STRATEGY AT A GLANCE



Work closely with our customers

DESCRIPTION

Partner with our customers. Create innovative solutions meeting our customers' future needs. Adopt account-based marketing and key account sales management. Focus on quality of service, delivery and support.

IMPORTANCE

If we work closely with our customers, we have the best chance of understanding and meeting their current and future requirements. We want our customers to view Spirent as their go to solutions provider.

PERFORMANCE

Revenue from top 20 customers

\$258.2m

2017 \$231.6m

COMMENTARY

We have reorganised and developed our global sales team.

We have implemented Salesforce customer relationship management software to improve interaction with our customers.

Loss of customer dependence and business continuity.

(+) Read more on pages 27 and 28



Establish and maintain technology leadership

DESCRIPTION

Invest appropriately in exploring new technologies and developing our core competencies. Participate in standardisation bodies and industry groups.

IMPORTANCE

We operate in highly competitive and specialised markets. If we fail to invest in the business at a sufficient level, we will see our market share decrease.

PERFORMANCE

Investment in product development

\$96.9m

2017 \$103.0m

COMMENTARY

In our largest markets, we believe that we have strong technology leadership positions after the investment in the business over the last three years. We have achieved significant new product launches as a result of this investment.

RISK

Technology change and inadequate employee skillbase.

+ Read more on pages 26 and 29

Grow our business in target markets

DESCRIPTION

Create new products and services, promote our products and services through creative marketing campaigns and industry involvement, and develop our sales channel to grow our business in our global target markets.

IMPORTANCE

To achieve revenue growth, we need to identify and capitalise on emerging business opportunities in our target markets and expand the number of customers we serve.

PERFORMANCE

\$476.9m

2017 \$454.8m

COMMENTARY

We identify, explore and assess new business opportunities in our target markets in a timely manner and objectively follow our innovation management and portfolio management processes.

RISK

Technology change and inadequate employee skillbase.

(+) Read more on pages 26 and 29

OUR GOALS

To continuously innovate and develop leading products and services to enable our customers to develop devices and equipment and operate complex networks.

STRATEGIC OBJECTIVES

We have identified six priorities that we believe are critical in order to achieve our objectives and, ultimately, our vision.

OUR VISION

Spirent's vision is to be our customers' trusted adviser, partnering with them to enable and assure their product and service offerings, and secure their ongoing business success.



Acquire new capabilities and technologies

DESCRIPTION

Expand our portfolio through partnerships, licensing technologies, acquiring businesses, and recruiting and hiring experts in critical areas.

our people

Invest in

DESCRIPTION

Attract highly qualified and skilled employees, engage our employees with exciting work and opportunities and retain the expertise and knowledge that we have built.

Maintain financial strength and flexibility

DESCRIPTION

Maintain a strong balance sheet with healthy cash generation that allows us to invest in organic growth, pursue strategic acquisitions and pay sustainable dividends to shareholders.

IMPORTANCE

We have to deeply understand technologies, networking and applications to develop methodologies and solutions to test them.

PERFORMANCE

Investment in Mergers & Acquisitions



COMMENTARY

We prioritised our investments aligned to the market dynamics and business opportunities. We identified the areas of interest for potential acquisitions and alliances that fit our strategic opportunities and gaps.

Acquisitions underperform.

+ Read more on page 29

IMPORTANCE

Our employees are central to our strategy and success. Our strategy is built around innovation and expertise. Without the best possible team, we will not be able to deliver on our strategy.

We work on interesting challenges

communications industry. We see the

direct impact of our accomplishments

at the leading-edge of the

in our customers' success. We

continue to see voluntary turnover

well below industry benchmarking.

Reductions in employee skillbase.

(+) Read more on page 29

IMPORTANCE

Having financial strength and flexibility means that we are able to act quickly when we see an opportunity to fulfil our strategic priorities.

PERFORMANCE

Voluntary employee turnover²

7.9%

2017 7.4%

COMMENTARY

PERFORMANCE

Free cash flow^{1,2}

\$50.9m

2017 \$56.4m

COMMENTARY

We value strong financial diligence within the Group. Turning profit into cash remains a priority.

Adverse macro-economic changes.

+ Read more on page 26

- 1. Operating cash flow after tax, net
- interest and net capital expenditure.

 2. Included in the Group's KPIs, read more on pages 22 and 23.

Spirent Communications plc Annual Report 2018