

## Conditions générales de ventes

### Offer : Marine Escape

The offer Marine Escape is valid for any new booking of stays from **January 13th, 2025, to July 9th, 2025**, for a selection of wellness programs and dates at selected hotels. These offers can be booked online at [spa.accor.com](http://spa.accor.com), or directly with participating hotels, **from January 8th, 2025 to February 12th, 2025**.

The offers are limited to the number of rooms or wellness programs allocated by the participating hotels and their wellness centers and are subject to availability on the stay date. The offers are not retroactive and cannot be combined with other offers or special benefits.

The offers are valid for one guest in a single room or two guests in a double room, each participating in a wellness program.

The offers are only available for stays of at least two (2) nights, including a minimum of two (2) days of treatments. The discount will be 20% off the public rate displayed on [spa.accor.com](http://spa.accor.com) for the following stays:

- **Long Stay:** From 2 to 7 nights and 3 to 7 days of treatments with half-board or full-board.
- **Short Stay:** 2 nights / 2 days of treatments with breakfasts included.

A deposit of 30% of the total inclusive amount of the reserved services will be required at the time of booking. The customer must provide their credit card information when booking. If any information is missing, the booking cannot be made. The credit card used for the reservation must be valid on the date of the start of the stay.

#### **Cancellation Conditions:**

**For long stays** of 2 to 7 nights and 3 to 7 days of treatments with half-board or full-board.

- The stay can be canceled without charge up to fourteen (14) days before the arrival date, 18:00 (local time).
- For any cancellation made by the customer after 18:00 (local time) fourteen (14) days or less before the arrival date, the amount of 30% of the total inclusive amount paid as a deposit will be retained.

**For short stays** of 2 nights / 2 days of treatments with breakfasts included.

- The stay can be canceled without charge up to seven (7) days before the arrival date, 18:00 (local time).
- For any cancellation made by the customer after 18:00 (local time) seven (7) days or less before the arrival date, the amount of 30% of the total inclusive amount paid as a deposit will be retained.

### **Modification Conditions:**

**For long stays** of 2 to 7 nights and 3 to 7 days of treatments with half-board or full-board.

- Booking modifications can be made without charge up to fourteen (14) days before the arrival date, 18:00 (local time).
- For any modification request made by the customer after 18:00 (local time) fourteen (14) days or less before the arrival date, the amount of 30% of the total inclusive amount paid as a deposit will be retained, and no modification will be allowed.

**For short stays** of 2 nights / 2 days of treatments with breakfasts included.:

- Booking modifications can be made without charge up to seven (7) days before the arrival date, 18:00 (local time).
- For any modification request made by the customer after 18:00 (local time) seven (7) days or less before the arrival date, the amount of 30% of the total inclusive amount paid as a deposit will be retained, and no modification will be allowed.

### **Notes on Treatment Modifications:**

- Treatments are scheduled in advance by the wellness center and cannot be modified once booked. Please ensure your schedule matches the planned treatments.
- Bookings cannot be transferred to a third party, whether free of charge or for a fee.
- If these modification requests involve extending the stay, increasing the number of people, or purchasing an additional service, they can be considered subject to availability and may incur additional fees. Please contact us directly to discuss these options.
- For more details on specific changes or exceptional cases, please contact us directly.

Participating hotels are responsible for processing the personal data provided during your stay for the execution of services and the commercial management of reservations. Based on legitimate interest, they may use this data for marketing activities (including targeted marketing campaigns).

Data is communicated to Accor Group legal entities and all service providers. Data may be transferred to countries that do not provide an adequate level of protection. Therefore, appropriate and adapted safeguards are in place, which you may request a copy of. You have the right to request access to your personal data, their rectification, erasure, limitation, or objection to processing, the portability of your data, as well as the possibility of giving instructions on how these data should be processed after your death.

You also have the right to lodge a complaint with a supervisory authority. To exercise these rights, you can write to Accor Luxury, Marketing Department, Tour Sequana, 82 rue Henri Farman, CS 20077, 92445 Issy-les-Moulineaux Cedex. RCS Evry 402 082 366. You can also write by email to [data.privacy@accor.com](mailto:data.privacy@accor.com). For more information on the processing of your personal data, please refer to our personal data section on [www.thalassa.com](http://www.thalassa.com). You can also request a copy of the detailed Accor Data Protection Charter, which we will be pleased to provide.

The guarantees are provided by AWP P&C - SA with a capital of 17,287,285 Euros, a company registered in the Nanterre Trade and Companies Register under the number 519 490 080, located at 7 rue Dora Maar, 93400 Saint-Ouen. Company governed by the Insurance Code and implemented by AWP FRANCE SAS - SAS with a capital of €7,584,076.86 - 490 381753 RCS Bobigny - Registered office: 7 rue Dora Maar - 93400 Saint-Ouen - Insurance brokerage company - ORIAS 07 026 669 - <http://www.orias.fr> - Prudential and Resolution Control Authority - 4 Place de Budapest - CS 92459 - 75436 Paris Cedex 09 - [www.acpr.banque-france.fr](http://www.acpr.banque-france.fr)

