

zalando**PARTNER**

Approved Carrier Matrix as of January 2026

Shop country	Last mile carrier	Authorized for		Delivery options		Notes
		Delivery	Return	Mandatory	Optional	
Germany	DHL Paket	x	x	Home	Packstation	
	Hermes**	x	x	Home	PuP	
	DPD**	x	-	Home	-	
	GLS	x	x*	Home	-	
Switzerland	Swiss Post (Post CH)	x	x	Home	PuP	
Austria	Österreichische Post (Post AT)	x	x	Home	PuP	
	DPD**	x	-	Home	-	
Netherlands	Post NL	x	x	Home	PuP	
	DHL eCommerce Benelux	x	x	Home	-	
	DPD**	x	-	Home	-	
Belgium	BPost	x	x	Home + PuP	-	
Luxembourg**	POST Luxembourg	x	x	Home	PuP	Shipping via PostLU can be accomplished with bPost or DHL .
France	La Poste (Colissimo)	x	x	Home	PuP	As of January 2025, UPS is no longer authorized for new internationalizations. Partners previously integrated with UPS for delivery are authorized to keep this setup.
	Chronopost**	x	x	Home	PuP	
	Colis Privé**	x	-	Home	-	
	Mondial Relay**	-	x	-	-	
United Kingdom**	Evri (Hermes)	x	x	Home	PuP	
	Royal Mail	x	x	Home	-	
Ireland**	AnPost	x	x	Home	-	
Sweden	PostNord	x	x	PuP	Home**	
Denmark	PostNord	x	x	Home + PuP	-	
	Bring	x	x	Home + PuP	-	
Finland	PostNord	x	x	PuP	Home**	
Norway	PostNord	x	x	PuP	Home**	

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Shop country	Last mile carrier	Authorized for		Delivery options		Notes
		Delivery	Return	Mandatory	Optional	
Poland	DHL eCommerce Polska	x	x	Home + PuP	-	
	DPD **	x	x	Home + PuP	-	
	InPost **	x	x	Home + PuP	-	
Italy	Poste Italiane (SDA)	x	x	Home	PuP	Poste Italiane is the only returns carrier authorised in Italy for new internationalisations. Partners previously integrated with UPS for returns are authorized to keep this setup.
	UPS **	x	-	Home	-	
	BRT **	x	-	Home	-	
Spain	Correos	x	x	Home	-	As of January 2026, Celeritas is no longer authorised for new internationalisations. Partners previously integrated with Celeritas are authorized to keep this setup.
	CTT Express **	x	x	Home	PuP***	
	Seur **	x	x	Home	PuP	
	DHL eCommerce **	x	-	Home	-	
Czech Republic**	PPL	x	x	Home	PuP	
	Zásilkovna	x	x	Home	PuP	
	Ceska Posta	x	x	Home	-	
Lithuania**	Omniva	x	x	Home + PuP	-	As of July 2025: Itella is no longer authorised for new internationalisations in LT/LV/EE. Partners previously integrated with Itella are authorised to keep this setup. PuP is mandatory for all new internationalisations.
Latvia**	Omniva	x	x	Home + PuP	-	
Estonia**	Omniva	x	x	Home + PuP	-	
Slovakia**	Slovak Post	x	x	Home	PuP	
Slovenia**	Slovenia Post	x	x	Home	PuP	
Croatia**	Croatia Post	x	x	Home	PuP	
Romania**	Packeta	x	x	Home	PuP	
Hungary**	GLS	x	x	Home	PuP	
Portugal**	CTT	x	x	Home	PuP	
Greece**	ACS	x	x	Home	PuP	
Bulgaria**	Speedy	x	x	Home	PuP	

*Included only for Connected Retail
 **Excluded for Connected Retail
 ***As of April 2026