holding senior positions at IBM, McDonalds and insurer, Catlin Group, Shirine has worked in a number of regulated sectors in the UK and overseas including retail, IT, pharmaceuticals and consumer goods. She was also a Non-Executive Director of the Post Office.

Shirine holds an MBA from Ohio State University and is a US Certified Public Accountant.

### Why I love being a Director of our Co-op

Since joining the Co-op in 2019, I have seen the business face into unprecedented macroeconomic challenges, from Covid-19 to the significant inflationary environment and resulting cost of living crisis due to the conflict in Ukraine. Internally, we have also gone through significant change and I am proud of our members and colleagues for the role they have played in getting us to the strong position we find ourselves in today. Throughout all of this, our Vision "Co-operating for a Fairer World" has continued to be at the heart of everything we do.

Putting membership at the core and confirming our Co-op Difference provides us with a unique opportunity to reimagine what we can achieve together through the power of co-operation, as well as the positive social and commercial impact we can deliver in the UK, and globally. I am excited about what we can accomplish together and I would be honoured to be re-elected as an Executive Director.