

AA Insurance a finalist for two insurance industry awards

Auckland, 21 Sept 2021 – AA Insurance has been shortlisted in two categories of the 2021 New Zealand Insurance Industry Awards; General Insurance Company of the Year, and Insurance Learning Program of the Year.

“We’re delighted to reach the finalist stage of these awards, it’s a significant achievement especially during these uncertain times,” says Chief Executive Chris Curtin. “Given the calibre of entries, which get better each year, and the pressures the entire country has endured, I’m particularly proud to be shortlisted for the categories we’ve entered.

“We’re always looking for better ways to look after our customers, as well as our people, and I’m proud of our team of almost 900 for their commitment to our customers, and each other, to continue to do the right thing. Reaching the finalist stage of these awards can be attributed to them.”

The new category of General Insurance Company of the Year award recognises general insurance companies that have demonstrated strong performance and outstanding service for their customers. AA Insurance has been a finalist in the Direct General Insurance category since the awards began, holding the title from 2012-2015 and again from 2018-2019 (the awards weren’t run in 2020).

The Insurance Learning Program of the Year award recognises the efforts of organisations that have demonstrated a genuine commitment to improving the professionalism of their people through the development and implementation of a learning program. This is the second year AA Insurance has entered this category, holding the title in 2018.

Now in its ninth year, the awards are held by the Australian and New Zealand Institute of Insurance and Finance (ANZIIF) to celebrate the achievements of individuals and companies across the industry. Winners will be announced on Wednesday 17 November.

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About AA Insurance

AA Insurance is an independently operated, New Zealand-based joint venture between the New Zealand Automobile Association (NZAA) and Vero Insurance New Zealand Limited (VINZL). Since 1994 we have demonstrated trusted expertise in home, contents and car insurance in New Zealand, and in 2018 introduced commercial small business insurance. We underwrite our own policies and sell direct to New Zealanders. Our almost 900 staff look after almost 470,000 customers with 930,000 policies.

We proudly partner with Eden Park and have been consistently recognised by: Reader's Digest Most Trusted Brands (11 consecutive years since 2011) and Quality Service Awards for Car, and Home and Contents Insurance (since 2015), Kantar Customer Leadership Index (since 2019), Canstar Blue Most Satisfied Customers (2011-2018), and the Colmar Brunton Corporate Reputation Index (since 2015) that recognises New Zealand's most successful companies. Last year, AA Insurance was also named Consumer NZ People's Choice award winner for car, home and contents (since 2019).

AA Insurance has an A+ (Strong) Insurer Financial Strength Rating given by Standard and Poor's (Australia) Pty Ltd. For further information visit aainsurance.co.nz.

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