

zalando**PARTNER**

Approved Carrier Matrix as of April 2026

Shop country	Last mile carrier	Authorized for		Delivery options		Comment
		Delivery	Return	Mandatory	Optional	
Germany	DHL Paket	x	x	Home	PackStation	
	Hermes**	x	x	Home	PuP	
Austria	Post AT	x	x	Home	PuP	
	DPD**	x	-	Home	-	
Switzerland	Swiss Post (Post CH)	x	x	Home	PuP	
Belgium	bPost	x	x	Home + PuP	-	
Luxembourg**	POST Luxembourg	x	x	Home	PuP	
Netherlands	Post NL	x	x	Home	PuP	
	DHL eCommerce Benelux	x	x	Home	-	
France	La Poste (Colissimo)	x	x	Home	PuP	As of 2025, UPS is no longer authorized for new internationalizations. Partners previously integrated with UPS for delivery are authorized to keep this setup.
	Chronopost**	x	x	Home	-	
	Colis Privé**	x	-	Home	-	
	Mondial Relay**	-	x	-	-	
Poland	DHL eCommerce Polska	x	x	Home + PuP	-	
	DPD**	x	x	Home + PuP	-	
	InPost**	x	x	Home + PuP	-	
Italy	Poste Italiane (SDA)	x	x	Home	PuP	Poste Italiane is the only returns carrier authorized in Italy for new internationalisations. Partners previously integrated with UPS for returns are authorized to keep this setup.
	UPS**	x	-	Home	-	
	BRT**	x	-	Home	-	
Denmark	PostNord	x	x	Home + PuP	-	
Sweden	PostNord	x	x	PuP	Home**	
Finland	PostNord	x	x	PuP	Home**	

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Norway	PostNord	x	x	PuP	Home**	
Spain	Correos	x	x	Home	-	As of 2026, Celeritas is no longer authorized for new internationalizations. Partners previously integrated with Celeritas are authorized to keep this setup.
	Seur**	x	x	Home	PuP	
	CTT Express**	x	x	Home	PuP***	
	DHL eCommerce**	x	-	Home	-	
United Kingdom**	Evri (Hermes)	x	x	Home	PuP	
	Royal Mail	x	x	Home	-	
Ireland**	AnPost (DHL Parcel)	x	x	Home	-	
Czech Republic**	PPL (DHL)	x	x	Home	PuP	
	Zásilkovna (Packeta Group)	x	x	Home	PuP	
	Česká Pošta (Czech Post)	x	x	Home	-	
Lithuania**	Omniva	x	x	Home + PuP	-	As of July 2025: Itella is no longer authorized for new internationalizations in LT/LV/EE. Partners previously integrated with Itella are authorized to keep this setup. PuP is mandatory for all new internationalizations.
Latvia**	Omniva	x	x	Home + PuP	-	
Estonia**	Omniva	x	x	Home + PuP	-	
Slovakia**	Slovak Post	x	x	Home	PuP	
Slovenia**	Slovenia Post	x	x	Home	PuP	
Croatia**	Croatia Post	x	x	Home	PuP	
Romania**	Packeta	x	x	Home	PuP	
Hungary**	GLS	x	x	Home	PuP	
Bulgaria**	Speedy	x	x	Home	PuP	
Greece**	ACS	x	x	Home	PuP	
Portugal**	CTT Expresso	x	x	Home	PuP	

*Included only for Connected Retail

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***Launch in Q1 2027