



Food Waste

Policy Statement





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At SMU, we are aware of the importance of caring for the environment and taking action to prevent climate change, and we strive to carry out our business activities responsibly, building long-term, respectful relationships with our customers and neighboring communities. As such, we are also aware of the far-reaching social, economic, and environmental impacts of food waste, which is why we are committed to minimizing food waste across our operations.

In order to carry out this commitment, our objective is to continuously search for and implement new initiatives that allow us to reduce food waste in our operations.

We will prioritize the prevention of food waste by implementing a program that includes the following initiatives:

1. **“Pronto Consumo”**: This program offers significant discounts on products whose expiration date is coming up but that are still in perfect conditions for consumption.
2. **“Less Waste; More Awareness”**: Through this program, SMU develops partnerships with different institutions in order to donate food from stores and distribution centers, in accordance with local regulations.
 - a) Donation of food to at-risk persons through non-profit organizations.
 - b) Donation of products unfit for human consumption to zoos, animal shelters, or rescue organizations located in communities where SMU operates.

Our deep insight into the preferences of our customers allows us to choose a product assortment that satisfies their needs. We also aim to optimize our demand planning, using technology to increase the accuracy of our forecasts so purchase volumes are aligned with demand from stores.

We will measure our progress on an annual basis, reporting on our achievements in order to ensure accountability and inspire others to join us in this critical effort. We will analyze the information by product category in order to identify areas that require action.

Through this commitment, we aspire to contribute to global efforts to reduce food waste, mitigate the environmental impact of food production, and guarantee food security for all.