

Account Name	Freight Forwarder	Country	Approved POHs	Name	Position	E-Mail	Contact #
Australia							
URBAN	APLL	Australia	Brisbane / Melbourne / Auckland	Igor Tyan	Operation Management Senior Supervisor	igor_tyan@apllogistics.com	430310888
URBAN	APLL	Australia	Brisbane / Melbourne / Auckland	Madan Raut	Customer Service & Support Lead Supervisor	madan_raut@apllogistics.com	488333375
URBAN	APLL	Australia	Brisbane / Melbourne / Auckland	Ashwin Chauhan	General Manager	Ashwin_chauhan@apllogistics.com	430306333
Bangladesh							
URBAN	APLL	Bangladesh	Chittagong	Imrul Quayed	Manager I, Customer Service and Support	Imrul_Quayed@apllogistics.com	
URBAN	APLL	Bangladesh	Chittagong	Aktar Md	Analyst II, Customer Service and Support	Md_Aktaruzzaman@apllogistics.com	
URBAN	APLL	Bangladesh	Chittagong	Mazed Hoque	Manager III, Customer Service and Support	Mohammad_Mazedul_Hoque@apllogistics.com	
Belgium							
URBAN	APLL	Belgium	Antwerp	Merve Karacam Clifford	Ops Coordinator	merve_clifford@apllogistics.com	
URBAN	APLL	Belgium	Antwerp	Ani Akbulut	Back-up for Merve	ani_akbulut@apllogistics.com	
URBAN	APLL	Belgium	Antwerp	Natali Sasmaz	Escalation - Cust Svc Mgr	natali_sasmaz@apllogistics.com	
URBAN	APLL	Belgium	Antwerp	Reyhan Cerman	Escalation - Ops Mgr	reyhan_cerman@apllogistics.com	
URBAN	APLL	Belgium	Antwerp	Selcuk Genc	Escalation - Team Mgr	Selcuk_Genc@apllogistics.com	
Brazil							
URBAN	APLL	Brazil	Rio Grande	Camila Komatsu		Camila_komatsu@apllogistics.com	
URBAN	APLL	Brazil	Rio Grande	Suelen Frazer		Suelen_frazer@apllogistics.com	
Bulgaria							
URBAN	APLL	Bulgaria	Sofia	Merve Karacam Clifford	Ops Coordinator	merve_clifford@apllogistics.com	

URBAN	APLL	Bulgaria	Sofia	Ani Akbulut	Back-up for Merve	ani_akbulut@apllogistics.com	
URBAN	APLL	Bulgaria	Sofia	Natali Sasmaz	Escalation - Cust Svc Mgr	natali_sasmaz@apllogistics.com	
URBAN	APLL	Bulgaria	Sofia	Reyhan Cerman	Escalation - Ops Mgr	reyhan_cerman@apllogistics.com	
URBAN	APLL	Bulgaria	Sofia	Selcuk Genc	Escalation - Team Mgr	Selcuk_Genc@apllogistics.com	
Cambodia							
URBAN	APLL	Cambodia	Phnom Penh / Sihanoukville	Lach, Chamrong	Supervisor, Customer Service and Support	chamrong_lach1@apllogistics.com	
URBAN	APLL	Cambodia	Phnom Penh / Sihanoukville	Seang, Kosal	Team Leader III	Kosal_Seang@apllogistics.com	
URBAN	APLL	Cambodia	Phnom Penh / Sihanoukville	Dararaksme Ang	Account Representative	dararaksme_ang@apllogistics.com	
URBAN	APLL	Cambodia	Phnom Penh / Sihanoukville	Sou Eng		eng_soun@apllogistics.com	
China							
URBAN	APLL	China	Dalian	Sally Li	Analyst,Operations	Sally_Li@apllogistics.com	86-411-82506977
URBAN	APLL	China	Dalian	Alicia Zhang/Daphne Yang	GBS CQ	apll_gbs_cq_DAI_customer_service@apllogistics.com	023-6558-1775
URBAN	APLL	China	Dalian		GBS Documentation	APLLeDoc_NPC@apllogistics.com	
URBAN	APLL	China	Fuzhou /Fujian	Timmy Chen	GBS CQ	apll_gbs_cq_FOO_customer_service@apllogistics.com	86-023-6558-1467
URBAN	APLL	China	Fuzhou / Fujian		GBS Documentation	APLLeDoc_HKSPC@apllogistics.com	
URBAN	APLL	China	Nanjing	Eileen Gu	Primary Contact	apll_gbs_cq_NNJ_customer_service@apllogistics.com	86-023-6558-1773
URBAN	APLL	China	Nanjing	Cindy Zhu	Back-up Contact	Cindy_Zhu@apllogistics.com	86-023-6558-1770
URBAN	APLL	China	Nanjing		GBS Documentation	APLLeDoc_NPC@apllogistics.com	
URBAN	APLL	China	Ningbo	Timmy Chen	GBS CQ	apll_gbs_cq_NGB_customer_service@apllogistics.com	86-023-6558-1467
URBAN	APLL	China	Ningbo		Documentation Rep	APLLNAPA_NPC@apllogistics.com	
URBAN	APLL	China	Ningbo		GBS Documentation	APLLeDoc_NPC@apllogistics.com	
URBAN	APLL	China	Qingdao	Alicia Zhang/Cindy Zhu	GBS CQ	apll_gbs_cq_TSI_customer_service@apllogistics.com	023-6558-1773

URBAN	APLL	China	Qingdao		GBS Documentation	APLLeDoc_NPC@apllogistics.com	
URBAN	APLL	China	Shanghai	Monica Zhao	Team Leader	monica_zhao@apllogistics.com	
URBAN	APLL	China	Shanghai	Rose Lu	Operator	rose_lu@apllogistics.com	86-21-26135039
URBAN	APLL	China	Shanghai	Collins Zhu	Account Manager	collins_zhu@apllogistics.com	86-21-26135064
URBAN	APLL	China	Shanghai	Amber Luo	EDOC	amber_luo@apllogistics.com	86-23-65581421
URBAN	APLL	China	Shanghai	Amy Wang	EDOC-Clearance documents	amy_wang@apllogistics.com	86-23-65581379
URBAN	APLL	China	Shanghai	Cindy Zhu/Daphne Yang	GBS CQ	apll_gbs_cq_sha_customer_service@apllogistics.com	023-6558-1770
URBAN	APLL	China	Shanghai		Documentation Rep	APLLNAPA_NPC@apllogistics.com	
URBAN	APLL	China	Shanghai		GBS Documentation	APLLeDoc_NPC@apllogistics.com	
URBAN	APLL	China	Shenzhen / Yantian	Ann Liao	Primary Contact	apll_gbs_cq_yat_customer_service@apllogistics.com	86-023-65581776
URBAN	APLL	China	Shenzhen / Yantian	Emma Lee	Back-up Contact	emma_lee@apllogistics.com	86-023-65581776
URBAN	APLL	China	Shenzhen / Yantian		GBS Documentation	APLLeDoc_HKSPC@apllogistics.com	
URBAN	APLL	China	Tianjin Xingang	Rose Lei	GBS CQ	apll_gbs_cq_HSN_customer_service@apllogistics.com	023-6558-1774
URBAN	APLL	China	Tianjin Xingang		GBS Documentation	APLLeDoc_NPC@apllogistics.com	
URBAN	APLL	China	Xiamen	Annie Lin (Lin, YaXiu)	Asst. Manager, Account	Ya_Xiu_Annie_Lin@apllogistics.com	86-592-5698610
URBAN	APLL	China	Xiamen	Stephen Lang/Phyllis Yi	GBS CQ	apll_gbs_cq_XIA_customer_service@apllogistics.com	023-6558-1779
URBAN	APLL	China	Xiamen		GBS Documentation	APLLeDoc_HKSPC@apllogistics.com	
URBAN	APLL	China	Guangzhou	Mia Lv	Account Representative	Mia_Lv@apllogistics.com	86-23-65581452
URBAN	APLL	China	Guangzhou	Lieye Guo	Supervisor III, Customer Service & Support	Lieye_Guo@apllogistics.com	86-755-22171065 x1065
URBAN	APLL	China	Guangzhou	Sarah Zhu	Analyst II, Customer Service & Support	Sarah_Zhu@apllogistics.com	86-755-22171036 x1036
Colombia							
URBAN	APLL	Colombia	Bogota / Cartagena	Carlos Alberto Sanchez		CarlosS@transborder.com.co	
URBAN	APLL	Colombia	Bogota / Cartagena	Cindy Alexandra Sanchez		CindyS@transborder.com.co	

Czech Republic							
URBAN	APLL	Czech Republic	Prague	Merve Karacam Clifford	Ops Coordinator	merve_clifford@apllogistics.com	
URBAN	APLL	Czech Republic	Prague	Ani Akbulut	Back-up for Merve	ani_akbulut@apllogistics.com	
URBAN	APLL	Czech Republic	Prague	Natali Sasmaz	Escalation - Cust Svc Mgr	natali_sasmaz@apllogistics.com	
URBAN	APLL	Czech Republic	Prague	Reyhan Cerman	Escalation - Ops Mgr	reyhan_cerman@apllogistics.com	
URBAN	APLL	Czech Republic	Prague	Selcuk Genc	Escalation - Team Mgr	Selcuk_Genc@apllogistics.com	
Denmark							
URBAN	APLL	Denmark	Copenhagen	Merve Karacam Clifford	Ops Coordinator	merve_clifford@apllogistics.com	
URBAN	APLL	Denmark	Copenhagen	Ani Akbulut	Back-up for Merve	ani_akbulut@apllogistics.com	
URBAN	APLL	Denmark	Copenhagen	Natali Sasmaz	Escalation - Cust Svc Mgr	natali_sasmaz@apllogistics.com	
URBAN	APLL	Denmark	Copenhagen	Reyhan Cerman	Escalation - Ops Mgr	reyhan_cerman@apllogistics.com	
URBAN	APLL	Denmark	Copenhagen	Selcuk Genc	Escalation - Team Mgr	Selcuk_Genc@apllogistics.com	
Egypt							
URBAN	APLL	Egypt	Alexandria / Damietta / Cairo / Port Said	Abeer Salah	Manager, Service Quality & Ops	Abeer_salah@apllogistics.com	20-2-24562500 x544
URBAN	APLL	Egypt	Alexandria / Damietta / Cairo / Port Said	Ismail Hussein		ismail_hussein@apllogistics.com	
URBAN	APLL	Egypt	Alexandria / Damietta / Cairo / Port Said	Merve Karacam Clifford	Ops Coordinator	merve_clifford@apllogistics.com	
URBAN	APLL	Egypt	Alexandria / Damietta / Cairo / Port Said	Ani Akbulut	Back-up for Merve	ani_akbulut@apllogistics.com	
URBAN	APLL	Egypt	Alexandria / Damietta / Cairo / Port Said	Natali Sasmaz	Escalation - Cust Svc Mgr	natali_sasmaz@apllogistics.com	
URBAN	APLL	Egypt	Alexandria / Damietta / Cairo / Port Said	Reyhan Cerman	Escalation - Ops Mgr	reyhan_cerman@apllogistics.com	
URBAN	APLL	Egypt	Alexandria / Damietta / Cairo / Port Said	Selcuk Genc	Escalation - Team Mgr	Selcuk_Genc@apllogistics.com	
Estonia							

URBAN	APLL	Estonia	Tallinn	Merve Karacam Clifford	Ops Coordinator	merve_clifford@apllogistics.com	
URBAN	APLL	Estonia	Tallinn	Ani Akbulut	Back-up for Merve	ani_akbulut@apllogistics.com	
URBAN	APLL	Estonia	Tallinn	Natali Sasmaz	Escalation - Cust Svc Mgr	natali_sasmaz@apllogistics.com	
URBAN	APLL	Estonia	Tallinn	Reyhan Cerman	Escalation - Ops Mgr	reyhan_cerman@apllogistics.com	
URBAN	APLL	Estonia	Tallinn	Selcuk Genc	Escalation - Team Mgr	Selcuk_Genc@apllogistics.com	
France							
URBAN	APLL	France	Paris / Le Havre	Merve Karacam Clifford	Ops Coordinator	merve_clifford@apllogistics.com	
URBAN	APLL	France	Paris / Le Havre	Ani Akbulut	Back-up for Merve	ani_akbulut@apllogistics.com	
URBAN	APLL	France	Paris / Le Havre	Natali Sasmaz	Escalation - Cust Svc Mgr	natali_sasmaz@apllogistics.com	
URBAN	APLL	France	Paris / Le Havre	Reyhan Cerman	Escalation - Ops Mgr	reyhan_cerman@apllogistics.com	
URBAN	APLL	France	Paris / Le Havre	Selcuk Genc	Escalation - Team Mgr	Selcuk_Genc@apllogistics.com	
Germany							
URBAN	APLL	Germany	Hamburg / Bremerhaven	Merve Karacam Clifford	Ops Coordinator	merve_clifford@apllogistics.com	
URBAN	APLL	Germany	Hamburg / Bremerhaven	Ani Akbulut	Back-up for Merve	ani_akbulut@apllogistics.com	
URBAN	APLL	Germany	Hamburg / Bremerhaven	Natali Sasmaz	Escalation - Cust Svc Mgr	natali_sasmaz@apllogistics.com	
URBAN	APLL	Germany	Hamburg / Bremerhaven	Reyhan Cerman	Escalation - Ops Mgr	reyhan_cerman@apllogistics.com	
URBAN	APLL	Germany	Hamburg / Bremerhaven	Selcuk Genc	Escalation - Team Mgr	Selcuk_Genc@apllogistics.com	
Hong Kong							
URBAN	APLL	Hong Kong	Hong Kong	Ann Liao	GBS CQ	apll_gbs_cq_HKG_customer_service@apllogistics.com	86-023-65581776
URBAN	APLL	Hong Kong	Hong Kong		GBS Documentation	APLLeDoc_HKSPC@apllogistics.com	852-23027487
India							

URBAN	Century	India	Chennai / Delhi / Mundra Nhava Sheva / Tuticorin	Pranav Thikrul	Sr. Executive - Primary contact	Pranav.Thikrul@cds-net.com	+91 9029661826
URBAN	Century	India	Chennai / Delhi / Mundra Nhava Sheva / Tuticorin	Narayan Mulik	Executive - Secondary contact	Narayan.Mullick@in.cds-net.asia	+91 7977477148
URBAN	Century	India	Chennai / Delhi / Mundra Nhava Sheva / Tuticorin	Vidya Shetty	Sr. Manager - Escalations	Vidya.Shetty@in.cds-net.asia	+91 98833005186
Indonesia							
URBAN	APLL	Indonesia	Jakarta	M. SHIHABUDIN	Main PIC	m_shihabudin@apllogistics.com	
URBAN	APLL	Indonesia	Jakarta	Mohammad Eko Pambudi	Documentation	mohammad_eko_pambudi@apllogistics.com	
URBAN	APLL	Indonesia	Jakarta	Bambang Nur Ariyanto	Escalation 1	bambang_nur_ariyanto@apllogistics.com	6224356808489 EXT 24
URBAN	APLL	Indonesia	Jakarta	Deri Derilana	Escalation 2	Deri_Derliana@apllogistics.com	62-21 80862100
URBAN	APLL	Indonesia	Jakarta	APLL Indonesia Group email	COPY ON ALL	idn_apll_urban@apllogistics.com	
URBAN	APLL	Indonesia	Surabaya / Semarang	Risdiyanto Risdiyanto	Main PIC	risdiyanto_risdiyanto@apllogistics.com	(62) (24-3568084 / 89)
URBAN	APLL	Indonesia	Surabaya / Semarang	Mohammad Eko Pambudi	Documentation	mohammad_eko_pambudi@apllogistics.com	
URBAN	APLL	Indonesia	Surabaya / Semarang	Bambang Nur Ariyanto	Escalation 1	bambang_nur_ariyanto@apllogistics.com	6224356808489 EXT 24
URBAN	APLL	Indonesia	Surabaya / Semarang	Deri Derilana	Escalation 2	Deri_Derliana@apllogistics.com	62-21 80862100
URBAN	APLL	Indonesia	Surabaya / Semarang	APLL Indonesia Group email	COPY ON ALL	idn_apll_urban@apllogistics.com	
Ireland							
URBAN	APLL	Ireland	Dublin	Merve Karacam Clifford	Ops Coordinator	merve_clifford@apllogistics.com	
URBAN	APLL	Ireland	Dublin	Ani Akbulut	Back-up for Merve	ani_akbulut@apllogistics.com	
URBAN	APLL	Ireland	Dublin	Natali Sasmaz	Escalation - Cust Svc Mgr	natali_sasmaz@apllogistics.com	
URBAN	APLL	Ireland	Dublin	Reyhan Cerman	Escalation - Ops Mgr	reyhan_cerman@apllogistics.com	
URBAN	APLL	Ireland	Dublin	Selcuk Genc	Escalation - Team Mgr	Selcuk_Genc@apllogistics.com	
Israel							
URBAN	APLL	Israel	Tel Aviv	Merve Karacam Clifford	Ops Coordinator	merve_clifford@apllogistics.com	

URBAN	APLL	Israel	Tel Aviv	Ani Akbulut	Back-up for Merve	ani_akbulut@apllogistics.com	
URBAN	APLL	Israel	Tel Aviv	Natali Sasmaz	Escalation - Cust Svc Mgr	natali_sasmaz@apllogistics.com	
URBAN	APLL	Israel	Tel Aviv	Reyhan Cerman	Escalation - Ops Mgr	reyhan_cerman@apllogistics.com	
URBAN	APLL	Israel	Tel Aviv	Selcuk Genc	Escalation - Team Mgr	Selcuk_Genc@apllogistics.com	
Italy							
URBAN	FTN	Italy	Milan / Genoa	Group Email		FXL_Italy_Ocean_Exp@fedex.com	
URBAN	FTN	Italy	Milan / Genoa	Cristina Monaco		Cristina.Monaco@fedex.com	
URBAN	FTN	Italy	Milan / Genoa	Beatrice Pignatel		Beatrice.Pignatel@fedex.com	
Japan							
URBAN	APLL	Japan	Tokyo / Yokohama / Nagoya	Hinano Suzuki	Rep, Customer Service	hinano_suzuki@apllogistics.com	81 3-6371-4925
URBAN	APLL	Japan	Tokyo / Yokohama / Nagoya	Katsuhiro Tsuji	Analyst, Ops & SQ,	katsuhiro_tsuji@apllogistics.com	81 3-6371-4925
URBAN	APLL	Japan	Tokyo / Yokohama / Nagoya	Export Team	Export Team	APLLYOK-OUT@apllogistics.com	81 3-6371-4925
Jordan							
URBAN	APLL	Jordan	Aqaba	Al Sadeq, Linda	Logistics Manager	Linda_Al_Sadeq@apllogistics.com	
URBAN	APLL	Jordan	Aqaba	Fahed Elwan	Account Coordinator	fahed_elwan@apllogistics.com	
URBAN	APLL	Jordan	Aqaba	Al Mayadmeh, Mamoon		Mamoon_Al_Mayadmeh@apllogistics.com	
Madagascar							
URBAN	APLL	Madagascar	Antananarivo / Toamasina	CORINNE LAM	TEAM LEADER	corinne.lam@velogic-mu.com	230-2065130
URBAN	APLL	Madagascar	Antananarivo / Toamasina		Customer Service Rep	apll@velogic-mg.com	
Malaysia							
URBAN	APLL	Malaysia	Penang / Port Klang	Ismail, Nuraiza		Nuraiza_Ismail@apllogistics.com	

URBAN	APLL	Malaysia	Penang / Port Klang	Vengadesvari Mayan	PIC	apll_yshcsr@apllogistics.com	
Mauritius							
URBAN	APLL	Mauritius	Port Louis	CORINNE LAM	TEAM LEADER	corinne.lam@velogic-mu.com	230-2065130
URBAN	APLL	Mauritius	Port Louis	Karuna Tengur	Customer Service Representative	karuna.tengur@velogic-mu.com	230-206-5133
Mexico							
URBAN	APLL	Mexico	Manzanillo / Mexico City / Veracruz	Avila, Susana	Ops Coordinator	susana_avila@apllogistics.com	
URBAN	APLL	Mexico	Manzanillo / Mexico City / Veracruz	Alejandra Martinez	Ops Manager	alejandra_martinez@apllogistics.com	
URBAN	APLL	Mexico	Manzanillo / Mexico City / Veracruz	Jorge Silva	Supervisor	jorge_silva@apllogistics.com	
Morocco							
URBAN	APLL	Morocco	Casablanca	Asli Erbay	Operations Coordinator	lst_Operations@apllogistics.com	90-533-4153501
URBAN	APLL	Morocco	Casablanca	Selcuk Genc	LSS & Service Quality Specialist	Selcuk_Genc@apllogistics.com	90-537-9538867
Netherlands							
URBAN	APLL	Netherlands	Rotterdam / Amsterdam	Merve Karacam Clifford	Ops Coordinator	merve_clifford@apllogistics.com	
URBAN	APLL	Netherlands	Rotterdam / Amsterdam	Ani Akbulut	Back-up for Merve	ani_akbulut@apllogistics.com	
URBAN	APLL	Netherlands	Rotterdam / Amsterdam	Natali Sasmaz	Escalation - Cust Svc Mgr	natali_sasmaz@apllogistics.com	
URBAN	APLL	Netherlands	Rotterdam / Amsterdam	Reyhan Cerman	Escalation - Ops Mgr	reyhan_cerman@apllogistics.com	
URBAN	APLL	Netherlands	Rotterdam / Amsterdam	Selcuk Genc	Escalation - Team Mgr	Selcuk_Genc@apllogistics.com	
Pakistan							
URBAN	APLL	Pakistan	Karachi	Syed Kashan Ali	Manager Service Quality	Syed_Kashan_Ali@apllogistics.com	92 320 5200082
URBAN	APLL	Pakistan	Karachi	Balil Raffit	Customer Service & Support	Bilal_Riffat@apllogistics.com	
URBAN	APLL	Pakistan	Karachi	Arslan Afzal	Customer Service & Support	Arslan_Afzal@apllogistics.com	

URBAN	APLL	Pakistan	Karachi	Joyia, M Usman Ahmed	Customer Service & Support	M_Usman_Ahmed_Joyia@apllogistics.com	
URBAN	APLL	Pakistan	Karachi	Malik Jehangir	Manager Customer Services	Malik_Jehangir@apllogistics.com	92 301 8220606
Philippines							
URBAN	APLL	Philippines	Cebu	Ilyn Garcia	Account Manager	ilyn_garcia@apllogistics.com	63-2-479-5084
URBAN	APLL	Philippines	Cebu	Marivel Lao	Customer Service and Support	Marivel_Lao@apllogistics.com	
URBAN	APLL	Philippines	Manila	Sheryl Espirtu	Account Manager	Sheryl_Espiritu@apllogistics.com	63-2-479-5084
URBAN	APLL	Philippines	Manila	Jeselle Razon	Operations Manager	jeselle_razon@apllogistics.com	63-2-86331649 x 105
Poland							
URBAN	APLL	Poland	Danzig / Gdynia	Merve Karacam Clifford	Ops Coordinator	merve_clifford@apllogistics.com	
URBAN	APLL	Poland	Danzig / Gdynia	Ani Akbulut	Back-up for Merve	ani_akbulut@apllogistics.com	
URBAN	APLL	Poland	Danzig / Gdynia	Natali Sasmaz	Escalation - Cust Svc Mgr	natali_sasmaz@apllogistics.com	
URBAN	APLL	Poland	Danzig / Gdynia	Reyhan Cerman	Escalation - Ops Mgr	reyhan_cerman@apllogistics.com	
URBAN	APLL	Poland	Danzig / Gdynia	Selcuk Genc	Escalation - Team Mgr	Selcuk_Genc@apllogistics.com	
Portugal							
URBAN	FTN	Portugal	Lisbon / Oporto / Sines	Miguel Cruz		Miguel.Cruz@rangel.com	
URBAN	FTN	Portugal	Lisbon / Oporto / Sines	Mario Silva		Mario.Silva@rangel.com	
URBAN	FTN	Portugal	Lisbon / Oporto / Sines	Paula Figueiredo		Paula.Figueiredo@rangel.com	
Romania							
URBAN	APLL	Romania	Bucharest	Merve Karacam Clifford	Ops Coordinator	merve_clifford@apllogistics.com	
URBAN	APLL	Romania	Bucharest	Ani Akbulut	Back-up for Merve	ani_akbulut@apllogistics.com	
URBAN	APLL	Romania	Bucharest	Natali Sasmaz	Escalation - Cust Svc Mgr	natali_sasmaz@apllogistics.com	

URBAN	APLL	Romania	Bucharest	Reyhan Cerman	Escalation - Ops Mgr	reyhan_cerman@apllogistics.com	
URBAN	APLL	Romania	Bucharest	Selcuk Genc	Escalation - Team Mgr	Selcuk_Genc@apllogistics.com	
Slovakia							
URBAN	APLL	Slovakia	Bratislava	Merve Karacam Clifford	Ops Coordinator	merve_clifford@apllogistics.com	
URBAN	APLL	Slovakia	Bratislava	Ani Akbulut	Back-up for Merve	ani_akbulut@apllogistics.com	
URBAN	APLL	Slovakia	Bratislava	Natali Sasmaz	Escalation - Cust Svc Mgr	natali_sasmaz@apllogistics.com	
URBAN	APLL	Slovakia	Bratislava	Reyhan Cerman	Escalation - Ops Mgr	reyhan_cerman@apllogistics.com	
URBAN	APLL	Slovakia	Bratislava	Selcuk Genc	Escalation - Team Mgr	Selcuk_Genc@apllogistics.com	
South Africa							
URBAN	APLL	South Africa	Johannesburg / Cape Town	Merve Karacam Clifford	Ops Coordinator	merve_clifford@apllogistics.com	
URBAN	APLL	South Africa	Johannesburg / Cape Town	Ali Can Eken		ali_can_eken@apllogistics.com	
URBAN	APLL	South Africa	Johannesburg / Cape Town	Nilgun Gumusel (escalations)		Nilgun_Gumusel@apllogistics.com	
South Korea							
URBAN	APLL	South Korea	Busan / Incheon	Heeyoung Kim	Customer Service and Support Rep	Heeyoung_Kim@apllogistics.com	
URBAN	APLL	South Korea	Busan / Incheon		GBS Documentation	APLLLeDoc_NPC@apllogistics.com	
Spain							
URBAN	FTN	Spain	Alicante / Barcelona / Valencia	Susana Borrás		Susana.Borrás@fedex.com	
URBAN	FTN	Spain	Alicante / Barcelona / Valencia	Maria Martinez		Maria.Martinez4@fedex.com	
URBAN	FTN	Spain	Alicante / Barcelona / Valencia	Rosana Maroto		Rosana.Maroto@fedex.com	
URBAN	FTN	Spain	Alicante / Barcelona / Valencia	Alonso Zamora		Alonso.Zamora@fedex.com	
URBAN	FTN	Spain	Alicante / Barcelona / Valencia	Mar Carrasco		Mar.Carrasco@fedex.com	

Sri Lanka							
URBAN	APLL	Sri Lanka	Colombo	Harindu Perera	Ops Rep	harindu_perera@apllogistics.com	(+94) 112031544
URBAN	APLL	Sri Lanka	Colombo	Derance Silva	Ops Team Lead	derance_brisley_silva@apllogistics.com	(+94) 112031540
Sweden							
URBAN	APLL	Sweden	Gothenburg	Merve Karacam Clifford	Ops Coordinator	merve_clifford@apllogistics.com	
URBAN	APLL	Sweden	Gothenburg	Ali Can Eken		ali_can_eken@apllogistics.com	
URBAN	APLL	Sweden	Gothenburg	Nilgun Gumusel (escalations)		Nilgun_Gumusel@apllogistics.com	
Taiwan							
URBAN	APLL	Taiwan	Kaohsiung / Keelung / Taipei	Ruby Chen	Acct Rep	ruby_chen@apllogistics.com	02-25145961
URBAN	APLL	Taiwan	Kaohsiung / Keelung / Taipei	Betty Lee	Team Lead	betty_lee@apllogistics.com	02-25145936
URBAN	APLL	Taiwan	Kaohsiung / Keelung / Taipei	Jessie Cheng	Ops Manager	Jessie_Cheng@apllogistics.com	02-25145937
URBAN	APLL	Taiwan	Kaohsiung / Keelung / Taipei	TEAM	Group Box	twncsteamb@apllogistics.com	
URBAN	APLL	Taiwan	Kaohsiung / Keelung / Taipei		GBS Documentation	APLLLeDoc_NPC@apllogistics.com	
Thailand							
URBAN	APLL	Thailand	Bangkok / Laem Chabang	Varaporn Suttayanukul	Supervisor, CSR	Varaporn_Suttayanukul@apllogistics.com	66 2 664 5050 ext# 5069
URBAN	APLL	Thailand	Bangkok / Laem Chabang	Sasitorn Boonthaworn	Service Integrity	Sasitorn_Boonthaworn@apllogistics.com	67 2 664 5050 ext# 5062
URBAN	APLL	Thailand	Bangkok / Laem Chabang	Savitree Saengsongkram	Rep, Customer Service (Main PIC)	savitree_saengsongkram@apllogistics.com	66-2-0809000 x2613
Turkey							
URBAN	RCS	Turkey	Istanbul / Izmir	Functional Mailbox		urban@rcs-turkey.com	+90 216 403 1376
URBAN	RCS	Turkey	Istanbul / Izmir	Tolga TATLI	Country Operations Director	tolga.tatli@rcs-turkey.com	+90 533 254 6654
URBAN	RCS	Turkey	Istanbul / Izmir	Ogün KOCA	Operations Supervisor	ogun.koca@rcs-turkey.com	+90 530 918 4150

URBAN	RCS	Turkey	Istanbul / Izmir	Kerim ÜNER	Operations	kerim.uner@rcs-turkey.com	+90 530 918 4151
United Kingdom							
URBAN	APLL	United Kingdom	London/ Southampton / Liverpool / Felixstowe	Merve Karacam Clifford	Ops Coordinator	merve_clifford@apllogistics.com	
URBAN	APLL	United Kingdom	London/ Southampton / Liverpool / Felixstowe	Ani Akbulut	Back-up for Merve	ani_akbulut@apllogistics.com	
URBAN	APLL	United Kingdom	London/ Southampton / Liverpool / Felixstowe	Natali Sasmaz	Escalation - Cust Svc Mgr	natali_sasmaz@apllogistics.com	
URBAN	APLL	United Kingdom	London/ Southampton / Liverpool / Felixstowe	Reyhan Cerman	Escalation - Ops Mgr	reyhan_cerman@apllogistics.com	
URBAN	APLL	United Kingdom	London/ Southampton / Liverpool / Felixstowe	Selcuk Genc	Escalation - Team Mgr	Selcuk_Genc@apllogistics.com	
Vietnam							
URBAN	Century	Vietnam	Haiphong / Hanoi	July Vu	Operations Supervisor - Primary contact	july.vu@vn.cds-net.asia	+84-3559 3559 – Ext: 142
URBAN	Century	Vietnam	Haiphong / Hanoi	Group Email	Group Email - Secondary contact	urbhn@vn.cds-net.asia	
URBAN	Century	Vietnam	Haiphong / Hanoi	Huyen Phung	Hanoi Manager - Escalations	Huyen.Phung@vn.cds-net.asia	+84-24-36331123
URBAN	Century	Vietnam	Haiphong / Hanoi	Andrew Hoac	Assistant General Manager - Escalations	Andrew.Hoac@vn.cds-net.asia	+84-28-38221545- Ext: 145
URBAN	Century	Vietnam	Ho Chi Minh / Vung Tao	Daisy Pham	Supervisor – Vietnam - Primary contact	Daisypham@vn.cds-net.asia	+84-28-38221545 Ext: 149
URBAN	Century	Vietnam	Ho Chi Minh / Vung Tao	Group Email	Group Email - Secondary contact	urbhcm@vn.cds-net.asia	
URBAN	Century	Vietnam	Ho Chi Minh / Vung Tao	Lynn Van	Operations Manager - Escalations	lynn.van@vn.cds-net.asia	+84-28-38221545 – Ext: 102
URBAN	Century	Vietnam	Ho Chi Minh / Vung Tao	Andrew Hoac	Assistant General Manager - Escalations	Andrew.Hoac@vn.cds-net.asia	+84-28-38221545- Ext: 145