



MyVehicleClaim.com

**A SELF-SERVICE SOLUTION
FOR VEHICLE OWNERS**

Every day at IAA we are evolving, enhancing and innovating our products and services. It's how we've become and remained a leader in the industry, and it's why we're a company you can always trust.

As part of our ongoing digital transformation, MyVehicleClaim.com is a turnkey, customer self-service platform that provides vehicle owners with transparency into the total loss claims process from beginning to end.



How It Works



END-TO-END CLAIM MANAGEMENT

With MyVehicleClaim.com, vehicle owners can track and manage a total loss claim in its entirety. Once the claim amount is settled, the owner can confirm or update information, request and download paperwork, access FAQs, track claim status and more.



SELF-SERVICE FUNCTIONALITY

MyVehicleClaim.com puts the vehicle owner in the driver's seat. This self-service functionality helps carriers reduce costs and maximize workforce efficiency while offering a sense of control and visibility to the user.



CUTTING-EDGE COMMUNICATION

As a web-based tool, MyVehicleClaim.com aligns with current customer preferences. Its responsive design ensures MyVehicleClaim.com runs flawlessly on any internet-equipped device – from desktops to smartphones.

IAA

Two Westbrook Corporate Center, Tenth Floor
Westchester, IL 60154 • 800.821.4596