



THE BUYER NEWSLETTER

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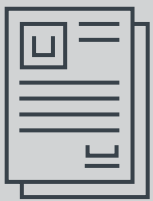
EVERYTHING YOU NEED TO KNOW

The Buyer Newsletter is your source for important updates and anything new at IAA. We're always working on enhancements to make your experience better – and you can find all the details right here.

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RESALE CERTIFICATES



We've recently added a Wyoming resale certificate for Licensed Business Buyers. Don't forget, you can access all forms quickly and easily through the IAA Document Center!

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HOW TO DOWNLOAD IMAGES



You can download images for a vehicle you've won up to 6 months after the auction has concluded! It's easy.

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INTRODUCING OTTO



Thanks to OTTO, IAA's new chatbot, we now offer 24/7 customer service. Whenever you have a question or need to reset your password, Otto is here for you.

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HERE'S THE LATEST



As part of a strategic initiative, we are renaming some of our products and services.

I-Buy Fast is now Buy Now.

HAVE FEEDBACK? SHARE [HERE](#).

Exciting things are happening at IAA every day. Follow along!

