

STANDARD TERMS & CONDITIONS FOR PURCHASES USING ADYEN PAY BY LINK

1. YOUR CONTRACT

These Terms and Conditions apply when you purchase goods or services delivered onboard our ships and pay with the Adyen Pay by Link solution. When we say "us", "we", "our" or Hurtigruten", we mean Hurtigruten Global Sales AS, business registration number 914 904 633 and registered address at Langkaia 1, 0150 Oslo, Norway.

Guest onboard paying for goods and services using the Adyen Pay by Link solution

If you are a guest travelling with HURTIGUTEN, the General Terms and Conditions (including the Privacy Policy) applicable to your booking also apply to this purchase., with the following amendments:

- When you place an order, we will send you an acknowledgement email to let you know that we have received your order. This is not an order confirmation or acceptance.
- We will send you a confirmation email to confirm that your order has been confirmed and accepted together with details about the product or service you have ordered and time of delivery.
- Sale of goods and services onboard is not covered by our Travel Guarantee (reisegaranti).
- Goods and services purchased cannot be cancelled and is excluded from the Norwegian Cancellation Act.
- Following our confirmation e-mail, you will receive a payment link from Adyen which you must use to pay for the purchase.
- Your payment must be made within 24 hours. If the payment has not been made, we may cancel your purchase.
- The purchase is governed by Norwegian Law.

Others paying for goods and services using the Adyen Pay by Link solution

If you are not a guest travelling with us, but have purchased goods or services delivered to others onboard our ships, the following conditions apply:

- When you place an order, we will send you an acknowledgement email to let you know that we have received your order. This is not an order confirmation or acceptance.
- We will send you a confirmation email to confirm that your order has been confirmed and accepted together with details about the product or service you have ordered and time of delivery.
- Following our confirmation e-mail, you will receive a payment link from Adyen which you must use to pay for the purchase.
- Your payment must be made within 24 hours. If the payment has not been made, we may cancel your purchase.
- The Norwegian Cancellation Act does not apply to your purchase. When your purchase has been confirmed, your order cannot be cancelled.
- We process your personal data. Please read more in our [Privacy Policy](#).
- The purchase is governed by Norwegian Law.

Contact details:

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