



SMU S.A. and
Subsidiaries

ANIMAL

WELFARE

POLICY STATEMENT

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At SMU S.A. and subsidiaries (“SMU” or the “Company”), we work every day to make life easier for our customers, putting our corporate values of Closeness, Excellence, Respect, Collaboration, and Agility into practice, as we listen to them and understand their needs. We are committed to offering courteous and timely customer service, generating a positive impact, and promoting responsible consumption and sourcing, as well as caring for the environment.

We encourage our suppliers throughout the supply chain to adopt our commitment, through compliance with legal regulations in force and, in addition, through promoting animal welfare principles for the animal products we sell in our stores. The principles we encourage them to promote are 1) freedom from hunger and thirst, through proper feeding; 2) freedom from discomfort, by providing a safe and appropriate environment; 3) freedom from pain, injury, and disease, by prevention of disease; 4) freedom to express normal behavior; and 5) freedom from fear and distress, through safe and compassionate treatment. This commitment also includes the guidelines, policies, and procedures associated with the best practices issued by agricultural and livestock regulators in each country of origin.

Through this commitment we recognize that our customers and the society to which we belong are increasingly aware of the importance of responsible consumption and are paying more attention to where their food comes from and how it is produced. At SMU, we promote Respect for animal welfare in our supply chain and we inform our customers about the origin of the products we sell, as well as any related certifications.

At SMU we reject all practices that fail to uphold principles of animal welfare, and we require our suppliers to comply with the authorizations and legal regulations, promoting respect for animal welfare.

We will continue to work with our suppliers of animal products to gather information and raise awareness about issues relating to animal welfare, so that these variables can be considered in purchasing decisions, in order to comply with both health and ethical conditions associated with these products.