

Helping people get the medicine they need to live healthier lives.

covermymeds®



ABOUT US

CoverMyMeds solves medication access challenges for patients every step of their journey through a new unified brand that now includes RelayHealth, RxCrossroads and McKesson Prescription Automation.

Together, we're accelerating innovative solutions created to benefit all stakeholders in healthcare, to help increase speed to therapy, reduce prescription abandonment and support improved health outcomes for the patient.

Founded: 2008

Office Locations:

Atlanta, GA
Columbus, OH
Dallas, TX
Louisville, KY
Scottsdale, AZ

Where We Do Business: All 50 United States, the District of Columbia and Puerto Rico

Supporting patients from first fill to ongoing therapy, regardless of coverage

PRIOR AUTHORIZATION SOLUTIONS

Connecting pharmacies, providers and health plans electronically to simplify the prior authorization (PA) process for providers and pharmacists while helping reduce prescription abandonment and improve time-to-therapy.

PA requests submitted electronically can be completed faster than traditional, manual phone and fax methods. This helps improve office efficiency for the healthcare provider and improves medication access for patients.

PRESCRIPTION DECISION SUPPORT

Offering prescription decision support helps reduce medication access barriers, such as cost, by sharing in-workflow information with providers and their care teams before the patient arrives at the pharmacy.

Real-time prescription benefit details, PA likelihood, medication information including dosage and drug interactions, price transparency and affordability options help improve medication adherence when a shared discussion happens between the provider and patient.

PATIENT EMPOWERMENT

Allowing patients to proactively participate in their care plan by enabling prescription price visibility, options to pay for their prescription outside of insurance and the ability to select a pharmacy based on convenience and price. Patients — including those who are underinsured or uninsured — can now make informed decisions on how to afford and adhere to their prescribed medication.

CORE ADJUDICATION NETWORK

Providing actionable messages specific to each pharmacy claim, pharmacy staff can make faster, better informed decisions that can improve medication access and in turn, help improve revenue potential and productivity for the pharmacy. Pharmacy claims tools may result in better patient outcomes and ensure medication safety.

PATIENT ASSISTANCE PROGRAMS (PAP)

Helping patients with eligibility and access to patient assistance programs through best-in-class prescription programs and end-to-end technology-driven pharmacy solutions. Creating meaningful relationships with patients and their providers, patient assistance programs decrease time-to-therapy for quick fulfillment.

SPECIALTY PATIENT SUPPORT

Automating hub services through integrated, tech-driven platforms that connect providers, pharmacists and payers — giving patients access to their therapy, and a path to adherence. Effective support throughout the patient journey helps reduce the time and effort required from all stakeholders to start specialty therapy and may improve patient outcomes.

CLINICAL AND BEHAVIORAL ADHERENCE

From clinical alerts within the pharmacist's workflow to one-to-one behavioral coaching and nursing education services, our experts and tools help patients become adherent to therapies by meeting them where they're at in their journey and identifying engagement opportunities.

Learn how our solutions support patients along their entire healthcare journey at covermy meds.com.

A leading industry network, connected by technology to help patients

750,000 Providers
75% of EHRs Integrated

50,000+ Pharmacies



Payers Representing **94%**
of U.S. Prescription Volume

650+ Brands
95% of Therapeutic Areas