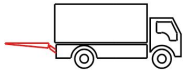





Dear Sir or Madam,

In order to secure a smooth flow of goods it is mandatory to fulfill all requirements for a successful delivery to Zalando Logistic Centers.

One part of it is a correct booking in Mercareon. Please make sure that all given Information in Mercareon are notified properly.

To avoid any misunderstandings or potential refusals, please choose the correct Zalando definition for "delivery type" below:

	Truck with taillift	Truck without taillift	Van	Swapbody exchange*
				
Width	min. 2 m	min. 2 m	min. 1,8 m	-
Height loading area	min. 0,88 m	min. 0,88 m	min. 0,88 m	-
Weight max.	-	-	3,5 t	-
Rampable	yes	yes	yes	-
Doors need to be opened to	270°	270°	270°	-
Loading sill	10 cm	10 cm	10 cm	-

* Swap-Body exchange: A freight carrying unit optimized to road vehicle dimensions. With this delivery type, the carrier leaves loaded swap bodies and receives back empty swap bodies in exchange. The advantage of this method is the shortened waiting time for the driver and therefore it is especially suitable for the delivery of hanging garments. This option will only be visible if you if you negotiated the swap-body exchange before. If you are interested in swap body exchange please contact inbound-support@zalando.de.

Please follow the link to find a summary of our delivery terms with all requirements for a successful delivery:

[Summary of Delivery Terms](#)

In case of any questions, please write a mail to inbound-support@zalando.de or call us by phone via +49 30 200 088 642.

Best regards,
Your Zalando team