

[LOGO Partner]

zalando

Return Note

[Name Customer]

[Additional address information (only if applicable)]

[Street name and house number]

[Zip Code] [City]

Order number: [Zalando order number]
Invoice date: [billing date]
Customer number: [Zalando customer number]

Zalando ref no.	Partner ref no.	Article	Size	Reason

Reason(s) for Return:

- | | | | |
|----------------------|------------------------|--------------------|---------------------|
| 1 It doesn't suit me | 3 Too small | 5 Arrived too late | 9 Incorrect article |
| 2 Too big | 4 Insufficient quality | 6 Not as expected | 10 Faulty* |

* If this product is faulty, please let us know what and where the fault is:

Quick guide to returns:

- Enter the reason for return (number)
- Pack the item incl. return slip into the box
- Order the item you want to exchange on zalando.uk

For more detailed information on returns, please see the enclosed brochure.

Note for returns of cosmetic articles: Please ensure that the articles are packed in their original packaging when making a return. Be aware that articles with a seal will lose their eligibility for return if the seal has been removed or damaged. Nevertheless, your statutory warranty and cancellation rights will remain unaffected.