

#### Annual General Meeting held on 11 May 2004

All of the resolutions proposed at the Annual General Meeting held on the above date were approved by attending shareholders on a show of hands. The decisions of the attending shareholders were endorsed by the proxy votes cast. A summary of the proxy votes is shown below:

Resolution	For	Discretionary	Against	Vote withheld	Total vote
1 To receive the Directors' Report and Accounts for 2003	604,379,130	386,420	28,620	5,766,597	610,560,767
2 To approve the Report on Directors' Remuneration	531,148,989	475,502	18,003,289	60,932,987	610,560,767
3 To elect Mr F D'Alessio as a director *	609,216,160	444,937	812,116	87,554	610,560,767
4 To elect Mr A F Given as a director *	607,507,485	458,487	526,019	2,068,776	610,560,767
5 To re-elect Mr N K Brookes as a director	606,932,198	462,683	3,022,657	143,229	610,560,767
6 To re-elect Mr G Ennerfelt as a director	600,915,637	489,582	3,353,068	5,802,480	610,560,767
7 To re-elect Mr J A D Wyness as a director *	462,798,641	477,872	137,643,330	9,640,924	610,560,767
8 To re-appoint Ernst & Young LLP as auditors and to authorise the directors to determine their remuneration	598,268,679	2,208,440	2,895,178	7,188,470	610,560,767
9 To authorise the directors to allot securities	605,291,220	552,272	4,151,915	565,360	610,560,767
10 To authorise the directors to disapply pre-emption rights	609,034,334	598,017	339,992	588,424	610,560,767
11 To authorise the Company to make market purchases of its own shares	609,779,245	590,184	167,005	24,333	610,560,767