

## Terms and conditions – “Ma Pause Merveilleuse” Offer

The “Ma Pause Merveilleuse” offer is valid for all new bookings. It can be booked online at [spa.accor.com](https://spa.accor.com), or directly with each hotel participating in the offer, from March 25<sup>th</sup> to April 26<sup>th</sup>, 2024 for all bookings of stays from March 25<sup>th</sup> to July 25<sup>th</sup>.

Offer limited to the number of rooms or treatment programs allocated by each hotel or institute to this operation and subject to availability on the date of stay in the hotel or institute selected by the customer. The offer is not retroactive and cannot be combined with any other special offer or benefit.

The offer is valid for one person in a single room or for two persons in a double room, each carrying out a treatment program.

The offer is only available for stays of two (2) nights or more.

Offer valid for a selection of treatment programs and dates, varying according to each of the nine (9) Thalassa Sea & Spa destinations participating in the offer:

- Sofitel Biarritz Le Miramar, for stays from March 25<sup>th</sup> to July 25<sup>th</sup> 2024
- Sofitel Quiberon Thalassa Sea & Spa, for stays from March 25<sup>th</sup> to July 25<sup>th</sup> 2024
- ibis Hyères plage Thalassa Sea & Spa, for stays from March 25<sup>th</sup> to July 25<sup>th</sup> 2024
- Sofitel Golfe d’Ajaccio Thalassa Sea & Spa, for stays from March 25<sup>th</sup> to July 25<sup>th</sup> 2024
- Novotel Le Touquet Thalassa Sea & Spa, for stays from March 25<sup>th</sup> to July 25<sup>th</sup> 2024
- ibis Le Touquet Thalassa Sea & Spa, for stays from March 25<sup>th</sup> to July 25<sup>th</sup> 2024
- Sofitel Agadir Thalassa Sea & Spa, for stays from March 25<sup>th</sup> to July 25<sup>th</sup> 2024
- Novotel Thalassa Ile d’Oléron, for stays from March 25<sup>th</sup> to July 25<sup>th</sup> 2024
- Le Médina Essaouira Thalassa Sea & Spa – Mgallery, for stays from from March 25<sup>th</sup> to July 25<sup>th</sup> 2024

The amount of the discount will be 20% off the public rate displayed on [spa.accor.com](https://spa.accor.com) for a minimum of two (2) nights, including a minimum of two (2) days of treatments for the following stays:

- Weeks of 6 nights and 6 days of treatments (or 7 nights and 6 days of treatments, depending on the hotel) with half board or full board or breakfasts included, depending on the hotel and/or package chosen;
- Medium stay of 4 to 5 nights and 4 to 5 days of treatments (or 5 nights / 4 days of treatments and 6 nights / 5 days of treatments, depending on the hotel) on a half-board or full-board basis or with breakfasts included, depending on the hotel and/or package chosen;
- Short stays from 2 nights / 2 days of treatments to 3 nights / 3 days of treatments with breakfasts included.

A deposit of 30% of the total amount including VAT of the reserved services will be requested upon booking. The customer must provide their credit card information at the time of booking. In case any information is missing, the reservation cannot be processed. The credit card used for the customer's reservation must be valid on the start date of the stay.

### Cancellation policy:

- The stay can be canceled free of charge up to twenty-one (21) days before the arrival date.
- For any cancellation by the customer twenty (20) days or less before the arrival date, 30% of the total amount including VAT as a deposit will be retained.

### Modification conditions:

Stays are not amendable. Additionally, treatments are preplanned in advance by the Thalassotherapy Institute, and no modifications can be made.

Please contact us for further details on cancellation and modification policies.

The prices quoted do not include the tourist tax and other taxes. No discounts will be applied to taxes, extras, or other personal expenses.

Accor SA, the data controller, processes the personal data you provide during your stay for the purposes of providing services for the commercial management of reservations and, on the basis of legitimate interest, for the purposes of its marketing activities (including targeted marketing campaigns). Data is communicated to the legal entities of the Accor group and to all service providers. Data may be transferred to countries that do not ensure an adequate level of protection. Consequently, appropriate and adapted safeguards are put in place, of which you may request a copy. You have the right to request access to your personal data, its rectification, deletion, limitation or opposition to processing, portability of your data, as well as the possibility of giving instructions on how this data should be processed after your death.

You also have the right to lodge a complaint with a supervisory authority. To exercise this right, please write to Thalassa Sea & Spa, Direction Marketing HotelServices, Tour Sequana, 82 rue Henri Farman, CS 20077, 92445 Issy-les-Moulineaux Cedex. RCS Evry 402 082 366. You can also send an e-mail to [data.privacy@accor.com](mailto:data.privacy@accor.com). For more information on the processing of your personal data, please consult our section on personal data at [www.thalassa.com](http://www.thalassa.com). You can also request a copy of Accor's detailed Data Protection Charter which we will be happy to provide to you.

Cover is provided by AWP P&C - SA au capital de 17 287 285 € - 519 490 080 RCS Bobigny - Siège social : 7 rue Dora Maar - 93400 Saint-Ouen - Entreprise régie par le Code des assurances and implemented by AWP FRANCE SAS - SAS au capital de 7 584 076,86 € - 490 381753 RCS Bobigny - Siège social : 7 rue Dora Maar - 93400 Saint-Ouen - Société de courtage d'assurances - ORIAS 07 026 669 - [http://www. orias.fr/](http://www.orias.fr/) - Autorité de contrôle prudentiel et de résolution - 4 Place de Budapest - CS 92459 - 75436 Paris Cedex 09 - [www.acpr.banque-france.fr](http://www.acpr.banque-france.fr).

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