

Please complete this form and return to: Freepost Plus RTHE-HSKC-XZLK, Shelter, 88 Old Street, London, EC1V 9HU. Any questions, please contact us on 0300 330 1234

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Direct Debit Guarantee

to cancel your declaration, please contact Shelter on 0300 3301234 so that we can adjust our records.

I would like Shelter to reclaim the tax I have paid on this donation, any donation I have made in the previous four years, and any donations I may

make in the future. You must be a UK taxpayer. If you pay less Income Tax and/or Capital Gains Tax than the amount of Gift Aid claimed on all your donations in that tax year it is your responsibility to pay any difference. If your name, address or tax status should change in the future, or you wish

- This guarantee is offered by all banks and building societies that accept instructions to pay direct debits.
- If there are any changes to the amount, date or frequency of your direct debit, Shelter will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Shelter to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If you receive a refund you are not entitled to, you must pay it back when Shelter asks you to.
- If an error is made in the payment of your direct debit, by Shelter or by your bank or building society, you are entitled a full and immediate refund of the amount paid from your bank or building society.
- You can cancel a direct debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

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