

Bill Smoother Winter 2022 Promo

5 May 2022

1. The Bill Smoother Winter 2022 Promotion is for existing residential Flick customers ('Eligible Customers') who:
 - a. Reside at a residential address that Flick is able to serve, and;
 - b. open a Bill Smoother on the customer dashboard, in the App or with one of our customer experience advisors.
2. The Bill Smoother Winter 2022 Promotion gives Eligible Customers who meet the above criteria the chance to go in a 'Weekly Prize Draw to win NZ\$100 credit' ('Weekly Prize Credit') in their Flick Bill Smoother account. For the Weekly Prize Credit, the following applies:
 - a. Flick will draw an Eligible Customer as a winner (Winning Entrant) weekly and randomly at Flick's discretion
 - b. Flick will announce the Winning Entrant within the following week through Flick's promotional channels with the winner's first name, last initial and location.
 - c. Flick will Contact the Winning Entrant via phone or email
 - d. Once an Eligible Customer is in the draw, it will remain there for the duration of the promotion unless it's picked as a Winning Entrant, whereby they may no longer re-enter the prize draw
 - e. If at the time of the prize draw, the Winning Entrant is in the debt cycle, they will be deemed ineligible and a new Winning Entrant will be drawn
 - f. The Weekly Prize Credit is applied to the Winning Entrants existing Bill Smoother Account within 30 days of the promotion end date
 - g. The Weekly Prize Credit is accessed by the Winning Entrant through their Bill Smoother Account and the triggers they have set up
3. The Bill Smoother Winter 2022 Promotion gives all Eligible Customers who meet the above criteria as listed in clause 1a and 1b, or currently have an open Bill Smoother account, the chance to go in the draw to win One Year's Free Power (One Year's Free Power Credit') in credit in their Flick account. For the 'One Year's Free Power' prize, the following applies:
 - a. Flick will draw an Eligible Customer as a winner (Winning Entrant) at Flick's discretion within 30 days of the promotion end date.
 - b. The Winning Entrant will receive One Year's Free Power Credit in \$2,500 (including GST) credit which Flick will pay to the Winning Entrant's Flick account.

- c. \$2,500 is calculated, based on the average Flick customer's annual usage of using 8,500kWh per year
 - d. The Winning Entrant agrees to have their first name, last initial and region announced on Flick's promotional channels
 - e. The Winning Entrant will be selected from a random number generated by a unique identifier ('Random Generator'). Flick will contact the winning Entrant by phone or email. If the winning Entrant fails to accept the Prize within 7 business days of notification, Flick reserves the right in its sole discretion to either award the Prize to another Entrant using the Random Generator, or not offer the Prize at all.
 - f. If at the time of the prize draw, the Winning Entrant is in the debt cycle, they will be deemed ineligible and a new Winning Entrant will be drawn
 - g. The One year's Free Power Credit is accessed by the Winning Entrant through their Flick Account and will be used to pay the Winning Entrant's bills.
4. Flick's [Free Power Prize Terms and Conditions](#) apply to both power prize draws as listed in clause 2 and clause 3.
5. The Bill Smoother Winter 2022 Promotion begins on 5 May 2022 and continues until 31 August unless notified by Flick.
6. The winning prize credit or winning Bill Smoother credit or is not transferable, refundable nor redeemable for cash.
7. If the Eligible Customer leaves Flick before they have used all the Bill Smoother credit, the prize credit may be forfeited.
8. If the Winning Entrant moves house and takes Flick with them to their new property, then the winning prize credit and winning prize Bill Smoother credit is transferred to the Winning Entrant's new property account.
9. These Bill Smoother Winter 2022 Promotion terms apply in addition to the standard [Flick Terms and Conditions](#) and the [Bill Smoother Terms and Conditions](#).