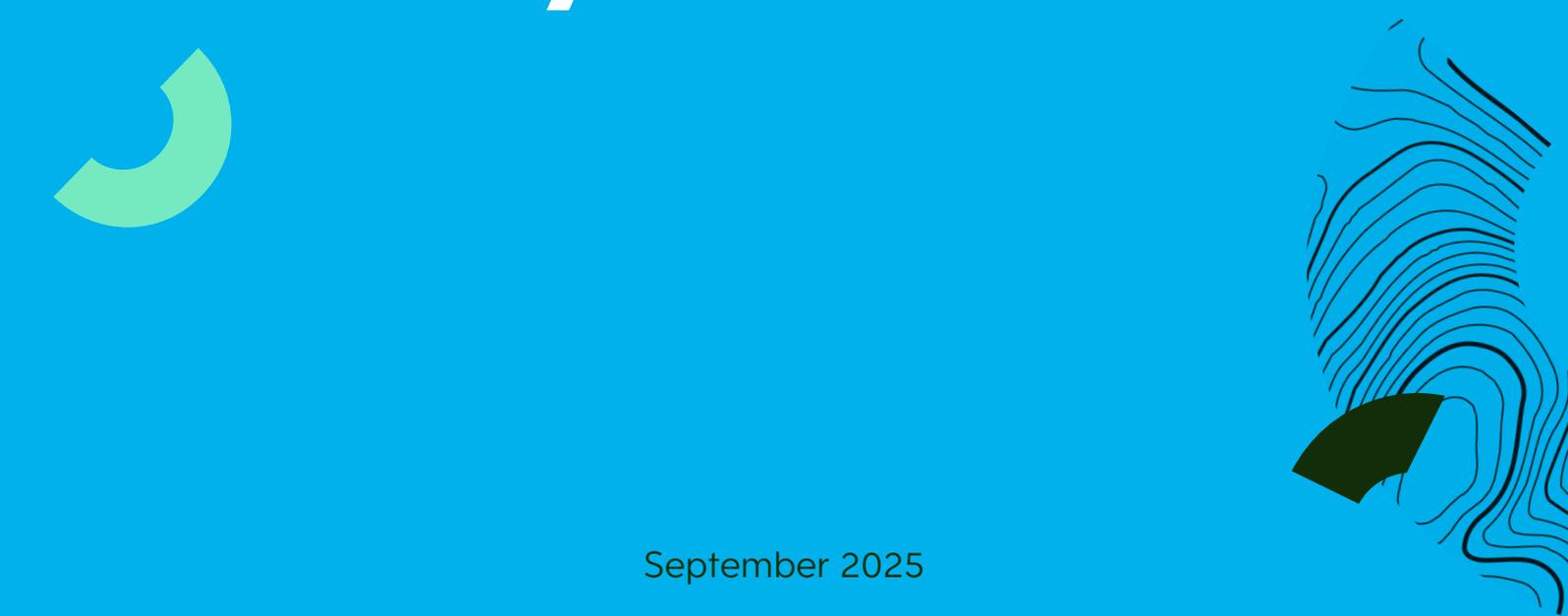




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Non-domestic Alternative Fuel Payment FAQ



September 2025

The government has committed to providing businesses and other non-domestic energy customers using alternative fuels with support alongside equivalent to the Energy Bill Relief Scheme (EBRS).

- A credit of **£150.00** will be provided to eligible customers across the UK and applied directly to their bill.
- A list of eligible supplies has been provided to energy suppliers by The Department for Business, Energy and Industrial Strategy (BEIS), identified by their Meter Point Access Number (MPAN).

If you qualify for the payment, **you don't need to do anything**. Payment will be applied automatically to your Electricity Account.

We've written this document to help answer your questions about ND-AFP.

1. What is classed as an Alternative Fuel?

Answer: Any fuel that is used as your primary source of heating which is not taken from the National Grid transmission network in Great Britain.

2. When will I receive my payment?

Answer: Payments will be delivered by 10th March 2023.

3. How will the payment show on my bill?

Answer: Payment will show as 'Non-domestic Alternative Fuel Payment' on your bill.

4. Who has provided the list of eligible supplies?

Answer: BEIS has determined whether an MPAN is eligible and has provided these to suppliers.

5. What logic was used to determine the supplies that are eligible?

Answer: GB Postcodes have been checked against MPAN data to determine whether there is an active gas supply at the address linked to the given electricity supply. The following mapping logic has been used:

- I. Mapping active GB postcodes to Lower Layer Super Output Areas (LSOA) using ONS National Statistics Postcode Lookup. Dataset taken from summer 2022.
- II. Using Census data on heating type. England/Wales dataset from 2021 and Scotland dataset from 2011.
- III. National Grid mapping was applied to outline further areas with no gas access.

6. Where have my MPAN details been taken from?

Answer: The MPAN report produced by the Retail Energy Code (REC), which was accurate as of February 2023.

7. What do I do if I think I am eligible for the payment but haven't received one?

Answer: If you think that you should have received a £150 payment, you can check your postcode and submit an application on GOV.UK at www.gov.uk/guidance/apply-for-the-150-non-domestic-alternative-fuel-payment-if-you-havenot-got-it-automatically. To submit an application, you will need to upload invoices confirming that you have purchased alternative fuel for use at the property. The application portal is open until Friday 19 May.

To be eligible for this payment, your property must be non-domestic. Nondomestic properties include:

- farms, warehouses, pubs and hotels run by businesses or individuals.
- those run by voluntary sector organisations, such as charities.
- places of worship and community halls.
- public buildings, such as schools, hospitals, and prisons

If your property is both residential and non-domestic, it is possible that you may still be able to apply for this payment. For example, if you are a business or organisation running a care home, working farm or retail units with living space.

If your property uses a very high volume of kerosene heating oil (over 10,000 litres annually) you may also be able to apply for an additional top-up payment starting at £750. There is a separate GOV.UK application form for this, at www.gov.uk/guidance/apply-for-energy-bill-support-for-non-domestic-properties.



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