CO-OP AGM 2022

Member Exclusive Festival Ticket Prize Draw – Terms and Conditions

1. PROMOTER: This promotion is operated by Co-operative Group Limited, a registered society under the Co-operative and Community Benefit Societies Act 2014, Registered No 525R with registered office at 1 Angel Square, Manchester, M60 0AG. References to "we", "us" or "our" in these terms and conditions are references to the promoter.

2. OPENING AND CLOSING DATE: This promotion opens at 00.01 AM on Monday 11 April 2022 and closes at 23.59 PM on Saturday 21 May 2022. Any entries made before the opening date or after the closing date will not be valid and will not be entered into this promotion.

3. ELIGIBILITY: This promotion is open to residents of the United Kingdom only. Entrants must be over 18. Co-op employees can enter, however any Co-op employees from its group undertakings and employees of its agencies directly connected with the creation and administration of this promotion are excluded. We may ask the winners to provide proof of age.

4. HOW TO ENTER: If you are an eligible Co-op Member and have voted in the 2022 AGM and/or Elections, you will be included in the prize draw.

Festival	Festival Dates
Download	8 th – 12 th June
Isle of Wight	16 th – 19 th June
Latitude	21 st – 24 th July
Kendal Calling	28 th – 31 st July
Belladrum	28 th – 30 th July
Leeds	25 th – 28 th August
Reading	25 th – 28 th August
Creamfields	26 th – 28 th August

5. **PRIZES:** There is 1 (one) pair of tickets to be won for one of the festivals listed below:

Each prize is two adult standard camping tickets. Maximum one entry per person and maximum one prize per winner. We won't substitute or change the prizes for a prize of an equivalent or greater value and there will be no cash alternative. The tickets are non-refundable, non-transferable, cannot be exchanged, and are not for resale. The prize does not include travel to and from any of the festivals, food and drink, accommodation (other than standard camping), or travel insurance. Valid ID and additional entry requirements of the ticket issuer, event organiser or other third party may be required before you are allowed entry to the event, and you may be refused entry if you do not provide suitable photographic ID (such as passport or driving license). Use of tickets may be subject to additional terms and conditions of the ticket issuer, event organiser or other third party.

6. **WINNER SELECTION:** The winners will be drawn at random within 1 week of the closing date using a randomised computer process.

7. NOTIFICATION: If you win, you will be notified by email/or by post from the AGM Team using the email address you provided when voting in the AGM and/or elections. If a winner does not respond to us within five (5) days of being notified by us, then the winner's prize will be forfeited and another winner will be picked at random from the remaining eligible entries in accordance with the process described above in clause 6.

8. DECISIONS OF THE PROMOTER: If there is any dispute about the receipt or validity of any entry or any other aspect of the promotion, this will be decided at our sole discretion. Our decision regarding any aspect of the promotion is final and binding.

10. AGREEMENT TO THESE TERMS AND CONDITIONS: Entry to this promotion shall constitute your acceptance of these terms and conditions and your agreement to be bound by them.

11. DISQUALIFICATION: We reserve the right to reject any entry, withhold the prizes and disqualify you from the promotion if we suspect you of failing to comply with these terms and conditions or of fraud, cheating or dishonesty.

12. NO RESPONSIBILITY FOR ENTRIES NOT RECEIVED: We accept no responsibility for entries not successfully received by us, or which are delayed, due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network or server failure of any kind.

13. USE OF PERSONAL INFORMATION TO ADMINISTER PROMOTION: We, other members of the Co-operative Group and 3rd party agencies acting on our behalf, may collect personal information from you in accordance with the Data Protection Act 2018 and other applicable data privacy laws. Except as set out in clause 14 below, we and other members of the Co-operative Group will only use your information for the purposes of administering this promotion.

14. USE OF PERSONAL AND OTHER INFORMATION FOR PROMOTIONAL PURPOSES: By entering this promotion, you agree that if you win we, other members of the Co-operative Group and 3rd party agencies acting on our behalf may use your entry, name, photo or image, county of residence and any testimonial you have provided to us, for promotional purposes (including but not limited to, on our websites, social media, within our magazines or within promotional emails).

15. CANCELLATION OR WITHDRAWAL OF PROMOTION: We reserve the right at our absolute discretion to withdraw or cancel this promotion without prior notice and without liability to any party if it becomes necessary to do so.

16. CHANGES TO THESE TERMS AND CONDITIONS: We reserve the right to amend these terms and conditions at any time. Revised terms and conditions will be available at <u>www.co-operative.coop/get-involved/agm</u> It is your responsibility to keep up to date with any such changes.

17. RELEVANT LAW: This promotion and these terms and conditions are governed by the laws of England & Wales, and you agree to submit to the jurisdiction of the courts of England & Wales if any dispute arises.

Short version

18+, UK residents only. Only available to eligible Co-op members who vote in the 2022 AGM and/or elections. £1 membership joining fee applies. 1 pair of tickets to be won for one of the following festivals: Download, Isle of Wight, Latitude, Kendal, Belladrum, Leeds, Reading, Creamfields. One entry per person, and maximum one prize per person. Full T&Cs apply, see

www.co-operative.coop/get-involved/agm for details.