# Order Form

| Customer | Service Start Date | Service End Date |
| --- | --- | --- |
| **<legal Entity name of customer>**  <Address of customer>  <Contact name of customer>  <Contact email of customer>  <Contact Number > | <Define the contract start date> | <Define the duration of the contract and the end date> |

| Billing Contact |  |
| --- | --- |
| Billing Email |  |
| Billing Address |  |
| Payment Terms | [Net 30] from the date of Invoicing |

## Unifyapps Licenses

| Description | Period | Cost |
| --- | --- | --- |
| Unifyapps Platform - <***Define credits***> Credit | Year 1 |  |
| Unifyapps Platform - <***Define credits***> Credit | Year 2 |  |
| Unifyapps Platform - <***Define credits***> Credit | Year 3 |  |

## Unifyapps Implementation & Training Services

| Description | One time Cost |
| --- | --- |
| Implementation fees | $ 0 |
| Training Fees | $ 0 |

## 

## 

## Unifyapps Post go live support Services

| Description | Period | Annual Cost |
| --- | --- | --- |
| Annual fees per FTE | Year 1 | $ 0 |
| Annual fees per FTE | Year 2 |  |

## Total Cost of Ownership yearly Schedule

| Particulars | Annual |
| --- | --- |
| Total Year 1 (license + training + implementation+ support) | $ 0 |
| Total Year 2 (license + support) | $ 0 |
| Total Year 3 (license + support) | $ 0 |
| **TCO** |  |

# 

# Hosting model

|  | Standard SaaS hosting - The platform will be deployed on UnifyApps cloud and managed by UnifyApps. Select the hosting region: | | | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| * USA | | * India | | * UAE | | * Europe | |
|  | | | | | | | | |
|  | Customer Self Hosted: The Platform will be deployed on the client hosted cloud instance on: | | | | | | | |
| * AWS | * GCP | | * Oracle | | * Azure | | * Data Centre |

# LLM

| * Not Applicable | | | | | | | | * Provided by client | | | | | | | | * Provided by UnifyApps | | | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |

# TERMS AND CONDITIONS

Contract validity terms and conditions:

1. Effective date:
2. Auto renewal: The License Term will automatically renew for successive periods of twelve (12) months, unless either party gives notice of its election not to renew at least sixty (60) days prior to the expiration of the then current term.

Deployment terms and conditions:

1. <SaaS or Self hosted>
2. <In-case of self hosted client will provide and manage the infrastructure and cost is exclusive of the yearly platform fees>

Support terms and conditions: <Mention standard or platinum support>

Billing terms and conditions: <30 days from date of invoice>

Offer validity terms and conditions: <Offer is valid for xx days or until x date>

Notes:

**Pricing Structure**

**UnifyApps Credit:**

Your UnifyApps subscription includes a quota of Credits that depletes as you create and use the different products/capabilities on the UnifyApps platform. You can use Credits with Unify Agentic AI, Unify Applications, Unify Automations, Unify Data or a combination of these products.

The next table shows the conversion rate between Credits and different products/capabilities:

| **Product/Feature** | **Credits\*** | **Description** |
| --- | --- | --- |
| **Unify Applications** - 1 Application | **250,000** | 1 Application built using UnifyApps Low Code builder. |
| **Unify Applications** - (1 Internal User <= 500) | **200** | Internal User: is a named End-user within the organization accessing the internal applications built on the platform. |
| **Unify Applications** - (1 Internal User > 500) | **20** |
| **Unify Applications** - (1 External User <= 5000) | **100** | External User: is a named End-user outside the organization accessing the external-facing applications built on the platform. |
| **Unify Applications** - (1 External User > 5000) | **10** |
| **Unify Agentic AI** - 1 Session (BYO LLM) | **1** | 1 session is defined as any number of interactions/messages within 1 conversation between a user and an Agent. |
| **Unify Agentic AI** - 1 Session (including LLM) | **3** | 1 session is defined as any number of interactions/messages within 1 conversation between a user and an Agent. |
| **Unify Automations** - 1 Workflow Action | **0.1** | A workflow can have multiple actions based on workflow logic and triggers.  For Example: Each integration action, including UnifyApps tools, counts as one action. |
| **Unify Data** - Data Pipeline Row | **2** | Row: Each inserted, updated, or deleted record in the destination (data warehouse, database, etc.) counts as a single record. |
| **Unify Data** - MDM Golden Record | **3** | Record: Each golden record managed in UnifyApps MDM. |
| **Unify Platform** - 1 API Call | **0.03** | Call: In API Management, every API call done to an API managed on UnifyApps Platform. |

**\*1 Credit = 0.10 USD**

**Key UnifyApps Credit terms**

* **Yearly allocation**: UnifyApps Credits reset every year, aligned with your subscription start date.
* **Rollovers**: unused credits expire at the end of each usage period and do not roll over to the next year.
* **Reset date**: UnifyApps Credits reset on the first day of your subscription year.
* **Purchase of additional credits**: you can purchase additional UnifyApps Credits capacity packs by contacting a sales rep.

**Downgrades**: you can remove added capacity packs at your next renewal by signing a new order form, and your downgrades take effect at the end of the current contractual commitment.

This Order Form hereby incorporates by reference as an integral part hereof, UnifyApps’ Customer Agreement located at [SaaS MSA link](https://assets.ctfassets.net/72n7x6dw0z60/7EoxqeiUtmb0QdjPrbX3MQ/50d5aaf48d1285a62d792063c3565574/Draft_Standard_SAAS_Agreement-UAE_-_MSA_-_16062025__Clean_.pdf) [Customer hosted MSA link](https://assets.ctfassets.net/72n7x6dw0z60/1G6ksiMpEacAlcHbVTyVif/2baad2f905e53d5373de824c7f5f0693/UAE_-_Draft_Self_Hosted__on_customer_cloud__-_MSA_-_16062025.docx.pdf) and annexed hereto as Annexure A (including the Service Level Agreement referred therein and located at [SaaS SLA link](https://assets.ctfassets.net/72n7x6dw0z60/5Y7EGSKpI4d0m4xdrQ6Hzt/c8ce0dc704cd3dcb4003047ed4558596/SaaS_-_SLA_-UnifyApps_Inc.__1_.docx.pdf) [customer hosted SLA link](https://assets.ctfassets.net/72n7x6dw0z60/260Gvn6M8L4bf5iqlA7kLZ/4e930747cc811c0670cf3c3b6448d082/Self_Hosted_Model_-_SLA_-UnifyApps_Inc.__1_.docx.pdf) (“SLA”)) (collectively, the “Customer Agreement”), and together with the Customer Agreement forms a binding and executed written agreement between UNIFYAPPS SALES MIDDLE EAST FZ–LLC (“UnifyApps” ) and Customer. UnifyApps and Customer, and the signatories below, each represent that this Order Form (including the Customer Agreement and the SLA thereunder) have duly been executed by an employee or agent of such party with all necessary authority to bind such party to the terms and conditions of this Order Form and the Customer Agreement. This Order Form, together with the Customer Agreement (and the SLA thereunder), will control over any different or additional terms of any non-UnifyApps ordering document.

EXECUTION

Each party represents to the other that it has the full authority and right to enter into and execute this Order Form, together with the Customer Agreement (and the SLA thereunder), and that the signatory below is authorized and capable of binding the same. Executed as an agreement.

| **Unifyapps Sales Middle East FZ LLC** | |
| --- | --- |
| Executed by (name/title): |  |
| Date: |  |
| Location: |  |
| Signature: |  |

| **<Legal entity Name of Customer>** | |
| --- | --- |
| Executed by (name/title): |  |
| Date: |  |
| Location: |  |
| Signature: |  |