



Over 100 Customers



Operating in 3 countries



2000+ mobile workers daily



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Pricing from £39/Month

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# Mobile App Workflow

## Downloading the Route

The Handheld

Operatives can download the day's route so long as the previous day's route has been completed. This downloads all the info they need for and, app can now work seamlessly even without internet/data.

## Loading the Van

Stocks & Inventories

The load orders are pre-populated & the driver can use a single screen to load all the stocks needed for the day, Option to also allow driver to request stock. The stock count gets increased based on the loaded stock.

## The First Customer

Servicing & Payments

Following the instructions, drivers can deliver goods, do van sales, take returns, add/remove deposit items & take invoices. Photo capture, Signature taking, Barcode Scanning, bluetooth printing capabilities all make your operatives' lives easier, and are all recalled instantly.

## Unavailable Customer

Unfortunate but common situations

To ensure workflow is maintained, your driver can choose to 'skip' a customer, if they are not available. There is an option to return later that day and 'un-skip', or the delivery rolls onto the next schedule.

## End-of-Day Reports

All records Considered

All invoices, surveys, cash deposits, stock levels & payments will be recalled on the ERP & your driver doesn't have to worry about paperwork. **EOD reports allow reconciliation by the driver and help correct any mistakes.**



## Getting Started

Vehicle Inspections

If mandated by you, vehicle inspections can be made mandatory before the route can be started. VI results get automatically sent to back-office, and any VI failure/warning rules get enforced.



## On the Route

Customer info & Route Optimisations

GPS Route Optimisations ensure the quickest route is taken. All info such as contact details, addresses, delivery instructions, route to customer are all easily available to drivers. Even pre-typed SMS are available for the driver to send easily.



## Leaving the Site

End-of-Site Visit Surveys

End-of-Site Visit Surveys can be enforced to ensure customer demands are adhered to. These include customer-specific checklists of actions to take, and must be signed and named by the driver.



## End-of-Day Operations

Cash deposit, Stock take, Unload, Picklist

Once all customers are serviced, the driver can do their end of day operations, such as depositing cash/cheques, can do blind stock takes before unloading. They can even provide pick lists for the next day. All these changes update the back-office appropriately, and are audit-able later.

