

Loan Payoff FAQs

How do I request a payoff statement?

To request a payoff statement for your loan, please contact us:

Email: digitalsupport@gatewayloan.com

Phone: 800-329-3371

Hours: Monday–Friday, 8:00 AM–5:00 PM Central Time

Our team will provide you with the payoff amount and instructions needed to pay off your loan.

NOTE: For security and privacy purposes, borrower authorization may be required before payoff information can be provided.

What payment methods are accepted for loan payoffs?

We accept loan payoff payments by:

- Wire transfer
- Cashier's check
- Official bank check
- Money order
- Personal check

Please contact us to request a payoff statement and obtain the exact payoff amount before submitting your payment. For applicable loans, paid-out notes and other payoff documentation are generally sent approximately 10 days after payoff funds have been received and applied.

Where do I mail a payoff payment?

Please send payoff payments to: **Gateway First Bank**
PO Box 976
Jenks, OK 74037

Can I send my payoff by wire transfer?

Yes. Wire transfers are accepted for loan payoffs.

Wire Instructions

Receiving Bank: Gateway First Bank

ABA/Routing Number: 103112552

Address: 244 S Gateway Place, Jenks, OK 74037

Credit To: Gateway First Bank

Account Number: 9997999701563000

IMPORTANT: Include the borrower's name and loan number in the wire reference information to help ensure timely processing. Wire instructions should always be verified directly with Gateway using a trusted phone number. Do not rely on instructions received through unsolicited emails. Gateway will never notify you of wire instruction changes solely through email.

When will my loan be shown as paid off?

Once your payoff funds have been received and applied, your loan will be processed as paid in full. The paid-in-full status will be reported to the credit bureaus through our normal credit reporting process and should be reflected on your credit file within approximately 30 days of the payoff date.

Questions?

If you have questions about your payoff amount, payment options, or payoff processing, contact:

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Email: digitalsupport@gatewayloan.com

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GatewayFirst.com

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