To **<your landlord’s name / council or housing association>**

I'm writing to let you know that despite taking steps to reduce condensation at **<your address>**, there is still too much condensation which is causing damp and mould.

I've taken reasonable steps to reduce condensation, including ventilating and heating my home.

I have attached **<photos / videos / medical evidence>** that show how the problem is **<getting worse / damaging my belongings / affecting my health>.**

Could you please **<delete as appropriate: arrange a visit to investigate the cause / repair the underlying issue / make energy efficiency improvements so I can heat my home>.**

Please confirm how long you expect **<the investigation / repairs / changes>** to take.

Thank you,

**<your name>  
<your phone number>  
<date>**