

22<sup>nd</sup> November 2021

## Compulsory Student Services Fees – NZMA Annual Report to Students

Dear NZMA student,

Each year NZMA provides a range of services to students to enhance campus life and student wellbeing. These services are provided over and above the teaching and education delivery at each campus.

These services are funded through the **Compulsory Student Services Fee**. NZMA consults annually with our students on the range of Services to be offered and the amount being charged for each enrolment type. The consultation occurs annually at each campus at a meeting of Student Representatives and Campus Management.

Student representatives were invited to participate in this consultation and were asked to raise any comments or queries on your behalf. The consultation covered the level of fees, the type of services, procurement of services and the authorisation of expenditure.

Following our recent consultation meetings with Student Representatives at each campus (November 2021), the compulsory Student Services Fee for 2022 was set at \$400.00 (GST inclusive) per full time student (32 – 52 week programme) and \$200.00 (16 – 31 week programme), with no increase to the fees set for 2021.

A key component of these services are the continuous employment support provided for students during their period of study. All domestic students must pay the fee and can borrow the amount as part of their student loan. Income and expenditure for Student Services Fees are accounted for separately within NZMA's accounting systems.

### Description of Services to be offered in 2022:

#### **Careers Information, Advice and Guidance and Employment Information**

NZMA has a team of highly experienced Employment and Career Advisors working across campuses. They are available on request to help students and graduates with everything that ensures success at the workplace from assistance in CV preparation and interview skills through to sourcing and forwarding candidates for interviews with employers.

Employment opportunities sourced by the team may include work experience, internships, casual and part time employment and permanent fulltime roles. NZMA's careers teams can also provide on-going advice and support to students to make informed decisions about their career paths.

In 2019, we added a new post placement support service to liaise directly with employers to support graduate employment success. This has continued to be successful and will be continued in 2022.

NZMA also arranges Job Fairs. At these Job fairs students are exposed to a very wide range of employment opportunities and careers advice and guidance. *Please note in the event the NZ Government raises alert levels and/or implements pandemic guidelines preventing large gatherings the Careers Expo may not run as planned, or may run in an online forum.*

#### **Counselling Services**

NZMA has qualified counsellors available on request at every campus providing a free and confidential service to students. Contact your campus reception if you would like to talk with your campus counsellor.

#### **Advocacy and Legal Advice**

NZMA offers presentations and guest speakers with expertise in a variety of areas  
Learn to move ahead at [nzma.ac.nz](http://nzma.ac.nz) | 0800 222 833



### Head Office

766 River Road  
Chartwell  
Hamilton 3210  
New Zealand

DX GX10004



including IRD compliance, tax laws and employment laws.

### **Financial Support and Advice**

NZMA offers students information and advice on managing money including assistance with processing StudyLink loans, allowances and budgeting - and guest speakers. Emergency financial assistance is provided to students experiencing extreme financial hardship on a case-by-case basis to ensure that students are able to travel to class during the time of hardship.

### **Sports, Recreation and Cultural Services**

NZMA conducts a range of events and activities which may including sports day, kapa haka and other ethnic cultural groups, cultural days and activities during induction period to engage and build relationships amongst the student body. Whanau days are also held to invite and engage friends and family in the student learning process during the course of study. *Please note in the event the NZ Government raises alert levels and/or implements pandemic guidelines preventing large gatherings some events and activities may not run as planned.*

### **Health Services**

NZMA offers presentations and guest speakers on a variety of Health-related topics. NZMA has also invested in an external service through Sonder, which is an app that supports students Health and Safety whilst studying.

Please see below the Student Services Levy income and Expenditure for 2021.

	<b>Annual Revenue</b>	<b>Expenses</b>
Compulsory Student Fees levy received	669,123	
Careers Information and Guidance		471,491
Counselling		113,375
Financial Support and Advice		2,465
Sports, recreation and cultural activities		19,721
Health Support		62,465
<b>Totals</b>		<b>669,517</b>
<b>Surplus/(Deficit)</b>	(394)	

Please contact your Campus Manager if you have further questions about the Compulsory Student Services Fee. Please let you class representative know if you would like them to raise any comments or queries on your behalf. The next round of consultation will be held in October 2022.

Yours faithfully



Kylie Wilson  
Chief Executive Officer -NZMA