



DISCOVERY  
VOYAGES

## The Spitsbergen Adventurer

Longyearbyen – Moffen – Longyearbyen

### ARRIVAL AND DEPARTURE INFORMATION

#### Dear guest

We hope you're looking forward to our voyage together at the top of the world on The Spitsbergen Adventurer. We're excited to show you the beauty of this rugged Arctic archipelago where whales, seals, and polar bears roam.

In this document, you'll find details about getting to Svalbard and returning home after your voyage.

See you on board soon!

Sincerely,  
**Hurtigruten**

#### Reminders

- Is your passport up to date and valid for travel?
- If you need a visa, is it ready?
- Are your valuables, perishable items, keys, travel documents, and any medicine in your hand luggage?
- Have your transfer vouchers printed?



#### SAILING INFORMATION

<b>SHIP:</b>	MS Nordstjernen
<b>PORT:</b>	Gammelkaia, Longyearbyen, 9170
<b>DEPARTURE:</b>	Monday 14:00
<b>ARRIVAL:</b>	Thursday 10:00

### BEFORE YOUR VOYAGE

#### FROM THE AIRPORT TO YOUR HOTEL - LONGYEARBYEN



##### BUS TRANSFER

- Once you've collected your luggage, please exit the airport and board 'Flybus', the official airport shuttle. Inform the bus driver that you're travelling on our ship MS Nordstjernen and **hand them your printed transfer voucher**. The driver will take you to your hotel.



##### RADISSON BLU POLAR HOTEL OR COAL MINERS' CABINS

- Your booking confirmation will state which hotel you are booked in
- Check in from 15:00. Luggage storage is available at the hotel if you arrive earlier
- A two-course dinner will be served at your hotel between 19:00 and 21:00
- One night at the hotel
- Enjoy breakfast at your hotel the next morning from 07:00
- Check out by 11:00

---

## FROM YOUR HOTEL TO THE PIER - LONGYEARBYEN

### TRANSFER FROM HOTEL WITH CITY TOUR TO PIER

- The bus will meet you at your hotel on Monday at 10:00
- The city tour includes a visit to the Svalbard Museum and Camp Barentz in the Advent Valley
- After the tour, the bus will bring you to the pier where your ship MS Nordstjernen is preparing to depart at 14:00

## AFTER YOUR VOYAGE

## FROM THE PIER TO THE HOTEL - LONGYEARBYEN

### BUS TRANSFER

- After MS Nordstjernen arrives back in Longyearbyen on Thursday, a transfer bus will meet you at the pier and bring you to your hotel.

### RADISSON BLU POLAR HOTEL OR COAL MINERS' CABINS

- Your booking confirmation will state which hotel you are in
- Check in from 15:00. Luggage storage is available at the hotel for early arrivals
- Take-away wraps and coffee, tea or water is offered at your hotel from 10:00
- A Fare Dinner with your fellow travellers will be served at the hotel restaurant at 19:00. Please note that drinks are not included.
- Enjoy breakfast at your hotel the following morning, starting from 07:00
- Check out by 11:00

---

## FROM THE HOTEL TO THE AIRPORT - LONGYEARBYEN

### BUS TRANSFER

- A transfer bus, Flybus, will pick you up at your hotel to take you to the airport. For the timings of the shuttle, please contact the reception. **Please be sure to have your transfer voucher printed.**

---

## CONTACTS

### LOST OR DAMAGED LUGGAGE

If your baggage is delayed, damaged, or lost during the flight, please report it immediately to the airline desk before going through airport customs. Please also inform our staff on board the ship.

### USEFUL CONTACTS

**HURTIGRUTEN SVALBARD**  
Phone: +47 79 02 61 00

**MS NORDSTJERNEN**  
Phone: +47 46 93 55 68  
(only available when in a port)  
reception@msnordstjernen.com

**RADISSON BLU POLAR HOTEL**  
Vei 229-3, Longyearbyen, 9171  
Phone: +47 79 02 34 50

**COAL MINERS' CABINS**  
Vei 100, Longyearbyen, 9171 (Nybyen)  
Phone: +47 79 02 63 00

**CLARION HOTEL & CONGRESS  
OSLO AIRPORT**  
Hans Gaarders veg 15, 2060  
Gardermoen  
Phone: +47 63 94 94 94

 In the unlikely event of an emergency while travelling to and from your voyage, please call our 24/7 helpline

**UK/AU:** +44 33 08 08 18 84  
**French:** + 33 97 75 50382

**German:** +49 40 3018 7190  
**US:** + 1 888 970 6509

**Nordic:** + 47 81 50 37 36  
**Swiss:** +41 800 557 804