



# THE BUYER NEWSLETTER

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## TITLE STATUS



We've improved the Title Status on the Sale Document page (for logged-in bidders) so buyers can quickly see their title status and seamlessly track the title via FedEx. Please note: The "Regular Mail" delivery option is no longer supported by IAA. If you have "Regular Mail" set as your delivery method, please select a new one. See below for the updates:

### Improved Title Status

Title Can't Be Processed (Buyer has not chosen a delivery method or provided POA)



Title Can't Be Processed  
[Please select a delivery method](#)

Title Processed & Ready for Pick Up



Title Processed & Ready for Pick Up  
 (Representative)

Picked Up (with date that title was picked up)



Picked Up Tue Sept 10  
 (Representative)

Title Processed & To Be Shipped (with link to track shipping if FedEx)



Title Processed & To Be Shipped  
[View Shipping Details](#) ▾

Title Shipped (with date that title was shipped)



Title Shipped Thur Sept 12

Track FedEx Shipment

[View Shipping Details](#) ▾

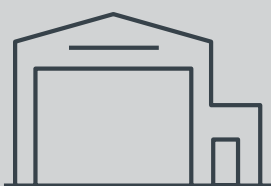
## VETERANS DAY PROMOTION



As a token of our appreciation, IAA is offering a special discount for Veterans.

[LEARN MORE](#)

## BRANCH UPDATE



Hail damaged inventory with over 100 campers at our [IAA Billings location](#). Click below to view inventory:

[BILLINGS INVENTORY](#)

Influx of State Farm vehicles at [IAA Atlanta East](#) and [IAA Atlanta South](#). Click below to view inventory:

[ATLANTA INVENTORY](#)

Thousands of flood/water damaged vehicles from Tropical Storm Imelda are still available at our [IAA Houston](#), [IAA Houston South](#) and [IAA Houston North](#) locations. Click below to view inventory:

[IMELDA INVENTORY](#)

## HOLIDAY SCHEDULE THANKSGIVING



Stay up to date with the holiday schedule.

[SCHEDULE](#)

## BEST PLACE TO WORK



Four IAA locations have been honored with Remarketing's Best Auto Auctions to Work For 2019. Below are our honorees:

1. IAA Austin
2. IAA Detroit
3. IAA Miami North
4. IAA North Hollywood


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Exciting things are happening at IAA every day. Follow along!

