

2Q20 Earnings **SMU S.A.**















Caution Regarding Forward-Looking Statements

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2Q20 Earnings **Revenue**

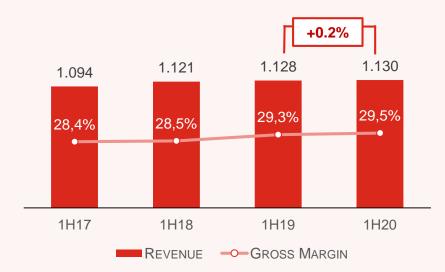
Revenue YoY:

- Fewer stores in operation vs. 2019 following social unrest
- Strong growth in 1Q offset by pandemicrelated changes in customer behavior in 2Q
- Quarantines and other restrictions significantly affect traffic and frequency of purchases

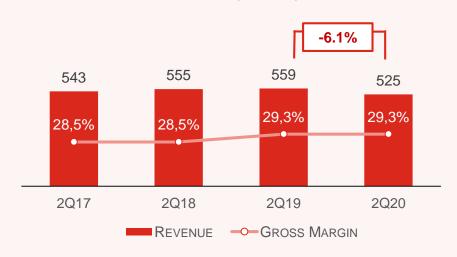
Gross margin YoY:

 Stable despite change in product mix due to pandemic-related customer preferences

Revenue - First Half (CLP Bn)



Revenue - Second Quarter (CLP Bn)

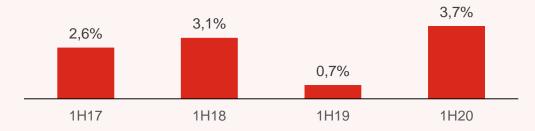


2Q20 Earnings Same-Store Sales

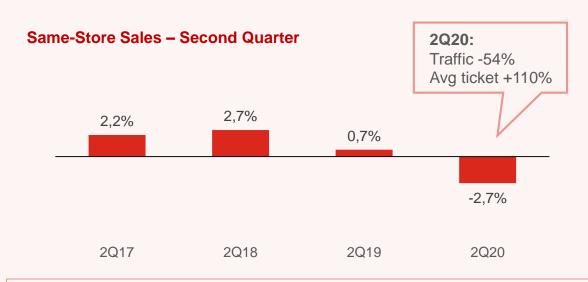
Same-Store Sales:

- Significant decrease in traffic, due to quarantines and other restrictions
- Centrally located stores are most heavily impacted
- Shift in customer preferences

Same-Store Sales – First Half (1)



SSS 1H20: Unimarc +0.1%; Cash & Carry +12.4%; OK Market -5,6%; Peru +4.2%

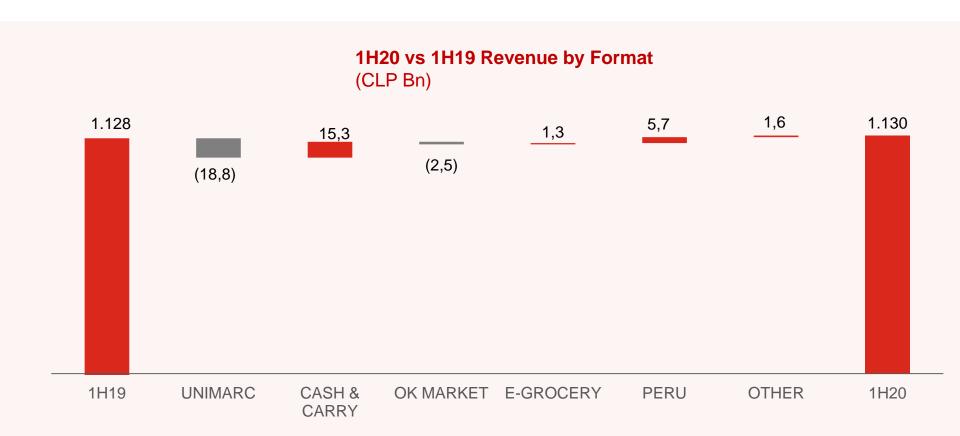


SSS 2Q20: Unimarc -7.0%; Cash & Carry +5.9%; OK Market -11.6%; Peru +7.4%

2Q20 Earnings Revenue by Format

Highlights:

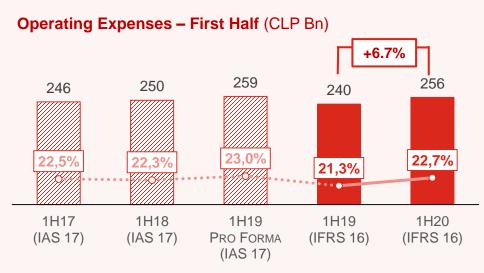
- Cash & Carry +5.3%
- e-Grocery +39.7%
- Peru: +23.2% (CLP) / +11.2% (PEN)



2Q20 Earnings Operating Expenses⁽¹⁾

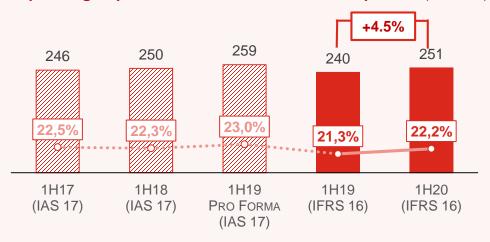
Operating Expenses:

- Include extraordinary COVID-related expenses of CLP 5.3 Bn in 1H20
- Ex COVID, main increases are in personnel and insurance expenses



OPEX ···O·· OPEX/Revenue

Operating Expenses – First Half, ex COVID Expenses (CLP Bn)



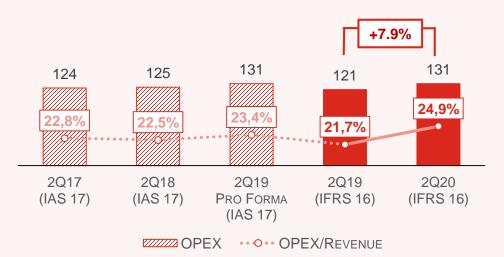
OPEX ···O·· OPEX/Revenue

2Q20 Earnings **Operating** Expenses⁽¹⁾

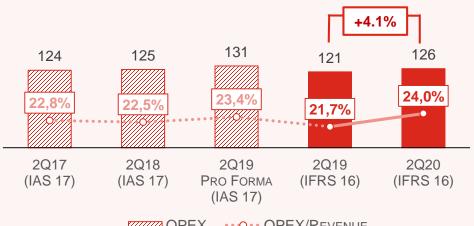
Operating Expenses:

- Include extraordinary COVID-related expenses of CLP 4.6 Bn in 2Q20
- Ex COVID, main increases are in personnel and insurance expenses

Operating Expenses – Second Quarter (CLP Bn)



Operating Expenses – Second Quarter, ex COVID Expenses (CLP Bn)



OPEX ··· O·· OPEX/Revenue

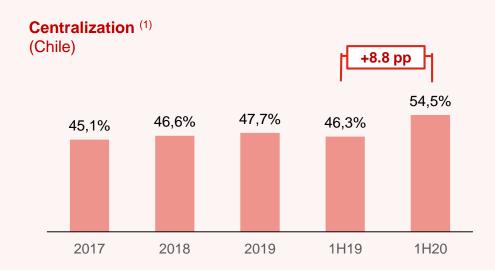
2Q20 Earnings Operating Indicators

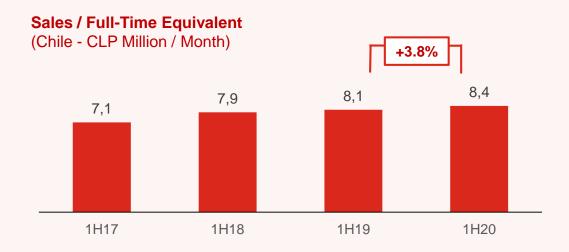
Centralization:

- Increase in 1H20 largely due to product mix
- All-time high quarterly centralization rate achieved in 2Q20, with 58.8%

Productivity:

 Increase in sales per FTE, despite weaker sales performance



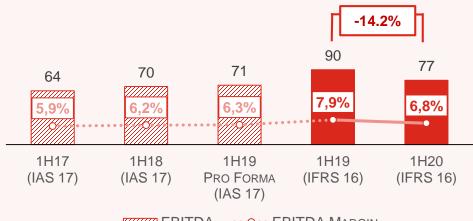


2Q20 Earnings EBITDA⁽¹⁾

EBITDA:

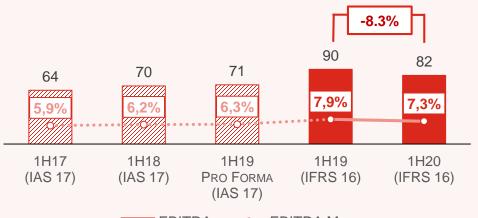
- Includes extraordinary COVID-related expenses of CLP 5.3 Bn in 1H20
- Lower EBITDA margin reflects increase in opex/revenue

EBITDA – First Half (CLP Bn)



EBITDA ••••• EBITDA MARGIN

EBITDA - First Half, ex COVID Expenses (CLP Bn)



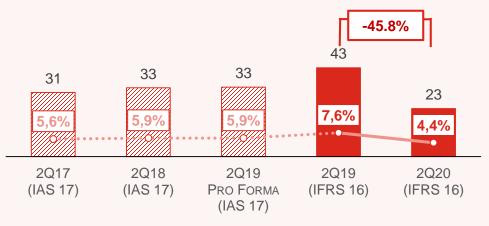
EBITDA ••••• EBITDA MARGIN

2Q20 Earnings **EBITDA**⁽¹⁾

EBITDA:

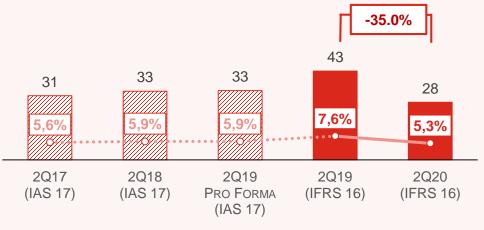
 Includes extraordinary COVID-related expenses of CLP 4.6 Bn in 2Q20

EBITDA – Second Quarter (CLP Bn)



EBITDA ... O. EBITDA MARGIN

EBITDA – Second Quarter, ex COVID Expenses (CLP Bn)



EBITDA ••••• EBITDA MARGIN

2Q20 Earnings Non-operating Results



2Q20 Earnings **Net Income**

Net Income 1H20:

CLP 13.5 Bn decrease

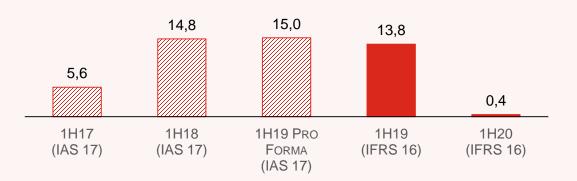
- Operating income -13.4 Bn
- Non-operating loss -4.1 Bn
- Taxes +4.0 Bn

Net Income 2Q20:

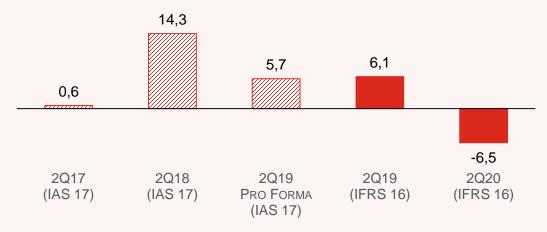
CLP 12.7 Bn decrease

- Operating income -19.3 Bn
- Non-operating loss +7.5 Bn
- Taxes -0.8 Bn

Net Income - First Half (CLP Bn)



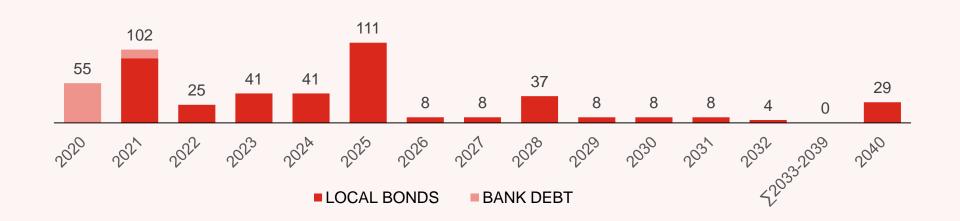
Net Income - Second Quarter (CLP Bn)



2Q20 Earnings **Financial Debt**

Debt Maturity Profile as of June 30, 2020

(Bonds and Bank Debt - CLP Bn)

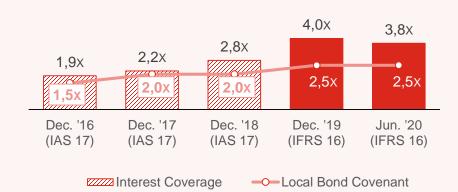


2Q20 Earnings Covenants

Net Financial Debt / Equity (1)

1,6x 1,03x 1,03x 0,8x 0.7x 0.6x 0.6xDec. '16 Dec. '17 Dec. '18 Dec. '19 Jun. '20 (IAS 17) (IAS 17) (IAS 17) (IFRS 16) (IFRS 16) Net Financial Debt / Equity — Local Bond Covenant

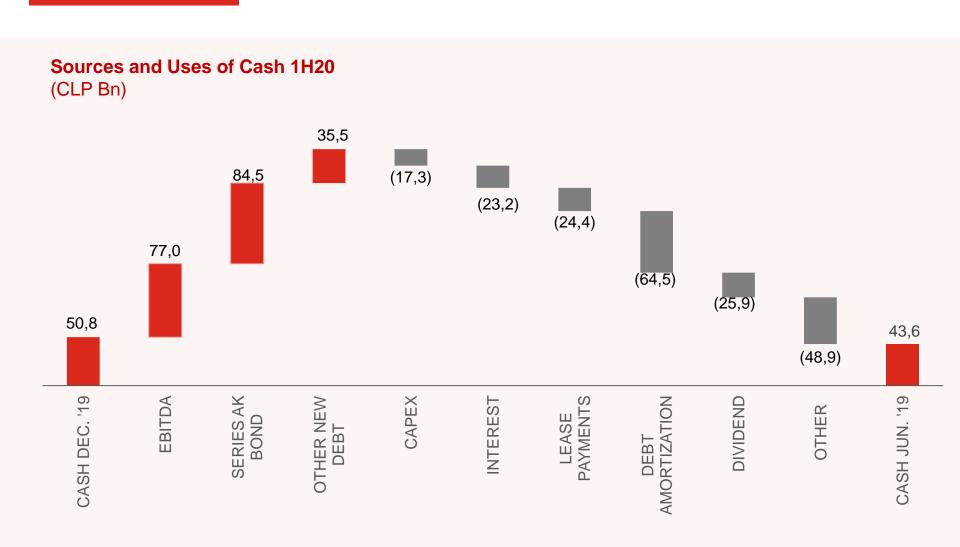
Interest Coverage (2)



2Q20 Earnings Cash Flow

Estimated uses of cash in 2H20:

- Interest payments: 23 Bn
- Lease payments: 25 Bn
- Capex: 25 Bn



2Q20 Earnings Relevant Events

- June 19, 2020: Placement of series AK local bond for UF 3 million:
 - Annual interest rate 3.5%.
 - Matures 2025, bullet structure.
 - Use of proceeds: refinancing financial liabilities
- July 30, 2020: Bondholders' meetings held to standardize covenants across bond lines:
 - Net financial debt/Equity < 1.03x
 - Definition of EBITDA
- September 22, 2020: Extraordinary Shareholders' Meeting:
 - Modify Company by-laws to incorporate a Compliance Committee
- Current status of stores closed following social unrest:
 - Four stores have been reopened, 11 are pending construction or evaluation, and 11 have permanently closed

