

AGM CO-OP LIVE PRIZE DRAW Terms and Conditions

Entry instructions are deemed to form part of the Terms and Conditions. By entering this promotion all participants will be deemed to have accepted and be bound by the Terms and Conditions and to their details being communicated to the Promoter's representatives so that the Promoter or its representatives can contact the participant in connection with the promotion (as necessary). Please retain a copy for your information.

- 1. PROMOTER:** This promotion is operated by Co-operative Group Limited a registered society under the Co-operative and Community Benefit Societies Act 2014 with registration number 525R whose registered office is at 1 Angel Square, Manchester, M60 0AG. Any reference to 'we', 'us', 'our' in these Terms and Conditions should mean Co-operative Group Food Limited.
- 2. OPENING AND CLOSING DATE:** This promotion runs from 10:00 on 13th April 2026 through to 10:50 on 16th May 2026 (**Promotion Period**). To enter the prize draw, postal and online votes need to be submitted between 10:00 13/04/26 - 12:00 11/05/26. Votes cast in person on the day (16/05/26) at the Co-op AGM need to be submitted during the voting window advertised to be entered into this promotion. Any votes cast outside of these timeframes will not be entered into this promotion.
- 3. ELIGIBILITY:** This promotion is only open to UK and Isle of Man residents who are members of Co-operative Group Limited aged 18+, and eligible to vote in the 2026 AGM as per the criteria in www.co-operative.coop/get-involved/voting. We may ask the winner to provide proof of age. Employees of the Promoter (or any of its group undertakings and its agencies) who are directly connected with the creation and administration of this promotion are excluded from entering this promotion.
- 4. HOW TO ENTER:** To enter, eligible Co-op Group Members must take part in the full voting process of all AGM Motions during the Promotion Period, by one of the following methods:
 - Visit the 'Discover' tab in the Co-op App and access the 'Voting Card' to follow the link.
 - Follow the link in the voting email sent to your registered membership email.
 - Complete and send back the postal ballot.
 - Scan the QR code on the voting letter sent to your home address.
 - Vote in person at the AGM in Manchester on 16th May 2026.Entry to the Co-op Live Experience will be automatic. Entrants will be placed into the prize draw once they have taken part in the full voting process. Only one entry per person, internet access may be required depending on voting method.
- 5. PRIZES:** There is one prize available. The prize is 2 tickets to a selected event at Co-op Live and shall include:
 - Return travel for 2 people, price capped at £100 per person.
 - A 1-night stay in a hotel in Manchester up to the value of £130. This stay is based on a double room. A twin room can be requested at the time of booking but cannot be guaranteed.

- The winner will get to choose a show from a pre-determined list at Co-op Live. There is a limited number of tickets per show and your first choice may not be guaranteed.
- Specific hotel accommodation and travel arrangements will be confirmed once the winner has had their selected even date confirmed.

The tickets are not for resale. If a winner tries to resell their tickets, the tickets will be made void. You will need to download the Co-op Live app to access your tickets. Use of tickets may be subject to additional terms and conditions of the ticket issuer, event organiser or other third party. Use of the tickets and entry to the venue are subject to Co-op Live's venue access and ticketing terms and conditions. The prize does not include food or drinks, or travel to and from the venue, travel insurance or any other associated cost. ID may be required before you are allowed entry to the event, and you may be refused entry if you do not provide suitable photographic ID (such as a passport or driver's license). Prizes are not exchangeable, non-transferable, and no cash alternative can be requested. Prizes are provided at our discretion, and the Promoter may substitute or change the prize for a prize of an equivalent or greater value if circumstances beyond the Promoter's control make it necessary to do so.

- 6. WINNER SELECTION:** The Winner will be drawn at random within 28 working days of the end of the promotion period by the Promoter using a randomised computer process.
- 7. NOTIFICATION:** The winner will be notified by the Promoter via email to the details held on our member records no later than 19th June 2026 and will be invited to select their preferred event from the options available at the time of notification. If the winner does not respond to the Promoter within 14 days of being notified and provide the requested information for delivery of the prize, then the winner's prize will be forfeited, and another winner will be picked at random from the remaining eligible entries in accordance with the process described above in clause 6. Winners should allow 28 days from claiming the prize for delivery. The Promoter accepts no responsibility for prizes that are lost, delayed in the post, stolen or unused by their expiry date. The Promoter accepts no responsibility where a member enters incomplete or incorrect information to be held on the member record.
- 8. DECISIONS OF THE PROMOTER:** If there is any dispute about the receipt of validity of any entry or any other aspect of the promotion, this will be decided by the Promoter. The Promoter's decision regarding any aspect of the promotion is final and binding and no correspondence will be entered into about it. The Promoter reserves the right to cancel or amend this promotion due to events or circumstances arising beyond its control. The Promoter is not responsible for any third-party acts or omissions.
- 9. WINNER LIST:** Winners' names and respective counties of residence can be requested by sending an email to the following email: AGM@coop.co.uk no earlier than 4 weeks and no later than 6 weeks of the winners being drawn. By entering, winners consent

to such information being disclosed upon request. You have the right to ask that we stop any consent-based processing of your personal data after you withdraw that consent.

10. AGREEMENT TO THESE TERMS AND CONDITIONS: Entry to this promotion shall constitute your acceptance of these terms and conditions and your agreement to be bound by them. These terms and conditions take effect immediately upon entry to the promotion. These terms and conditions prevail in the event of a conflict or inconsistency with any other communications, including advertising or promotional materials. If you do not accept these terms and conditions in full, you should contact AGM@coop.co.uk to be excluded from the promotion.

11. DISQUALIFICATION: We reserve the right to reject any entry, withhold any prize and disqualify you from the promotion if we reasonably suspect you of failing to comply with these terms and conditions or of fraud, cheating or dishonesty, without limitation, through the manipulation of codes, multiple computer-generated entries, or otherwise fraudulently falsifying data or acting fraudulently or dishonestly in the Promoter's opinion. Entries must be made personally. Entries made through agents/third-parties, bulk entries or automated entries are invalid.

12. NO RESPONSIBILITY FOR ENTRIES NOT RECEIVED: The Promoter accepts no responsibility for lost, damaged, incomplete, illegible, or delayed entries and such entries will be void. The Promoter cannot guarantee uninterrupted or secure access to the entry route. We accept no responsibility for entries not successfully received by us, or which are delayed, due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network, or server failure of any kind whether or not such failure is within the control of the Promoter or its agents. Proof of submission of entry is not proof of receipt of entry.

13. USE OF PERSONAL INFORMATION TO ADMINISTER PROMOTION: We, other members of the Co-operative Group and any third-party agencies acting on our behalf, may collect personal information from you in accordance with the Data Protection Act 2018 and any other applicable data privacy laws. Except as set out in clause 14 below, we, other members of the Co-operative Group Limited will only use your information for the purposes of administering this promotion.

14. USE OF PERSONAL AND OTHER INFORMATION FOR PROMOTIONAL PURPOSES: By entering this promotion, you agree that if you win, we, other members of the Co-operative Group Limited and third party agencies acting on our behalf, may use your entry, name, photo or image, county of residence and any testimonial you have provided to us, for promotional purposes (including on our websites, social media,

within our magazines or within promotional emails). To find out more about your rights please see our Privacy Notice at www.coop.co.uk/terms/privacy-notice.

- 15. CANCELLATION OR WITHDRAWAL OF PROMOTION:** We reserve the right at our absolute discretion to withdraw or cancel this promotion without prior notice and without liability to any party if it becomes necessary to do so.

- 16. CHANGES TO THESE TERMS AND CONDITIONS:** We reserve the right to amend these terms and conditions at any time. Revised terms and conditions will be available at <https://www.co-operative.coop/get-involved/agm/useful-documents>. It is your responsibility to keep up to date with any such changes.

- 17. LIMITATION OF LIABILITY:** All conditions, warranties and representations expressed or implied by law or otherwise in connection with the Prizes or this promotion are excluded to the fullest extent permitted by law and the Promoter shall be under no liability whatsoever or howsoever arising in connection with any loss, damage or injury suffered as a direct result of the provision or use of the Prizes or entry to the promotion. The Promoter makes no attempt to exclude or limit its liability for death or personal injury arising as a result of its negligence.

- 18. RELEVANT LAW:** This promotion and these terms and conditions are governed by the laws of England, and you agree to submit to the jurisdiction of the English courts if any dispute arises.

- 19. GENERAL:** The Promoter is not responsible for any third-party acts or omissions. We cannot guarantee that the event will be free from disruptions, failings, or cancellations. We are not liable for such disruptions, failings, or cancellations unless they are caused by our negligence.