



*and Group*

# Round Voyage



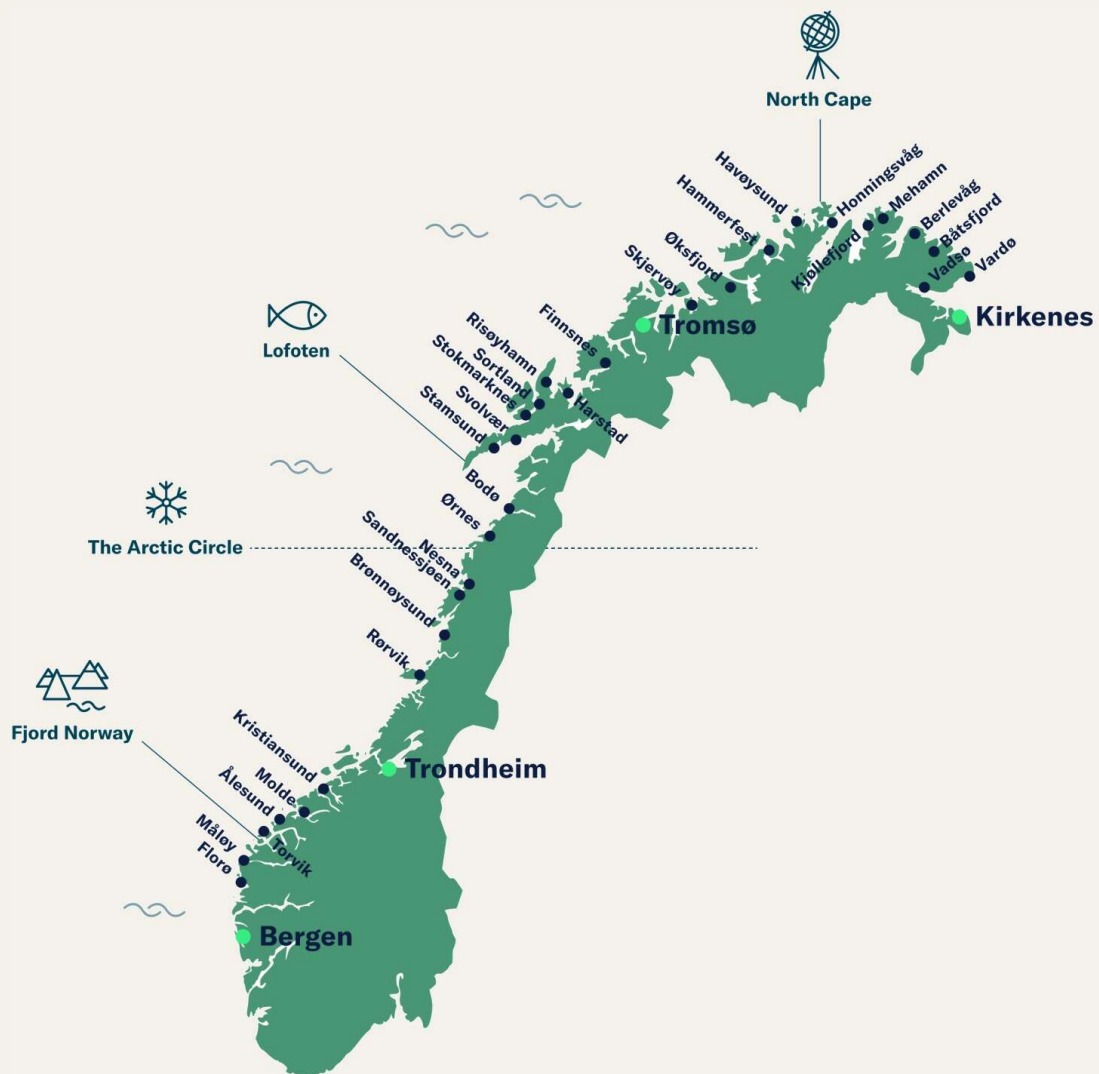
# Welcome aboard

We welcome you onboard Havila Voyages' ships with décor that reflects Norwegian landscapes including the sea, the sky, mountains and glaciers.

Every single nautical mile along the coastal cruise from Bergen to Kirkenes and back is filled with new experiences. The mountains are immutable, but the weather and the light change constantly, transforming the colours and appearance of the landscape.

Here, you will encounter the soft grey of the rain, the crackling green of the Northern Lights or the golden glow of the midnight sun. Along the coast, tiny fishing villages shelter from the fierce Atlantic breakers, while larger coastal towns nestle in the narrow space between wild mountains and the seashore.

## Round Voyage Twelve Days - A Thousand Memories





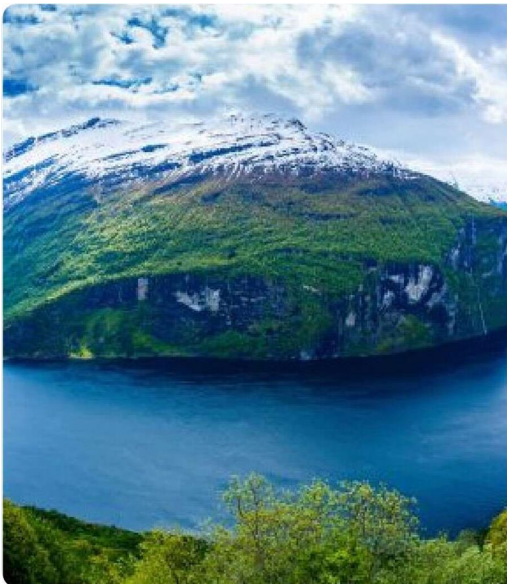
# Sailing Schedule



## Day 1

### Bergen

The journey starts in Bergen, the capital of western Norway, with the colourful and UNESCO-listed warehouses in Bryggen. Take the funicular railway, Fløibanen, up to one of the lookout points, sample the seafood at the fish market or take a stroll through the narrow streets and along the quays of the lively harbour. Bergen is the gateway to the Norwegian fjords and the start of your coastal adventure.



## Day 2

### Florø-Måløy-Torvik-Ålesund-Geiranger\*/Hjørundfjorden\*-Ålesund-Molde

After the first night on board, you can start your day by waving to the Havila Voyages headquarters just off Torvik. Ålesund, is renowned for its art nouveau architecture with beautiful brick houses and warehouses. In the summer, you can continue to the UNESCO World Heritage Site of Geiranger Fjord, which has steep mountainsides and dramatic waterfalls.

\*Geiranger visited 01.06–31.08



## Day 3

### Kristiansund - Trondheim - Rørvik

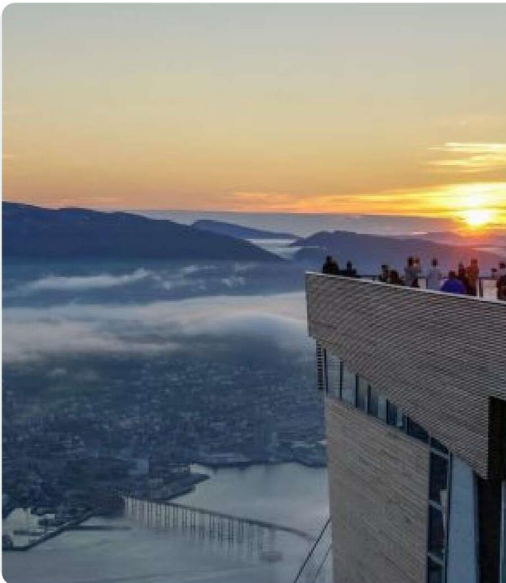
It is morning when we dock in the historic city of Trondheim, which was founded over a thousand years ago. Nidaros Cathedral is the landmark of the city; it is Norway's national shrine and one of the largest cathedrals in Northern Europe. After our visit here, the voyage continues out into the fjord, into an abundant archipelago and heads for northern Norway.



## Day 4

### Brønnøysund - Sandnessjøen - Nesna - Ørnes - Bodø - Stamsund - Svolvær

On this stretch, we mark crossing the Arctic Circle with a ceremony and continue onward into the Arctic regions. It means midnight sun in the summer, while winter days are merely a shade less dark than night-time and, possibly, Northern Lights in the evenings. Nature is powerful with northern Scandinavia's largest glacier, the world's strongest tidal current and encounters with the majestic sea eagle. In the evening, Lofoten's fishing villages, steep mountains and Vikings await.



## Day 5

### Stokmarknes - Sortland - Risøyhamn - Harstad - Finnsnes - Tromsø - Skjervøy

The voyage continues on through narrow fjords and past wild mountains to Tromsø, a city characterised by hunting and fishing, polar expeditions and courage. Now you have also reached the land of the Sami, Norway's indigenous people. Meeting the Sami and their reindeer while hearing about the Sami culture is a unique experience you will remember.



## Day 6

### Hammerfest - Havøysund - Honningsvåg - Kjøllefjord - Mehamn - Berlevåg

As far north as you can get - by land and sea. For many, the visit to the North Cape is a high point and a goal for voyages along the Norwegian coast. Up here in the polar landscape, nature is at its harshest and most desolate, but between bare plains and rugged cliffs people cling on and reap nature's bounty. You can also have a taste of the catch. How about some king crab?





## Day 7

### Båtsfjord - Vardø - Vadsø - Kirkenes - Vardø - Båtsfjord - Berlevåg

You are now as far east on your voyage as you can go. The border with Russia is only a few kilometres away, and the road signs in Kirkenes are in Norwegian and Russian. You can go as far as the border on one of our excursions, or how about a visit to the Snowhotel where everything is made of ice and snow?



## Day 8

### Mehamn - Kjøllefjord - Honningsvåg - Havøysund - Hammerfest - Øksfjord - Skjervøy - Tromsø

The polar landscape changes as we sail towards the west and south again. The great expanses are replaced by steep peaks, and in the evening we sail into Tromsø. You can go to a midnight concert in the Arctic Cathedral, or take a stroll in the midnight sun or under the Northern Lights and explore the nightlife of the city dubbed "The Paris of the North".



## Day 9

### Finnsnes - Harstad - Risøyhamn - Sortland - Stokmarknes - Svolvær - Stamsund

We return to the wild, idyllic Lofoten Islands. Beneath the jagged mountains lie chalky white sandy beaches and fishing villages with a vibrant fishing industry and locals using the coastal ships for everyday trips and transport. If the weather permits, we will enter the narrow Trollfjord. There is a strong possibility of spotting sea eagles here.



## Day 10

### Bodø - Ørnes - Nesna - Sandnessjøen - Brønnøysund - Rørvik

Now we have come so far south that we're crossing the Arctic Circle and sailing away from the polar night and the sunlit nights. But you can still see the Northern Lights in the winter, and it is never completely dark during the summer nights. Here you sail past a myriad of small islands, islets and skerries and past the special mountain, Trollhatten, which has a hole in the middle. If you wish, you can also go on the trip to the mountain and enter the hole.



## Day 11

### Trondheim - Kristiansund - Molde - Ålesund

We sail through the wide Trondheim fjord that is bounded by rolling farmland on both sides and return to the coast and the open sea. You can disembark in Kristiansund and be driven along the Atlantic Ocean Road, which has been called the world's most beautiful drive. The road meanders along islets and skerries, and afterwards you can re-embark in Molde.



## Day 12

### Torvik - Måløy - Florø - Bergen

The last day of the tour takes you through a diverse coastal landscape of bare rocky mountains and a maze of sounds and waterways between many islands. The great fjords and glaciers are situated inland. Bergen awaits at the end of the voyage. We hope you have many good memories from your journey along the Norwegian coast with Havila Voyages, and we look forward to seeing you again.



## Enhance your voyage with coastal excursions



Experience the highlights of the Norwegian coast through our varied excursion program. Whether you want to see the northern lights from a dog sled or eat self-caught king crab after a night of midnight sun, you can have the voyage of your dreams with us.



We invite you to excursions where you get to experience mountains and fjords and get up close to the seasons and changing weather. We take you out into nature with locally known guides, offer real experiences and tastings of short-distance food



Between Bergen and Trondheim you can experience the magical Fjord Norway with sea, fjords and mountains, the Art Nouveau city of Ålesund and the world heritage fjord Geiranger.

[Find out more](#)

# Your Onboard Amenities

We have made sure that you can enjoy the scenery gliding by outside from the ship's many public areas. Comfortable seats and panoramic windows give you the best possible views of the Norwegian coastline.

- ✓ Promenade deck and viewpoint
- ✓ Shopping
- ✓ Sauna
- ✓ Observation lounge
- ✓ Jacuzzi
- ✓ Cabins and suites
- ✓ The gym
- ✓ Conference Hall
- ✓ Cafés and restaurants



## Shopping

Find unique clothes, books or local specialities in the shop on Deck 6, in the middle of the ship.



## Gym

The machines in the gym are arranged in front of the window so that you can train and watch the passing landscape at the same time.



## Jacuzzi

Enjoy the powerful jets of hot water in the jacuzzi on the quarterdeck while looking out over the mountains and fjords.



## Cafés and restaurants

The ship has two restaurants and a cafe. The menus feature locally sourced food and the best that Norway has to offer.



## Observation Lounge

The observation lounge on the top deck, Deck 9, has recliners under a glass roof, where you can look at the Northern Lights, the starstudded night sky or the midnight sun during the summer.



## Promenade deck and viewpoint

If you want to feel the wind in your hair and inhale some good sea air, there's the outer deck and the viewpoint in the bow, or the promenade on Deck 8, that is long enough for a proper walk



# Dining

All the senses come into play when you are on a journey that provides an unforgettable experience. We will give you a taste of Norway, and we don't just mean what is on your plate or in your glass.

Aboard Havila Voyages' ships, you will eat the best Norwegian produce, prepared by excellent first-class culinary artists and served in restaurants and spaces that reflect the rugged landscape that you see around you.



**Havrand**  
Restaurant



**Havly**  
Cafe



**Hildring**  
Fine Dining



## Havrand Restaurant

### Details

Main restaurant for breakfast,  
lunch and dinner  
No queue  
Table service  
Menu variations during voyage  
Great variety to choose from

### Opening Hours

Breakfast: 07:00 – 10:00  
Lunch: 11:30 – 14:30  
Dinner: 18:00 – 22:00

Welcome to our main dining room. An extensive range of food is served here in the ship's main restaurant with everything from early breakfasts to late dinners, large meals to small temptations, hot, cold, sweet and savoury food.

Havrand offers a number of set dishes in addition to food from the four different coastal regions through which we sail.

This means that our menu changes during the voyage so that you can try something different for breakfast, lunch and dinner every day, all served at your table.



## Havly Cafe

### Details

From early morning to late night

Honest food with traditional ingredients

Baked goods and sandwiches

Hot and cold dishes

### Opening Hours

08:00 – 22:00, with adjustments to the sailing schedule.

Havly was the house that provided food, warmth, security and shelter to fishermen and sailors. Cafés and small guest houses called Havly could be found in every harbour and served as a home from home for men who fished from small boats along the harsh coast. At Havly in Havila Voyages, we uphold this tradition of providing good, hearty fare.

The café is open from morning to evening, serving small snacks, coffee and cake, lunch or a simple dinner. Our on-board bakery offers a selection of bread rolls, cinnamon rolls or our special Havila roll with chocolate and vanilla cream.

We also serve Norwegian favourites like waffles, cream cakes and shrimp sandwiches. Freshly made pizzas and burgers have become our new traditional food and feature on the menu together with Norwegian classics such as creamy fish soup with salmon, cod and prawns.



## Hildring Fine Dining

### Details

Dinner with a five-course signature menu

The best ingredients that Norway has to offer

Intimate, elegant and classical

### Opening hours

Breakfast for suite guests:

07:00-10:00

Dinner: 19:00-23:00 - one sitting

Reserve table on board

Hildring is something you may experience occasionally and on the most beautiful summer days. When warm air settles above the sea, islands and ships may appear to be floating above the water. This is also how you may feel in our fine dining restaurant. Seafood from the pure icy Norwegian waters receives the warm attention of our chefs, creating flavours that will make you feel like you're floating on air.

Sometimes, you have to add that little extra to your trip. This is when Hildring Fine Dining, with its delicious, leisurely breakfasts and our special signature dinner menu, comes in.

The cold, clean waters that we sail in have the best seafood in the world, and it is from here that Hildring Fine Dining sources the turbot and scallops that are served. Berries that have benefitted from long sunny days on the mountainsides along the fjords bring your meal to a sweet conclusion.

At Hildring Fine Dining we offer you the best of Norwegian produce.





## Getting ready to travel

### How will I receive my ticket?

Once you have paid your final balance, we will send you a digital ticket via email. This makes it easy to check-in and register before boarding the ship. We care about the environment, so have chosen not to print tickets or send them in the post.

### What other documentation do I need to bring with me?

You must bring a valid form of official ID or your passport on our longer voyages. Passports or ID are not required for port to port travels.

### Do international travellers from the Schengen area need to bring a passport?

Yes, you will need a passport or official ID card on all Havila Voyages where you have a cabin.

### Do I need travel insurance?

All passengers must have valid travel insurance, which were explained in the terms and conditions of booking.

### Do I need to be fully vaccinated to travel to Norway?

For the latest advice, we recommend you check your home country's travel rules, as well as those on the [Norwegian government's website](#)

### Where can I find the terms and conditions of my voyage?

Havila Voyage's passenger guidelines and special terms form part of the contract between the passenger and the shipping company. This information, as well as the terms for booking, payment and insurance can be found at [www.havilavoyages.com](http://www.havilavoyages.com)



## The essentials

### Is the ship adapted for disabled people?

Yes, the entire ship is adapted for disabled passengers. We also have several cabins that are wheelchair accessible. We also have cabins for those traveling with a guide dog.

### Do you cater for those with food allergies or dietary requirements?

Yes, we cater for food allergies and offer alternatives, including gluten and lactose-free dishes. We also cater for vegetarians and vegans. If you did not advise us of any dietary requirements during the booking process can you still do so by contacting our customer contact centre on +47 7000 7070.

### What should I bring with me?

Warm clothes, a hat and thermal underlayers are recommended year-round. It can be chilly even on a summer's day while at sea in Norway. Windproof and waterproof clothing and sturdy walking shoes/boots for excursions are also recommended. In winter, the terrain can be slippery, so spikes may be a smart investment. You could bring binoculars for wildlife viewing and a camera to capture unforgettable memories. If you are bringing any medication with you, we advise carrying this in your hand luggage, just in case your luggage is delivered to your cabin after you board.

### What languages are spoken onboard?

Our crew speak Norwegian, English and/or German. Documentation can also be provided in these languages.

### What power outlets are used onboard?

The onboard voltage is 220V. If you need an adapter, you can buy one in the onboard shop.

### Preparing for your voyage

- Check visa and passport rules for entering Norway
- Check COVID-19 travel rules, from both your country of departure and Norway's government website: [www.fhi.no/en](http://www.fhi.no/en)
- Ensure you have valid travel insurance covering your entire period of travel.
- When packing, ensure you have sturdy shoes and enough warm clothes.





# Travelling to the ship

## Travelling to Bergen

For tickets and travel timetables, check out the national travel planner [www.entur.no](http://www.entur.no)

### By bus

There are many different bus routes to Bergen. For example, if you are travelling along the coast, you can travel with Kystbussen. Nor-Way Bussekspress also offers many routes to Berg.

### By train

You can travel between Oslo and Bergen by train with Vy: <https://www.vy.no/en>

### By plane

There are direct flights to Bergen from around 30 worldwide airports, including Amsterdam, Berlin, London and Paris. Airlines travelling to Norway include Flyr, Norwegian, SAS and Widerøe.

### Travelling from the airport to the Bergen Port terminal (Jekteviksterminalen)

From Bergen Airport, you can take the airport bus into the city centre or you can use Bybanen, the Bergen Light Rail. A Bergen Airport Transfer pre-purchased from Havila Voyages is a 48-hour bus ticket for the Airport Express bus (Flybussen). This will take you from the airport to the Bergen Port terminal at the harbour, via the city centre where there is a choice of hotels. You'll find the Airport Express bus stop just outside of the main terminal building on the left-hand side. Departure times are adapted to aircraft arrival times.

### Getting a taxi from the airport to the Bergen Port terminal (Jekteviksterminalen)

Alternatively, you can take a taxi from the airport to the hotel or directly to the ship. The taxi stop is just outside the Bergen Port terminal building. It is 16 kilometres to the centre of Bergen and the journey usually takes around 18 minutes in normal traffic. When ordering or catching a taxi, the port address is Nøstegaten 30. Bergen taxi companies include:

- Norgestaxi – phone +47 08000
- Christiania Taxi – phone +47 02365
- Bergen Taxi – phone +47 07000
- Taxi1 – phone +47 55 70 00 00
- A-Taxi – phone +47 55 90 10 90
- Bergen Airport Taxi – phone +47 55 70 80 90

### The Best of Bergen by Electric Bus

If you are staying overnight in Bergen before boarding the ship, you may want to book our excursion, The Best of Bergen by Electric Bus. Your luggage will be delivered from your Bergen hotel to the Bergen Port terminal. After the excursion is over, you will be driven directly to the terminal by the electric bus when the excursion is over.

### At the Bergen Port terminal

The Bergen Port terminal has a limited number of luggage lockers, an elevator, toilets and a small café. There is no ATM. You can hand over your luggage at check-in and it will be transported to your cabin. In Bergen, the check-in is at the terminal between 14:30 and 19:30 with boarding starting at 16:00. You can get access to your cabin from 18:00.

## Travelling to Trondheim

For tickets and travel timetables, check out the national travel planner [www.entur.no](http://www.entur.no)

### By bus

There are many different bus routes to Trondheim. You can find out more at: [www.vy.no](http://www.vy.no)

### By plane

There are direct flights to Trondheim from around 10 worldwide airports, including Amsterdam, London, Gdansk and Copenhagen. Airlines flying to Norway include Flyr, Norwegian, SAS and Widerøe.

### Travelling from the airport to the Trondheim Port terminal (Jekteviksterminalen)

There is an airport bus that can take you into the city centre. The Airport Express bus, Værnes-ekspressen, is located just outside of the Trondheim Port terminal. It departs every 10 minutes. The nearest stop to Havila Voyages and the terminal is Clarion Congress/Pirbadet, a few hundred metres away from the ship. The bus driver will also announce the bus stops and names of hotels en route. Alternatively, you can take the train to the city centre. You'll find more information at: [www.vy.no](http://www.vy.no)

### Getting a taxi from the airport to the Trondheim Port terminal (Jekteviksterminalen)

You can take a taxi from the airport to your hotel if staying overnight or directly to the ship. The taxi stand is located directly outside of the arrival hall. It is 32 kilometres to the centre of Trondheim. The address of the Trondheim Port terminal is Pir 1, number 7. Check-in closes 15 minutes before departure, but we highly recommend arriving with plenty of time.

- Norgestaxi Trondheim – phone +47 08000
- Trøndertaxi – phone +47 07373
- Christiania Taxi – phone +47 02365
- Tyholt Taxi – phone +47 73 50 18 70
- Nordlys Taxi – phone +47 929 77 373

### Hotel stays in Trondheim

If you need an overnight stay before you board the ship, you can add it to your booking by contacting your travel agent or via the [MyVoyage Portal](#) portal or contacting our customer contact centre on +47 7000 7070. We partner with and recommend the following hotels in Trondheim:

- Scandic Nidelven
- Scandic Bakklandet
- Scandic Byporten
- Britannia Hotel

## Travelling to Tromsø

If you wish to start or end your voyage in Tromsø, the easiest way to reach the city is by plane as the nearest train station is more than 230 kilometres away.

### By plane

You can fly to Tromsø with Flyr, Norwegian, SAS or Widerøe. There are direct flights from many worldwide cities, including London and Copenhagen, Frankfurt and Munich. There is an airport shuttle into the city centre.

### By train

No trains travel this far into Norway. The nearest train station is more than 230 kilometres away.

### By bus

It is 1641 kilometres from Oslo to Tromsø and there is no bus route on this stretch.

### Getting a taxi from the airport to the Tromsø Port terminal (Jekteviksterminalen)

You can take a taxi from the airport to your overnight hotel or directly to the ship. The taxi stand is located directly outside the arrivals hall. The travel time to Tromsø city centre is approximately 10 minutes. The address of the Tromsø Port terminal is Tromsø Havn, Samuel Arnesensgate 5. Check-in closes 15 minutes before departure, but we highly recommend arriving with plenty of time.

- Tromsø Taxi – phone +47 03011
- Din Taxi – phone +47 02045



## Hotel stays in Tromsø

If you need an overnight stay before you board the ship, you can add it to your booking by contacting your travel agent or via the [MyVoyage Portal](#) or contacting our customer contact centre on +47 7000 7070. We partner with and recommend the following hotels in Tromsø.

- Scandic Ishavshotel
- Thon Hotel Tromsø
- Thon Hotel Polar

## Travelling to Kirkenes

If you want to start or end your trip with Havila Voyages in Kirkenes, there are several ways to get to and from Kirkenes, but the easiest is by plane.

### By plane

There are no direct flights from other countries to Kirkenes. Airlines with good connections in Norway include Norwegian, SAS and Widerøe. There is an airport bus into the city centre. In Kirkenes, we will offer you a 48-hour bus ticket. The airport bus takes you from the airport, through its regular route past the hotels in the city centre and to the port terminal at the harbour.

### By bus

If you are considering flying to Tromsø and continuing by bus to Kirkenes, then you should note that the bus goes to Alta where you will have to overnight before continuing on the next day. Bus routes can be found at [www.snelandia.no](http://www.snelandia.no)

### By train

There are no trains this far north in Norway.

### Getting a taxi from the airport to the Kirkenes Port terminal

You can take a taxi from the airport to your overnight hotel or directly to the ship. The taxi stand is located outside of the arrivals hall. It is around 13 kilometres to the centre of Kirkenes. The address of the Kirkenes Port terminal is Kaiveien 4. Check-in is at 11:00 and you can get access to your cabin as soon as it is ready. If you hand over your luggage at check-in, it will be delivered to your cabin for you.

- Kirkenes Taxi – phone +47 789 91 397

## Hotel stays in Kirkenes

If you need an overnight stay before you board the ship, you can add it to your booking by contacting your travel agent or via the [MyVoyage Portal](#) or contacting our customer contact centre on +47 7000 7070. We partner with and recommend the following hotels in Kirkenes:

- Scandic Kirkenes
- Thon Kirkenes

## Oslo Airport

If you need an overnight stay before you board the ship, you can add it to your booking by contacting your travel agent or via the [MyVoyage Portal](#) or contacting our customer contact centre on +47 7000 7070. We partner with and recommend the following hotels in Oslo:

- Thon Gardermoen
- Thon Airport



## Boarding the ship

### How do I get to the ship?

There are good airline connections to all of the big ports on our itinerary, including Bergen, Trondheim, Tromsø and Kirkenes. You can also fly direct from many European cities. You can get to Bergen and Trondheim by train. The traditional coastal route from Bergen to Kirkenes is well-known, so taxis will cover the last part and quickly take you to the ships. In Bergen, you will find the Havila Voyages in Nøstegaten 30. The addresses of the quays and ports Havila Voyages dock in can be found at <https://www.havilavoyages.com/ports>.

### Has Havila Voyages organised transfers from airports and train stations to the port terminals?

Yes, we have airport services to the port terminals of Bergen, Trondheim, Harstad-Svolvær, Tromsø and Kirkenes. The transport also passes by hotels in the city centre. We also have transport from the train station in Bergen and the train station in Oslo. You can add transfers to your booking by contacting your travel agent or via the [MyVoyage Portal](#) or contacting our customer contact centre on +47 7000 7070. In Bergen and Kirkenes, we can provide you with a 48-hour bus ticket. The airport bus takes you from the airport, through its regular route past the hotels in the city centre and to the terminal in the harbour.

### Can I book connecting travel, plane tickets or train travel through Havila Voyages?

Unfortunately, we do not offer this option yet. If you book through a travel agency, your travel advisor can arrange this and add add to your booking with them.

### When should I check in?

It depends on the port of embarkation. In Bergen, check-in is between 16:00 and 20:00 at the terminal (ashore). You will have access to your cabin from approximately 18:00. In Kirkenes, the check-in time is 11:00. You will have access to your cabin as soon as it is ready. In general, check-in closes 15 minutes before departure, but we recommend arriving earlier, as the ship will not wait and must keep to its itinerary. If you are arriving by plane, we highly recommend leaving plenty of time in case of delays. Advance check-in online is not required.

### Where do I deliver my luggage?

In Bergen and Kirkenes, you can hand over your luggage at check-in and it will be transported to your cabin. In other ports, you must carry your own luggage onboard and to the cabin. Knives and other weapons are prohibited and will be seized. The same applies to other dangerous goods.



# Life onboard

## The cabins

### Telephone

There is a telephone in the cabins, so you can call the reception onboard the ship. You cannot make or receive calls from outside of the ship. Those at home can call the ship's reception to get in touch with you.

### Television

There is a television in every cabin with international channels. The television will also be the channel for information about the day-to-day program, excursions, dining times, changes and safety videos.

### The beds

The single beds are 80cm wide and two metres long. The double beds are 150 centimetres wide and two metres long. In the suites on deck eight, the double beds are 180 centimetres wide and two metres long. The double beds onboard are equipped with two duvets, not one large one.

### Tea and coffee

All cabins have tea and coffee making facilities.

### Fridge

All sea view cabins and suites have a fridge.

### Cleaning

We change towels when you leave them on the bathroom floor and bed linen on request.

## Wi-Fi

The ship has free Wi-Fi. The service is based on Mobile Networks. Quality and speed will vary depending on the location and number of people you share the connection with.

## Prohibited Items

For your own and others' safety, you are not allowed to bring alcohol, illegal drugs, knives or other dangerous goods and weapons onboard. Prohibited items will be seized.

## What can I buy on board?

Onboard the ship there is a café and a shop. In the café, you can buy recent newspapers, snacks and simple meals. In the shop, you can buy toiletries, reading material and souvenirs, as well as clothing, outerwear, drinking bottles, backpacks and binoculars.



## **How do I pay on board?**

The official currency is NOK, but the main means of payment onboard is credit card.

## **Should I tip on board?**

No.

## **How do I dress on board?**

The dress code is casual and you do not need to dress up for dinner.

## **Can I wash clothes on board?**

Yes. The ship has an on-board laundry with three washing machines, three dryers and ironing equipment to use whenever you want.

## **Can I drink tap water?**

Yes, you can safely drink the tap water both on land and onboard the ship, although on board there are water points dispensing filtered water.

## **What happens if I get sick on board?**

We have a medical room and a health and safety officer onboard. If you need to see a doctor or go to the hospital, it will be arranged at a stop at the nearest port. If the condition is critical and acute, you can be picked up by a rescue helicopter. Travellers must have travel insurance.

## **Where can I store medication that needs to be refrigerated?**

There are cooling drawers in all exterior cabins. If you stay in an interior cabin, you can contact the reception onboard and they will help you.

## **Will there be a safety and security briefing?**

Before departure in Bergen and Kirkenes, all passengers must participate in a mandatory safety briefing. Onboard screens will also show information about safety and warning systems, emergency exits, life jackets and lifeboats. In addition, security videos will be shown on TV screens throughout the voyage. The information is provided in Norwegian, English and German.

## **Can I smoke onboard?**

There is a designated smoking area on the deck and you can smoke outside on the balcony of your cabin if you have one.

## Meals

Breakfast: 07:00 – 10:00

Lunch: 11:30 – 14:30

Dinner: 18:00 – 22:00

These hours may be adjusted to suit arrival and departure times from the various ports.

All meals are served in the main restaurant.

In addition, you can visit the café, the fine dining restaurant and observation lounge & bar onboard. We also have an onboard menu that allows you to order food and beverages from your cabin (a cover charge will be applied per order) and public areas on the ship. Suite guests in both Presidential Suites and Junior Suites can order room service with no additional cost for delivery.

There are several water fountains – which are complimentary and safe – onboard the ship.

Food allergies and dietary requirements

We can accommodate food allergies and offer alternatives, for example gluten and lactose-free dishes. We also cater for vegetarians and vegans. We recommend that you tell us about any dietary requirements when you book or via the Havila Voyages' customer contact centre at least three weeks before departure.

## Havila Gold

You can upgrade your voyage to Havila Gold. Havila Gold will be registered on your voyage card and scanning the card will give you access to:

- Welcome pack in the cabin, including sparkling wine
- Complimentary coffee and tea
- Mineral water and cold-pressed juices with all restaurant meals
- Havila Gold's exclusive extra choices at breakfast, lunch and dinner
- Drinks and snacks in our observation bar & Havblikk lounge after check-in from Bergen or Kirkenes
- No cover charge for room service
- 20% discount for on-board activities
- Discount on selected items in the shop

Further information can be found [here](#)

You can either add Havila Gold to you booking: in advance via your travel agent or via the [MyVoyage Portal](#); or by asking at the reception when you are onboard.

## Drinks Packages

We offer a Drinks Package with great variety and freedom of choice. You can choose from one of these three choices:

- Small package / 30 units / NOK 3520
- Medium package / 50 units / NOK 5610
- Large package / 70 units / NOK 7525

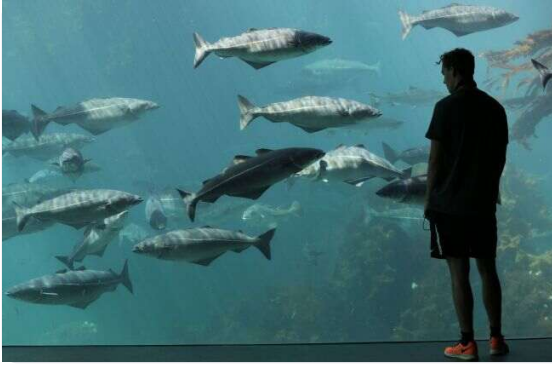
The Drinks Package will be registered on your voyage card, so by scanning the card you can choose from almost 30 different cocktails, more than 20 different types of beer, handcrafted cider, around 15 different types of aquavit, 10 types of whisky and gin, liqueurs and more. In addition, you can choose from around 15 different types of wine and get a good price on our top shelf wines.

## Coffee and Tea Package

Our Coffee and Tea Package is available for round and half voyages. This package offers you unlimited coffee and tea of any kind in our restaurants and bars. If you buy the Coffee and Tea Package, you'll get a sticker on your boarding card. You need to show this when ordering.

- Round Voyage NOK 1045
- Voyages South or North NOK 675





## Experiences and excursions

### What kind of excursions are offered?

We have many excursions to help you experience both the cultural highlights and nature of the region. The vast majority are easily accessible. You can read more about all the excursions [here](#) or ask Havila's customer contact centre for more information.

### How can I book excursions?

You can add excursions to your booking by contacting your travel agent or via the [MyVoyage Portal](#).

### How long before the voyage should I book excursions?

Some of the excursions are very popular and can be sold out quickly, so it best to book them as early as possible. Similarly, if there are insufficient numbers for an excursion, it may be cancelled. It is therefore recommended to book in advance, so our team can plan ahead and view the popularity of each one. As explained above, you can add excursions to your booking by contacting your travel agent or via the [MyVoyage Portal](#).

### How demanding are the excursions and are they adapted for disabled passengers?

Our excursions vary and are divided into three different levels. The vast majority are at levels 1 and 2, meaning they involve only moderate physical activity. You can see more about level division [here](#). In addition, the excursions are marked with levels 1, 2 and 3 and have more detailed information about the itinerary and whether they are suitable for disabled passengers or not.

### How much are excursions for children?

Children aged 0-3 years are free. Children 4-12 years are half price.

### Do we get food on the excursions?

Some of the excursions do not include meals or only simple snacks and drinks, while other excursions offer meals or a Havila packed lunch. This is described in more detail under each excursion. You can choose between different menus, but a typical Havila packed lunch will include a sandwich, orange juice, fruit and sweets. If you have booked a full board voyage and cannot attend a meal because you are out on an excursion, this meal will not be refunded.

## **Can I book a meal to work around an excursion time?**

The food is an important part of the voyage with Havila Voyages. That's why you can usually book a table in the main restaurant at a time that does not conflict with the excursion. You must remember to book this at the reception yourself.

## **What languages are spoken on the excursions?**

Most of our excursions are held in Norwegian, English and German. Further information can be found [here](#).

## **Can I go ashore at each of the 34 ports Havila stops at?**

Havila Voyages stops at 34 ports on northbound journeys and 33 on southbound journeys. You can go ashore in all ports, but in some places we stop in the middle of the night and in other ports there are only short stops. At many ports, however, the ship stays for longer, so you have time to look around and participate in our excursions. You can see our sailing schedule [here](#).

## **Are the excursions safe?**

Passenger health and safety is the highest priority for Havila Voyages. Therefore, we have strict contracts with those who arrange excursions. You can read more about infection control during our excursions [here](#).



## Returning home

### When should I check out?

Check-out from your cabin is at 12:00, but this may differ between ports: Bergen is at 10:00 ; Kirkenes and Trondheim are at 08:00; and Tromsø on the southbound journey is 20:00. It might be possible to arrange a later check-out time at the reception onboard.

### Is there organised transport from the ship to the airport or train station?

Yes, we have an airport service from the port terminals of Bergen, Trondheim, Harstad-Svolvær, Tromsø and Kirkenes. In Bergen, we also have transport to the train station.

### Contact us

If you have any questions, do not hesitate to ask us before or during your voyage. Our staff are here to help. You can contact our customer contact centre by calling +47 7000 7070 or emailing us at [reservations.voyages@havila.no](mailto:reservations.voyages@havila.no).



# Our Eco Friendly Ships

The most eco-friendly voyages along the Norwegian coast are with Havila Kystruten.

<b>Capacity</b>	<b>Cabins</b>	<b>Berths</b>	
<b>640</b>	<b>179</b>	<b>468</b>	
<b>Length</b>	<b>Beam</b>	<b>Gross tonnage</b>	<b>Speed</b>
<b>124,1 (m)</b>	<b>22,0 (m)</b>	<b>15776</b>	<b>15,5 (kn)</b>



In Norway we have silence, unspoilt scenery, pure water and fresh air. That is how we want it to stay. That is why we at Havila Kystruten have a green focus on everything we do. We use less plastic and produce less emissions, we have close ties with local producers, serve locally sourced food and use more eco-friendly solutions and technologies.

These four ships have the world's largest battery packs on board. This means that you can sail quietly and considerably for four hours, visiting fjords and other vulnerable areas without creating noise and emissions.



The world's largest battery pack



Four hours' sailing with zero emissions



Energy-efficient hull design



Locally sourced ingredients



Heat recovery from the sea and cooling water



Charging current from hydropower at the quay



Liquid natural gas that cuts CO<sub>2</sub> emissions by 25%



NO<sub>x</sub> emissions reduced by 90%

# Deck Plan

RESTAURANT/  
COMMON AREA

INTERIOR

INTERIOR  
ACCESSIBLE

SEAVIEW SUPERIOR  
DOUBLE

SEAVIEW SUPERIOR  
TWIN

SEAVIEW  
DELUXE

SEAVIEW SUPERIOR  
ACCESSIBLE

PANORAMIC SUPERIOR

PANORAMIC DELUXE

BALCONY DELUXE

BALCONY DELUXE  
ACCESSIBLE

JUNIOR SUITES

LIGHTHOUSE SUITES

