



BUSINESS PLAN TERMS & CONDITIONS

These Business Plan Specific T&Cs apply to you if you are on our Business plan. These T&Cs apply in addition to our General T&Cs and any other Flick T&Cs that apply to you.

Eligibility for the business plan will be determined by the set-up of your electricity connection in the Electricity Registry.

Your electricity price

Your Flick bill is made up of kWh charges and daily charges. These charges include: Generation charge, Business plan charge, Flick charge, Network charge, Metering charge and Government levies.

Charges fixed for a 6-month period:

- Generation charges: this is the rate you pay per kWh for generation - the rate for your first 6-month period is set out on our website when you first sign-up
- Business plan charge: this is the charge you pay to be on our Business plan - the rate for your first 6-month period is set out on our website when you first sign-up
- Your first 6-month period starts the day your account starts if you are switching from another retailer to the Business plan or the day your account is switched to the Business plan if you are switching from another Flick plan (as applicable)
- At the end of each 6-month period we can change the Generation charge and Business plan charge, if either of these charges are going up, we'll let you know

Charges that may change during each 6-month period:

- Flick charge: this is a retailing charge, we can change this charge on 30 days' notice to you
- Network charges: these are based on the charges we pay your network company to get power delivered, if the charges we pay your network company change, we can change the price we charge you
- Metering charges: these are based on the charges we pay metering providers to measure the power delivered to our customers, if the charges we pay metering providers change, we can change the price we charge you
- Government levies: these are levies we collect and pay to the regulator, if these levies are changed by the regulator, we can change the levies we charge you



General things

- We'll typically give you at least 30 days' notice (by email or through our customer dashboard or app) before we make a change to your Business plan
- If we give you notice that we plan to stop offering the Business plan and we don't hear back from you within 30 days, we can move you to another plan
- There is no fixed term contract, you can switch away or change plans anytime (the notice periods in our General T&Cs apply)
- If these Business Plan Specific T&Cs conflict with our General T&Cs, or any other Flick T&Cs that apply to you, these Business Plan Specific T&Cs apply

If I move address and want to stay on Flick's Business plan?

If you move and would like to have the Business plan at your new address, new rates may apply. Your 6-month fixed generation price promise starts fresh on the Business rates applicable to a moving customer at the new address at that time. The rates available to existing customers that move may be different to the rates available to new customers joining Flick. Your new premises may not be eligible for the Business plan, if this is the case, you will be able to sign up on one of our other plans provided we can service the address.