

Terms and conditions

This offer is promoted by Bupa Aged Care Australia Pty Ltd (ABN 74 082 931 575) (Bupa Aged Care) and is available to Eligible Individuals (as defined below). The offer is available between 16 June 2025 and 30 September 2025 inclusive (Offer Period) to Eligible Individuals who are admitted to a participating Bupa Aged Care home during the Offer Period, subject to the terms and conditions of this offer. Bupa Aged Care may withdraw this offer from one or all participating Bupa Aged Care homes at its discretion. The withdrawal of the offer will not impact Eligible Individuals who have been admitted to a participating Bupa Aged Care home based on this offer. To be eligible you must be admitted as a new permanent resident; and be a fully self-funded resident (i.e. not be eligible for any government contribution towards your aged care costs); and take up your residency in a participating Bupa Aged Care home during the Offer Period on the terms set out in your Agreement for Residential Care which you will have an opportunity to review and consider; and meet all other requirements set out in these Terms and Conditions (collectively, 'Eligible Individuals'). Participating Victorian Bupa Aged Care homes are Berwick, Clayton, Eastwood, Echuca, Greensborough, South Morang, Traralgon, Ballarat, Barrabool, Bellarine Lakes, Bendigo, Kyneton, Templestowe, Woodend, Caulfield, Coburg, Croydon, Mildura, Windsor and Wodonga. An individual is not eligible for this offer if any one or more of the following apply - you are moving from one Bupa Aged Care home to another Bupa Aged Care home; you have been referred to Bupa Aged Care by a placement agent or any other third-party with whom Bupa Aged Care has a commercial agreement with, in respect to payment for the placement of residents into Bupa Aged Care homes; or you're eligible for government contributions towards your aged care costs, for example you are assessed as being partially funded or a fully funded payer. Bupa Aged Care reserves the right to refuse admission based on clinical or other considerations at its discretion. The value of the offer is dependent on the Participating Bupa Aged Care home you are admitted to and your Daily Accommodation Payment liability which will be set out in your Agreement for Residential Care and is not redeemable for cash.