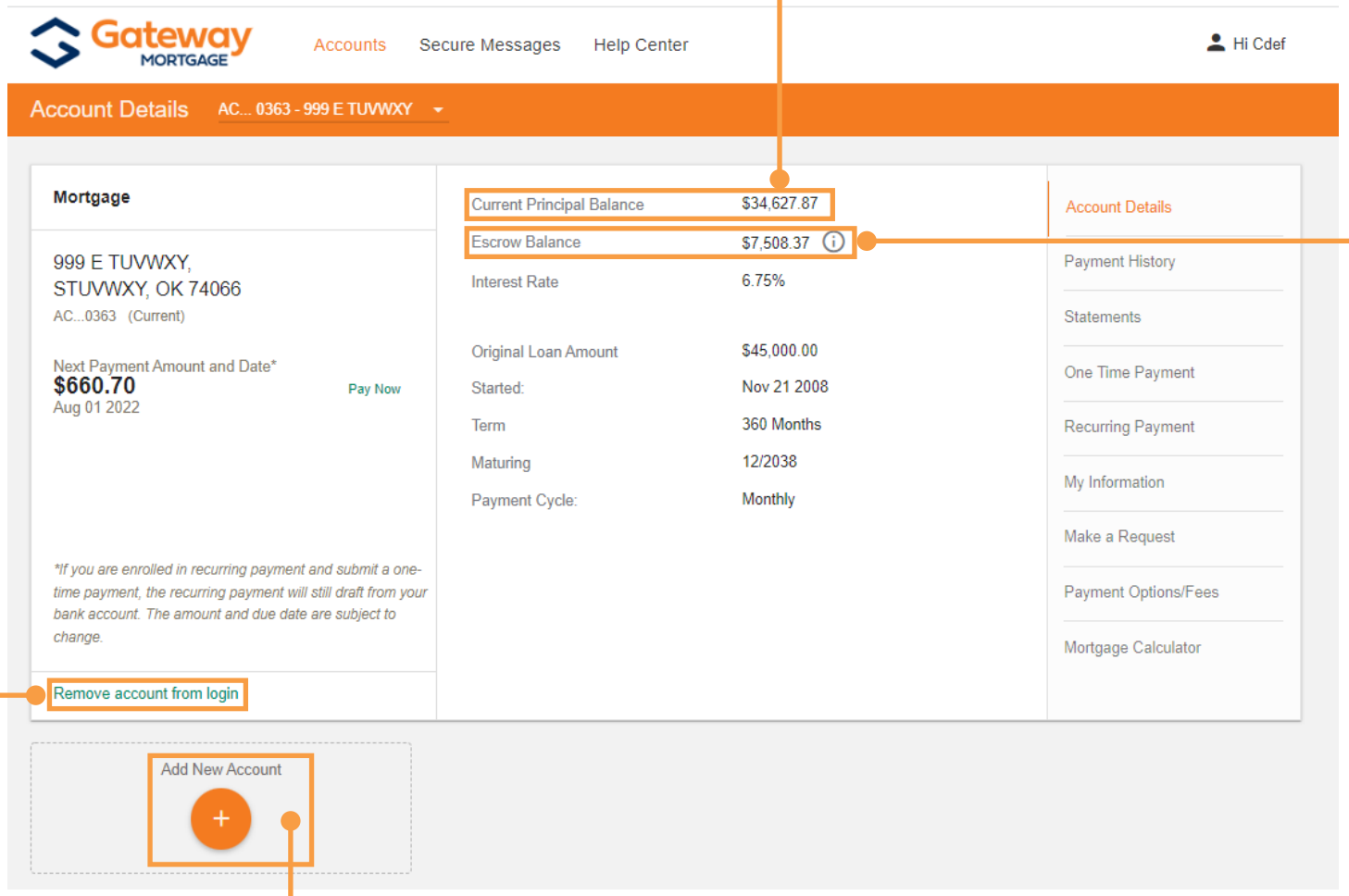
Navigating Account

The current unpaid principal balance on the loan.
Note: This is not the payoff balance. To request a payoff, submit the request through the "Make a Request" menu option.



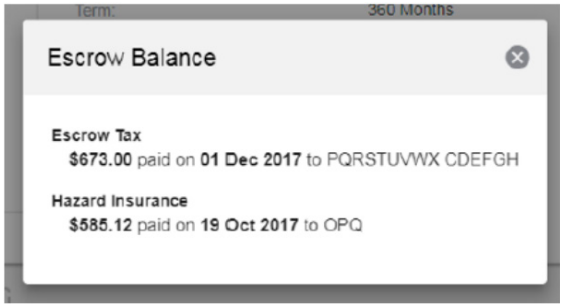
This is the current balance in your escrow account. To view when your taxes or insurance was paid, click ⓘ

Click here to remove a paid in full or loan you no longer wish to view when logged in.

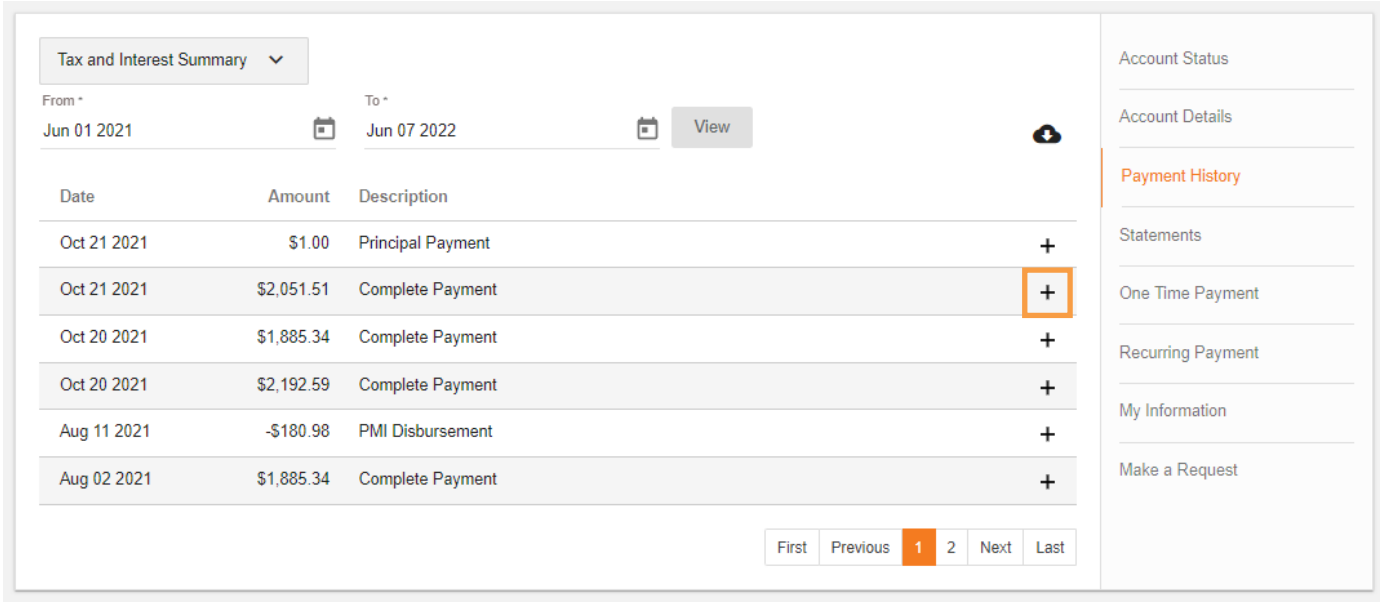
Add multiple loans under same profile. Note: Each loan must be tied to your SSN to view under one profile.

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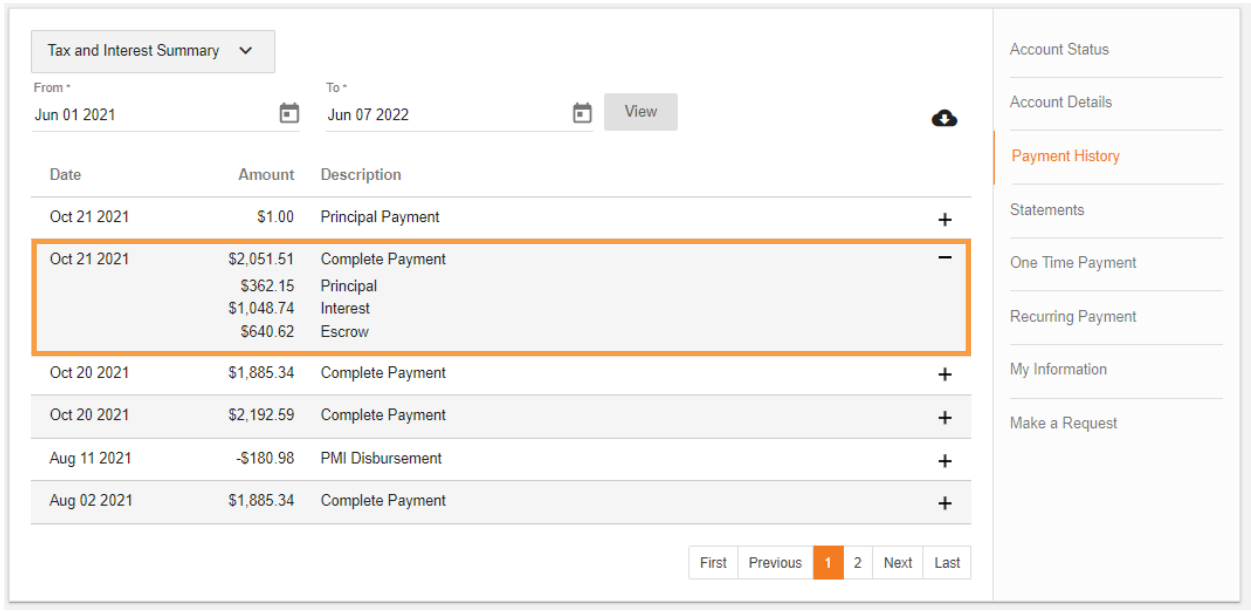
After clicked the icon, a window will pop up. It will specify the Tax and Insurance disbursements amounts, dates paid, and payee.



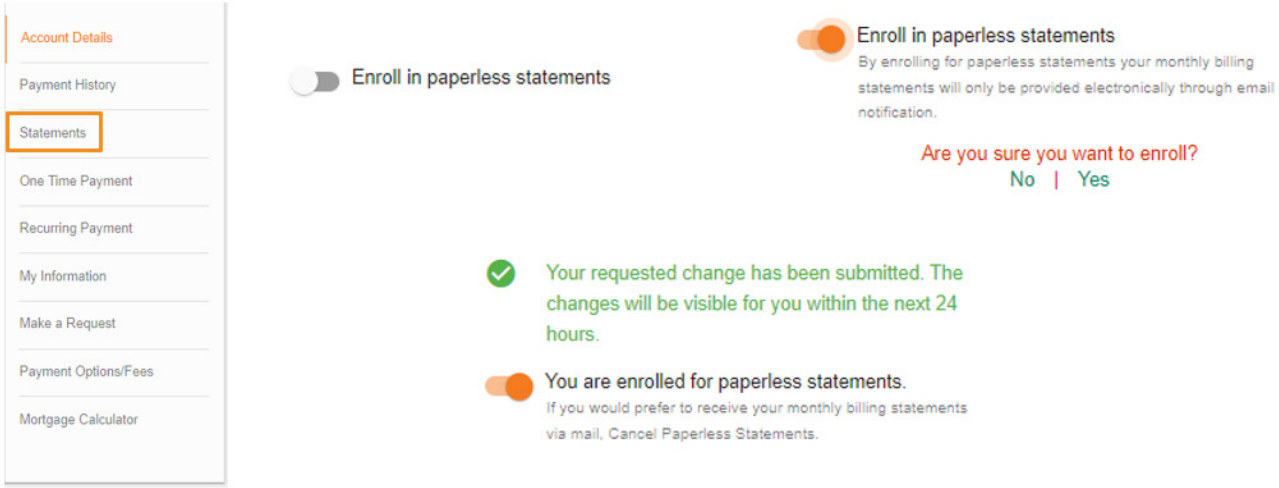
Payment History: The payment history will reflect payments received, escrow disbursements, and fees paid. To identify how a payment was applied to the principle, interest, and escrow, click the "+".



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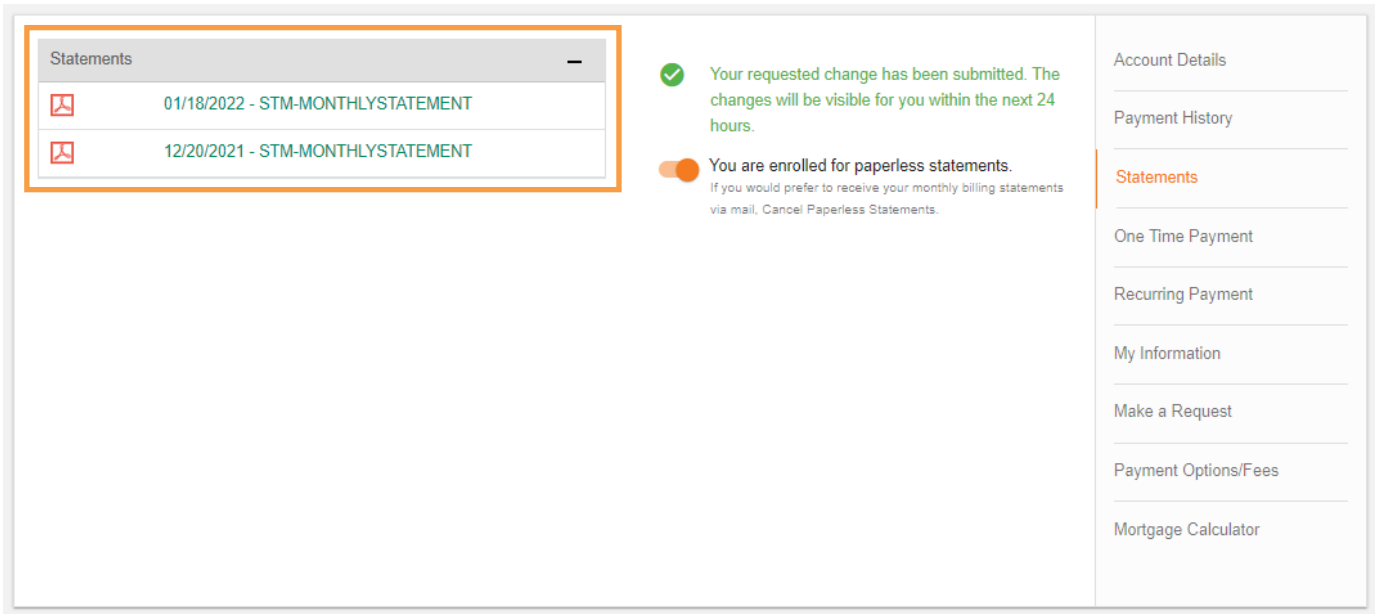


Click **Statements** to enroll in paperless billing and view your statements and/or letters. Click “Enroll in paperless statements” to enroll, it will change to orange. Click “Yes” to confirm enrollment. Once successfully enrolled, a green check mark will appear. Statements and letters will appear on the left.



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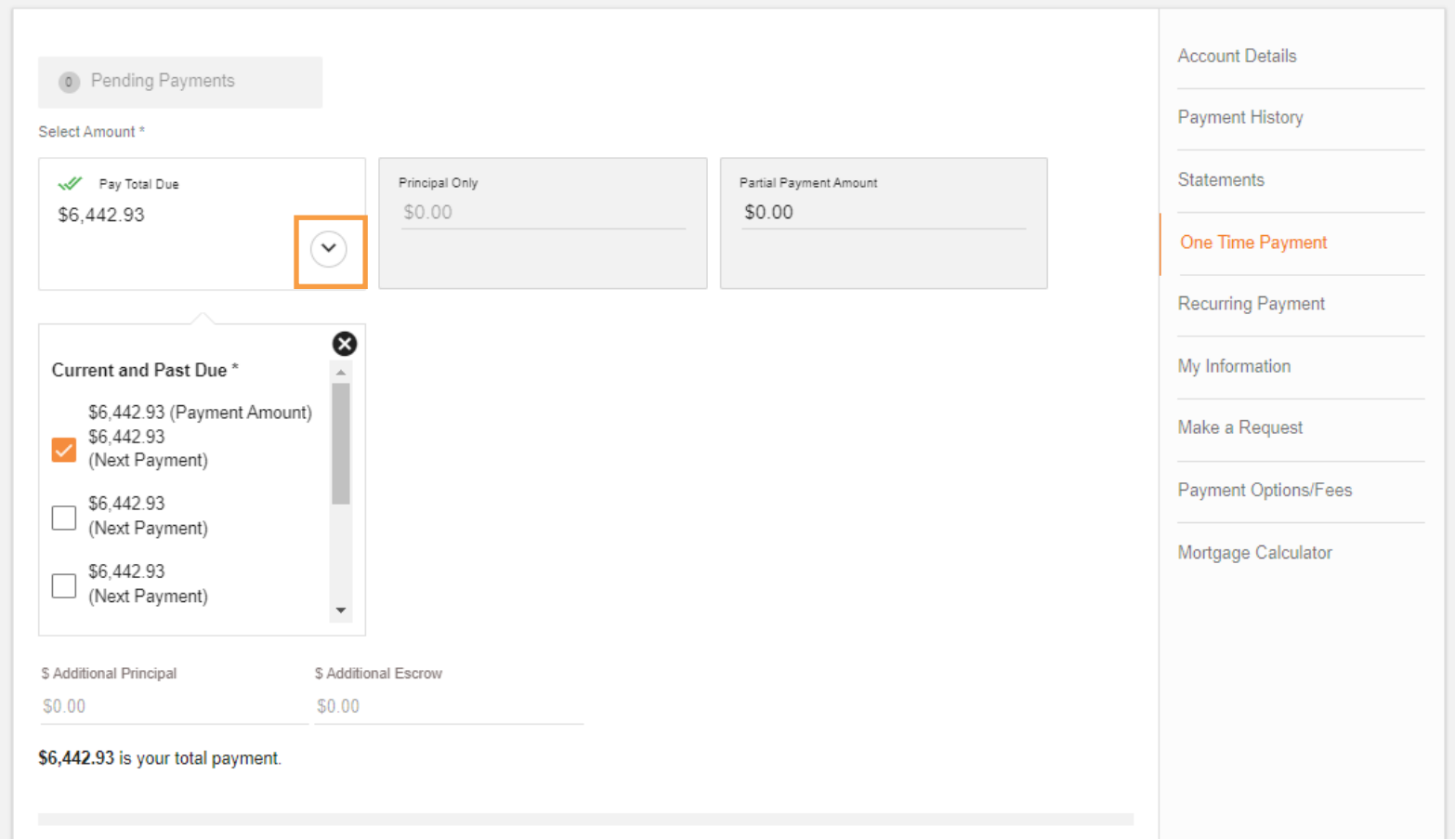
EQUAL HOUSING LENDER



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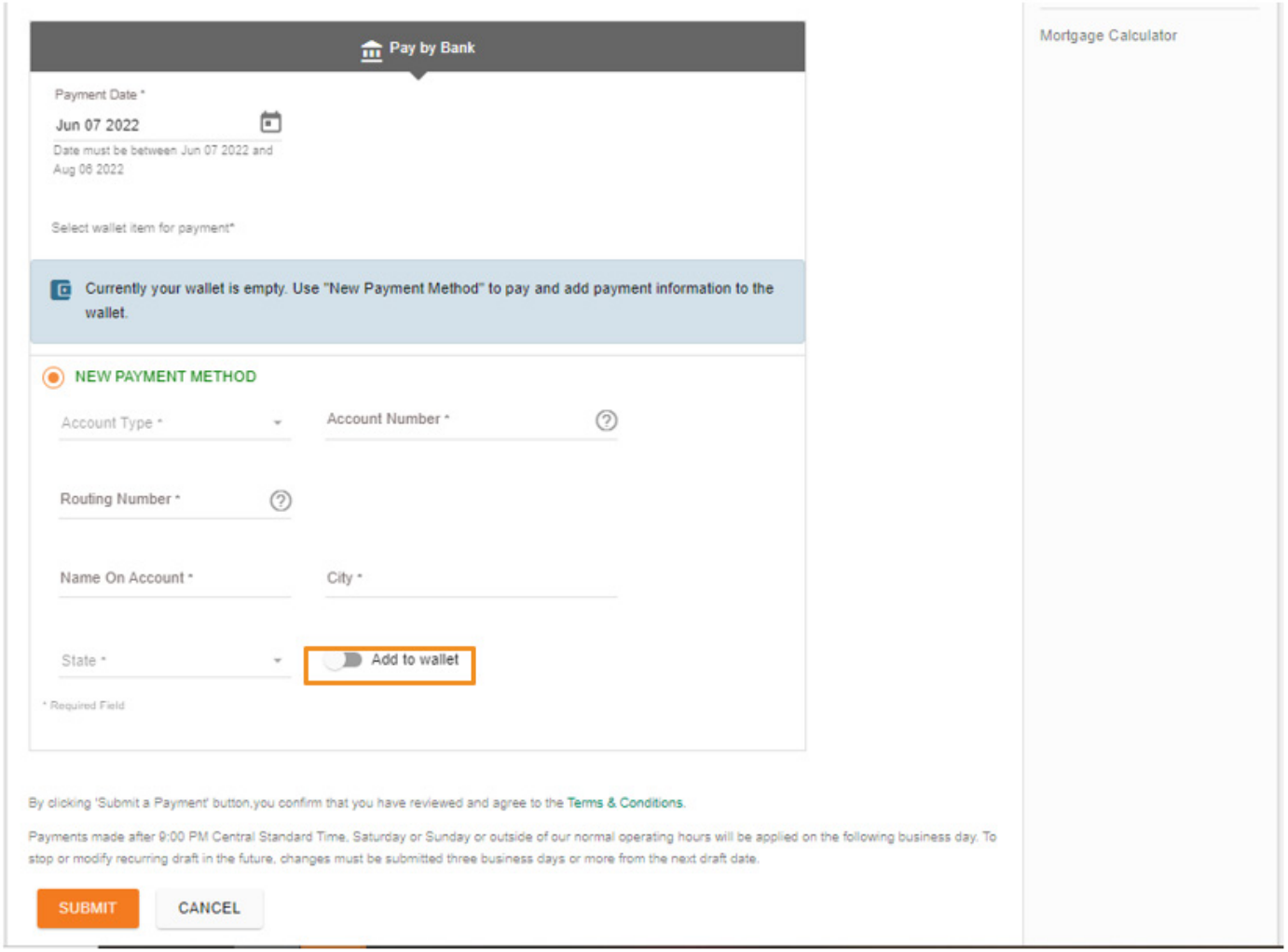
Click One Time Payment to make a payment. Payments include the monthly payment, partial payments, principal only, or pay additional towards escrow or additional principal. Note: Partial payments are held in a suspense account and are not applied until the full monthly payment has been received.

Click the drop down arrow under “Pay Total Due” to select your payment options, such as submitting one monthly payment or multiple, and if you want to pay applicable late charges and fees on the loan. Uncheck the orange check mark to remove from the total payment you’re submitting.



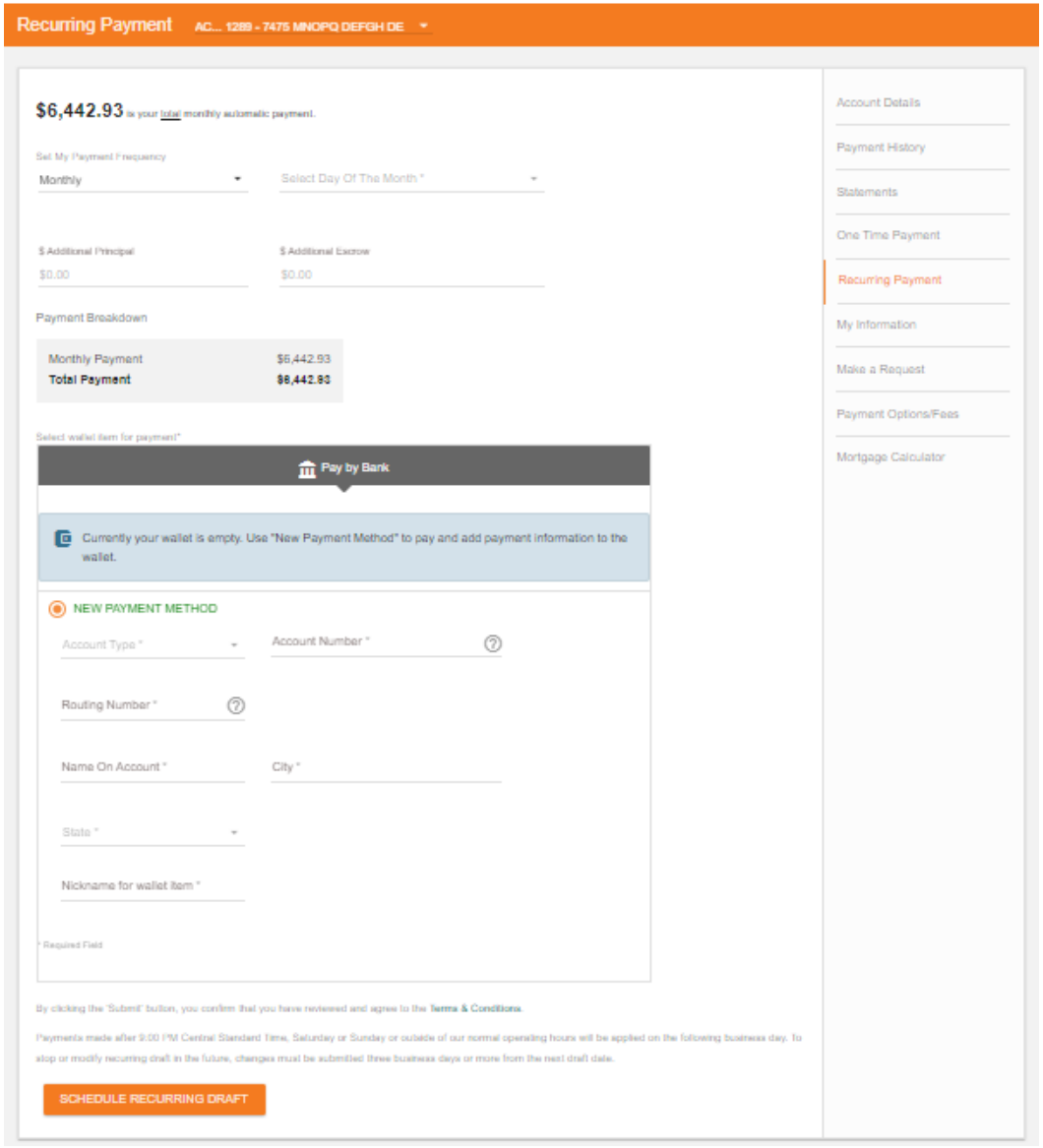
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Select your payment date and enter your banking account information. To save your payment method for future use, click “**Add to wallet**” then click “**submit**”.



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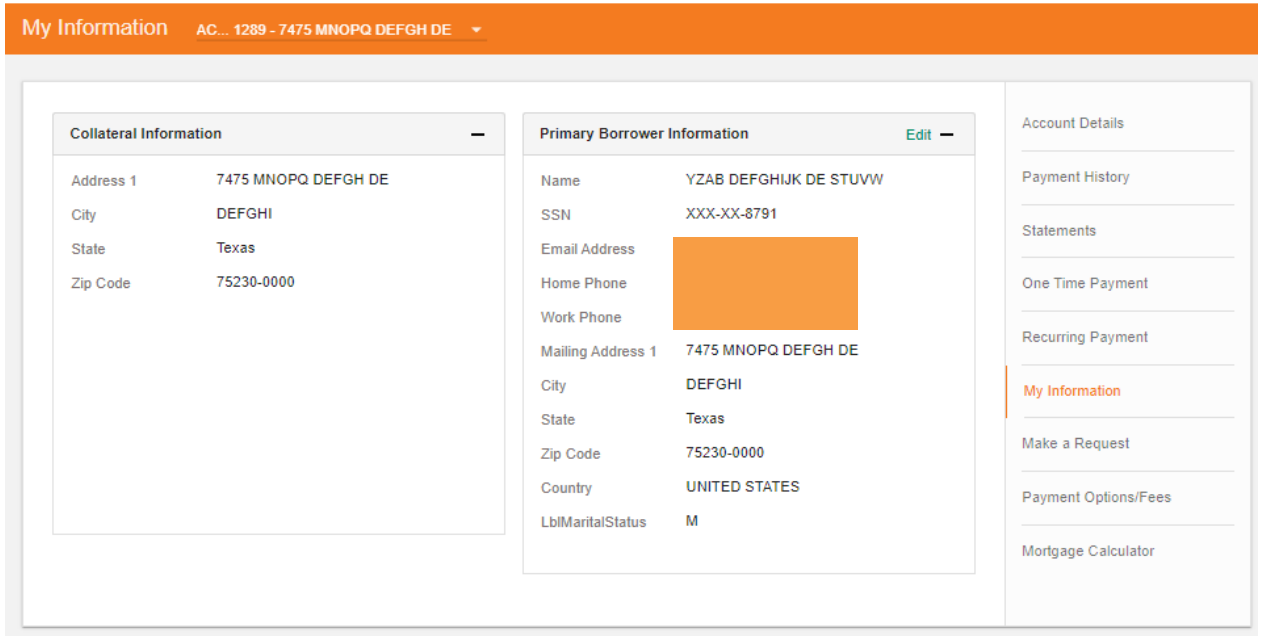
Recurring Payment: In this section, you can enroll in recurring draft and modify/cancel existing recurring draft. You can choose to pay additional to principal or escrow monthly.



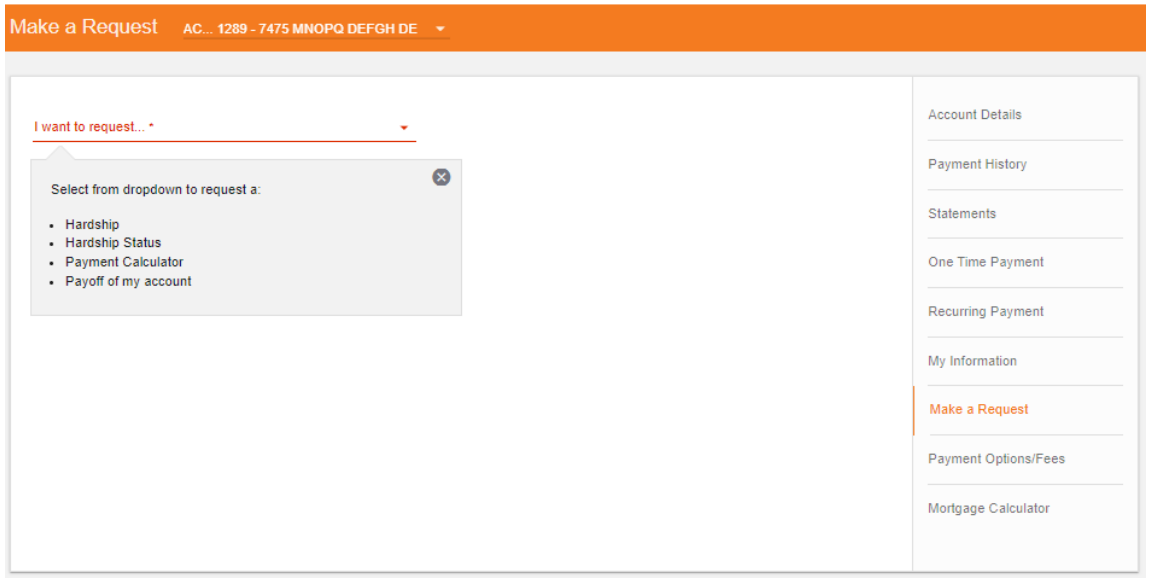
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EQUAL HOUSING LENDER

My Information: In this section, you can edit your mailing address and phone number.



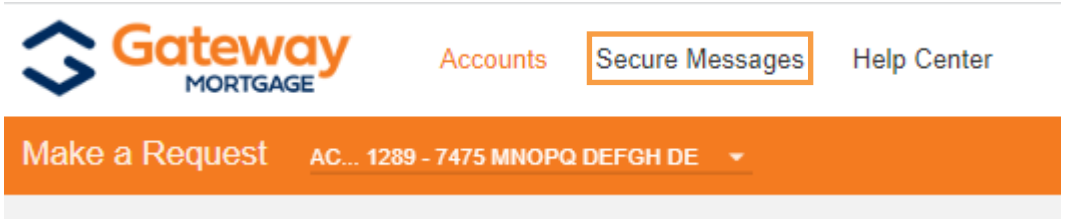
Make a Request: In this section, you can request a payoff statement.



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Payment Options/Fees: This section lists the existing payment options and fees charged by Gateway Mortgage.

Secure Messages: This allows customers to send Gateway a secure message through the website, including attachments, for specific situations.



Mortgage Calculator: This allows customers to customize their amortization schedule based on additional principal payments made or plan to make in the future.

