

Approved Carrier Matrix

Shop country	Last mile carrier	Authorized for		Delivery options		Comment
		Delivery	Return	Mandatory	Optional	
Germany	DHL Paket	x	x	Home	PackStation	
	Hermes**	x	x	Home	PuP	
	DPD**	x	-	Home	-	
	GLS	x	x*	Home	-	
Austria	Post AT	x	x	Home	PuP	
	DPD**	x	-	Home	-	
Switzerland	Swiss Post (Post CH)	x	x	Home	PuP	
Belgium	bpost	x	x	Home + PuP	-	As of July 2024, and in respect of new Belgium law that all sellers are required to offer two delivery options, PuP delivery is now part of the mandatory delivery requirements in Belgium.
Netherlands	Post NL	x	x	Home	PuP	
	DHL Parcel	x	x	Home	-	
	DPD**	x	-	Home	-	
France	Colissimo (La Poste)	x	x	Home	PuP	
	Chronopost**	x	x	Home	PuP	
	Colis Prive**	x	-	Home	-	
	UPS**	x	-	Home	-	
Poland	DHL Parcel	x	x	Home	PuP	As of July 2024, DPD is authorized for PuP delivery.
	DPD**	x	x	Home	PuP	
	InPost**	x	-	Home	PuP	
Italy	SDA (Poste Italiane)	x	x	Home	PuP	SDA is the only returns carrier authorized in Italy for new internationalizations. Partners previously integrated with UPS for returns are authorized to keep this setup.
	UPS**	x	-	Home	-	
	Bartolini**	x	-	Home	-	
Denmark	PostNord	x	x	Home + PuP	-	
	Bring	x	x	Home + PuP	-	
Sweden	PostNord	x	x	PuP	Home**	
Finland	PostNord	x	x	PuP	Home**	
Norway	PostNord	x	x	PuP	Home**	
Spain	Celeritas**	x	x	Home	PuP	
	Correos	x	x	Home	-	
	Seur**	x	-	Home	-	
	DHL Parcel**	x	-	Home	-	
United Kingdom	Evri (formerly Hermes)	x	x	Home	PuP	
Ireland	AnPost (DHL Parcel)	x	x	Home	-	
	Fastway	x	x	Home	PuP	
Czech Republic	PPL	x	x	Home	PuP	
	Ceska Posta	x	x	Home	-	
Lithuania	Itella (Posti)	x	x	Home	PuP	
Latvia	Itella (Posti)	x	x	Home	PuP	
Estonia	Itella (Posti)	x	x	Home	PuP	
Slovakia	Slovak Post	x	x	Home	PuP	
Slovenia	Slovenia Post	x	x	Home	PuP	
Croatia	Croatia Post (Hrvatska Pošta)	x	x	Home	PuP	
Romania	FAN Courier	x	x	Home	-	
Hungary	GLS	x	x	Home	PuP	

*Included only for Connected Retail

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