

# OUR GREEN GUARANTEES

The only thing we care about more than your items is your satisfaction.

## 100% SATISFACTION

We guarantee 100% customer satisfaction. If you aren't completely satisfied with our service, let us know, and we will do everything we can to make it right.

## ECO-FRIENDLINESS

We will donate, recycle, and upcycle as many of your items as possible. We guarantee a tax-deductible receipt within 14 business days for any items donated on your behalf.

## ON-TIME ARRIVAL

We value your time as much as you do. That's why our crews show up within their scheduled two-hour time window. If they don't arrive on time, your service will be discounted on a sliding scale (up to 10% off).

## PRICE ASSURANCE

When we quote you an on-site estimate, we guarantee you will not be charged more than the price quoted. In fact, you will pay less if your items take up less space in the truck than originally estimated.

## A COMMITMENT TO QUALITY

- A+ accreditation with the Better Business Bureau
- Winner of the Angie's List Super Service Award
- Excellent reviews on Yelp and Google

## WHAT OUR CUSTOMERS SAY

"I had a great experience with The Junkluggers! The whole process was very easy from start to finish. I even received a courtesy phone call letting me know my furniture was donated to a good cause. It's nice to work with a company that is also doing its best to re-purpose one person's trash to another person's treasure and keeping junk out of landfills."

Natalie K. ★★★★★

"The staff were courteous and respectful of my home and property. They worked hard and fast and they stick to their word on the price quote and work offered for that price. The owner himself came to the home as well and was pleasant to work with."

Phillip R. ★★★★★

**SAVE 10%**  
on a 1/4 truck or more

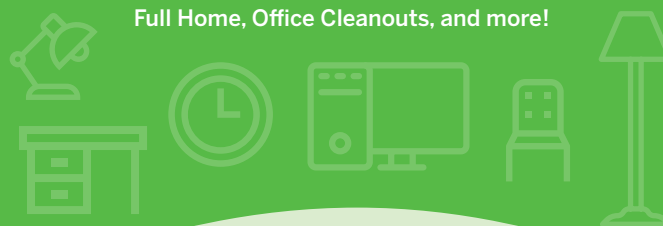
Limit one per household. At participating locations only. Cannot be combined with other coupons or discounts.

**COUPON CODE: 10JLBROCHURE**



**LET US SAVE YOU**  
from whatever's  
**CLUTTERING UP**  
your life!

Appliances, Furniture, Electronics, Clothing —  
Full Home, Office Cleanouts, and more!



*Saving the world, one lug at a time.*

**1-800-LUG-JUNK**  
**JUNKLUGGERS.COM**

# IS STUFF YOU OWN STARTING TO OWN YOU?

## Give The Junkluggers a call.

We are a caring alternative to traditional junk removal with a commitment to enhancing lives, communities, and the environment by donating, recycling, upcycling, and supporting local charity partners.

## HOW OUR PROCESS WORKS

1

### You Schedule

Call 1-800-LUG-JUNK or visit our website at [junkluggers.com](http://junkluggers.com) to schedule a same-day or next-day appointment.

2

### We Show Up

We will arrive within a two-hour window and will call when we are on our way.

3

### Get an Estimate

We will give you a free, no-obligation on-the-spot estimate after you show us what you would like removed.

4

### We Lug Your Stuff Away

Upon agreement with The Junkluggers Certified Price Quote, our team will begin to remove your items immediately.

5

### Get Receipts for Anything We Donate

To reduce what goes into landfills, we aim to donate as many of your items as possible. What we are not able to donate we try to recycle or upcycle.

**JUNKLUGGERS.COM**



## WHAT YOU GET WHEN YOU CHOOSE THE JUNKLUGGERS



### 100% Damage Protection

In the off chance that we damage or break anything in your home, we will fix it or replace it; no questions asked.



### A Fully Insured Crew

Full liability and auto coverage



### Eco-Friendly Service

We donate as much as possible then recycle and upcycle what we can't.



### Large, Clean, and Green Trucks

Our trucks can hold the equivalent of an average studio apartment or cluttered two-car garage worth of contents.



### Clean Boots

We will always clean our boots before entering your home so you don't have to worry about dirty or stained floors.



### Swept Floors

We'll even sweep up when we're done!

**1-800-LUG-JUNK**

## DO YOU HAVE A BUSINESS IN NEED OF OUR SERVICES?

We provide junk removal services to businesses in our area. We can take away many common unwanted items like:

- ✓ Desks
- ✓ Office Furniture
- ✓ Chairs
- ✓ Cubicle Walls
- ✓ Filing Cabinets
- ✓ Computers & Electronics

