To **[letting agency name]**

My name is **[your name]** and I’m getting in touch to request a viewing of the property at **[address]**.

This property is affordable to me as my monthly income is £**xxx**. The area is perfect because **[I work locally/I have family in the area/my kids go to school nearby]**.

I’m happy to show proof of income and provide landlord references if offered a tenancy.

I’m hoping to find a stable longer term tenancy and make a home I can be proud of. If this particular home isn’t available anymore, please let me know about any similar properties.

I know that **[letting agency name]** value good customer service, and I’m looking forward to working with you to find a home. Unfortunately, so far your agency have not let me view this home. When I got in touch, I was told that **[explain what the agent said to you]**.

It’s been [ruled unlawful](https://www.bbc.co.uk/news/education-53391516) to refuse applications because of benefits, so I’d be grateful if you would work with me to arrange a viewing. Policies that exclude tenants on benefits stop people like me finding homes we can afford, and contribute to the housing emergency.

Please reply to this email or call me on **[your phone number]** to discuss viewings. I look forward to hearing from you and working with you to find a home.

Best wishes

**[Your name]**