

New office opens for Hamilton AA Insurance staff after lockdown delay

Auckland – 1 February 2022 - After a three-month delay, over 100 of AA Insurance’s Hamilton staff moved into new offices at the Union Square development last month.

Despite the office being relocated from temporary accommodation in October last year, staff couldn’t return to the workplace until restrictions eased.

“The initial response from staff has been incredibly positive, with enthusiastic comments about the natural light, space and customised layout, rivalled only by seeing each other face-to-face again,” says Justine Burn, GM Technology & Digital, AA Insurance.

Union Square is located within the Anglesea, Hood and Alexandra Street blocks at the south end of the city’s CBD. Led by local business Foster, on behalf of AFI Investment Ltd, the development has created a thriving business hub in the city, which is hoped will contribute millions of dollars to the local economy over the next few years.

“Our Hamilton staff has been looking forward to physically moving in the building, and making the most of the fantastic facilities, generous workspaces and chill-out areas,” she says. “They’re also excited to be part of this important project for Hamilton city and the positive contribution it will make to the local economy.”

AA Insurance joins another major financial company as inaugural tenants into the first of five buildings completed last August, occupying 1266m² over 1.5 floors for an initial nine-year term.

Described as a “marque office and retail development”, Union Square boasts 30,000sqm of office space, 18 retail outlets and is supported by 350 onsite car parks. Tenants can also access the purpose-built wellness centre and end-of-trip facilities like bike parks and showers.

“When choosing a new lease, we were impressed that Union Square was focused on green-building principles, which was reflective of AA Insurance’s Auckland head office,” says Justine. “We understand how important a well-designed workspace can be for our people’s health and well-being, especially in these uncertain times, so it made our choice easy. From the way our people have reacted, it’s clear we’ve made the right decision.”

About AA Insurance

AA Insurance is an independently operated, New Zealand-based joint venture between the New Zealand Automobile Association (NZAA) and Vero Insurance New Zealand Limited (VINZL). Since 1994 we have demonstrated trusted expertise in home, contents, and car insurance in New Zealand, and in 2018 introduced commercial small business insurance. We underwrite our own policies and sell direct to New Zealanders. Our 930+ staff look after over 480,000 customers with 970,000 policies.

We proudly partner with Variety NZ and Eden Park and have been consistently recognised by: Reader's Digest Most Trusted Brands (since 2011) and Quality Service Awards for Car, and Home and Contents Insurance (since 2015), Kantar Customer Leadership Index (since 2019), Canstar Blue Most Satisfied Customers (2011-2018), and the Colmar Brunton Corporate Reputation Index (since 2015) that recognises New Zealand's most successful companies. AA Insurance was also named Consumer NZ People's Choice award winner for car, home and contents (2019 and 2020).

AA Insurance has an A+ (Strong) Insurer Financial Strength Rating given by Standard and Poor's (Australia) Pty Ltd. For further information visit aainsurance.co.nz.

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