



Apply for a higher level of support for your energy bills by 25 July 2023

Dear Customer,

The Government continues to support eligible non-domestic customers in Great Britain and Northern Ireland with their energy bills through the Energy Bills Discount scheme (EBDS). The scheme runs for 12 months from 1 April 2023 to 31 March 2024, replacing the Energy Bill Relief Scheme (EBRS), which ran between 1 October 2022 and 31 March 2023.

Under EBDS the UK Government will provide two levels of support for energy bills for eligible non-domestic customers: - the baseline discount support, which is applied automatically, and a higher level of support, which customers need to apply for. This higher level of support is referred to as EBDS support for **Energy and Trade Intensive Industries (ETII) and Heat Networks**.

Eligibility:

An organisation is considered eligible for ETII support if at least 50% of its revenue is generated from UK-based activity within eligible Standard Industrial Classification (SIC) code sectors. Customers can find more information and apply using this link:

<https://www.gov.uk/guidance/energy-bills-discount-scheme-energy-and-trade-intensive-industries-support>.

Application process:

You can apply for the scheme online at gov.uk. The **deadline to apply for this higher level of support will be 25 July 2023** for the majority of non-domestic customers.

If you believe your business or organisation is eligible and you have yet to apply, please do so now. By applying today, eligible organisations will be eligible for the higher level of support until 31 March 2024.

If you have questions about the application process, please contact the EBDS customer support team via phone or email listed below. **Do not contact your energy supplier**, as this scheme is administered by the UK Government.

Kind regards,

EBDS Team

Department for Energy Security & Net Zero

EBDS Customer Service Team

Email: support@ebds.beis.gov.uk | Telephone: 030 0400 5251

Monday to Friday, 9am to 5pm | Find out about call charges here: <https://www.gov.uk/call-charges>