



THE BUYER NEWSLETTER

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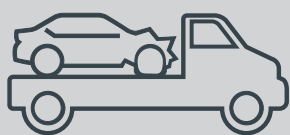
EVERYTHING YOU NEED TO KNOW

The Buyer Newsletter is your source for important updates and anything new at IAA. We're always working on enhancements to make your experience better – and you can find all the details right here.

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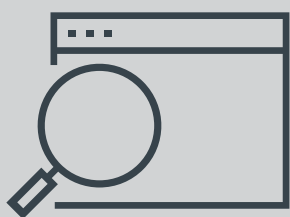
BUYER SERVICES NEW HOURS



As of April 21, Buyer Services will no longer be open on Sundays. You'll still have everyday access to IAA support with our chatbot, OTTO, which is available 24/7.

[HOW TO CONTACT IAA](#)

IAA EXPRESS SEARCH TOOL



Exclusive to registered IAA buyers and bidders, this handy tool makes it easy to share inventory and expand your business by adding IAA Fast Search™ to websites.

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EMPLOYEE HIGHLIGHT



Congratulations to Lois Connor who is celebrating her 40th year at the IAA Chicago South branch location!

We couldn't be more appreciative for Lois' enthusiasm and service. She had this to say about her tenure at IAA: "Every day is an adventure. Who would have known selling salvage vehicles would be so much fun. When I first started we would sell 25 cars a week, now it's 400+!"

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Exciting things are happening at IAA every day. Follow along!

