



## Practical Information for your stay at Kakslauttanen

Kakslauttanen Arctic Resort is located in Kakslauttanen, in the Saariselkä fell area in Northern Finland. This village is surrounded by beautiful Lapland scenery near Urho Kekkonen National Park.

This unusual hotel is well known for its glass igloo accommodation which gives you a night under the stars. The plan is that during the Aurora Lights season, you will also have a warm, uninterrupted night of Northern Lights viewing from your bed. Of course, it isn't a guaranteed light show every night but fingers crossed.

Kakslauttanen Arctic resort offers a wide variety of accommodation these days, from snow igloos, cozy log cabins, traditional houses, earth lodges, glass igloos and the new KELO-Glass Igloos.

### GETTING THERE

Kakslauttanen can be reached from Ivalo airport, which is a 60-minute drive away. You can also get to Kakslauttanen by a private transfer from other cities of Northern Finland and Northern Norway or by bus from Rovaniemi.

### WHAT TO EXPECT AT KAKSLAUTTANEN

Kakslauttanen is not a large village; the Kakslauttanen Arctic Resort is one of the main properties in the area. This resort has grown a lot over the last few years and is now a large stand alone tourist resort. The closest village is Saariselkä, from where you can find local curio shops & a supermarket. It is accessible by taxi. Note, there are no shuttle buses servicing the route between the resort and the village.

Kakslauttanen Arctic Resort comprises of two villages; East Village and West Village. Both villages have a restaurant and a small gift shop. The Igloos in West Village are located approximately 500 meters from the reception, and the Igloos in East Village a bit further.

In the wintertime there are husky safaris, snowmobile safaris, reindeer safaris, horseback riding, snow tank ride and ice-fishing trips as well as guided ski treks. The Saariselkä ski trail network of over 180km is on your doorstep and you can hire cross-country skis in town. Nordic ski lessons (1hr +) can be also booked at the resort.

Kakslauttanen Arctic Resort's charm is about staying in the Glass Igloos. The resort does not provide luxury amenities or high end experiences, but something different and unique for your holiday. The biggest highlight of the area is the Northern lights viewing which can happen between August and April each year.

### RESTAURANT

Hotel Kakslauttanen has a lovely restaurant to enjoy during your stay. A buffet breakfast is served between 08.00 – 11.00. Evening meal (half board dinner) is served for two seatings at the main restaurant. Please let the waitress know if you have any special dietary requirements.

A La Carte dining is also available if you wish to upgrade. Cost for this will be added to your cabin account. Drinks purchased in the Dining Room can be added to your cabin account and paid for at the end of your stay. Lunch, i.e. soup, sandwiches, can be purchased in the lobby bar during the day, as required.

### ENTERTAINMENT

There is an igloo bar just off the main restaurant in West Village. For outside fun, cross-country skis and snow shoes are available to rent. Reception will help you with ski routes and maps. To warm up after your activities, there is a smoke sauna available for groups (min. 8 people) and this needs to be pre booked.

Internet is only available in the reception area, just off the reception. Ask the reception for the WiFi password.

### CHECK IN & OUT

Check in time is around 14:00 - 15:00. If you arrive late, be sure to ask to borrow a torch to get to your cabin. Check out time is at 10.00. Please note airport transfer times on the notice board.



### SLEEPING IN THE GLASS IGLOO

Most visitors stay one or two nights in the Glass Igloo. When your night has arrived to stay in the Glass Igloo, you need to vacate your log cabin by 10.00am and place your luggage in the luggage storage room located in the main building. This is to allow time to clear all the cabins/igloos ready for the new occupants. Your igloo should be available between 14.00 – 15.00.

Please note that you won't be able to take your big luggage in the igloo. We recommend preparing a small overnight bag for your stay in an igloo.

Saunas, showers and warm toilets are available in a separate room (glass igloos have private WC and basin). Showers are open 24 hours a day and the saunas are warm 17.00 – 22.00. There are separate sauna/shower buildings for men and women. Large Glass Igloos located in the West Village have their own showers.

Please do not touch the glass or throw water or any objects at the glass. It is designed to be non-fogging. Please ask at reception if you have any concerns.

### STAYING IN LOG CABINS

All traditional log cabins are equipped with bathroom, sauna and fireplace (not the firewood, however).

The KELO-Glass Igloos are the combination of both, a glass igloo and a log cabin and have private facilities. All cabins have central heating and the temperature is set at comfortable 21 degrees.

Your cabin will have an open fireplace – be sure to read the instructions carefully about using the dampers and Finnish fire etiquette. Someone from the reception will bring the firewood for you and also light the fire. Remember to book the fire service from reception. Extra firewood is also available for purchase at the reception. Kick-sledges will be available at the main building, and these will be helpful to transport your logs back to the cabin. Fun

### GOOD TO KEEP IN MIND

- There are no automatic luggage portage service at the resort. However, you can borrow wooden sleighs, to bring your luggage in your cabin. If you do want to book a luggage handling service, you need to do this in advance.
- Tea and coffee amenities are not included. You can borrow a kettle from the reception and buy tea/coffee supplies for your cabin from a store. Please note, that there is no minibars in igloos or cabins.
- There is no WIFI connection in cabins or igloos. Free WIFI network is offered in the main building in the East Village and the reception in West Village.
- We recommend bringing toiletries, some snacks and perhaps some entertainment with you to cabins (no TV available).
- Kindly note, there is no daily cleaning services provided.
- You will be provided thermal overalls & winter boots for the activities.

for all the family!

Please do not cut branches of the trees – Santa will not invite you back.

The directions for using your cabin's sauna are on the documentation you get when you arrive to your cabin.

### EXCURSIONS

We have included some excursions in your package, but there are more to add if you wish. The reception will have the complete list available during your stay as well as the specific details for joining your excursion. Pre-booking the excursions is recommended, as these fill up quickly.

Each night the next day's excursions timetable will be written on the notice board in the main building. It is good to check this at dinner time, so you'll know when to be ready the next day. Please ensure that you are waiting in the reception 10 mins prior to your activity as the transport must leave on time.

You can also visit the adjacent Santa's Resort, including a private visit to see Santa (not to be confused with a visit to one of the bigger Rovaniemi Santa Parks or resorts).

If experiencing a traditional Finnish sauna is one of your goals, you might like to consider booking a smoke sauna and ice pool experience. During summer, you can bike ride, hike and enjoy the numerous lakes in the vicinity.