

The Svalbard Line - North

Bergen - Longyearbyen

ARRIVAL AND DEPARTURE INFORMATION

Dear guest,

We are excited to welcome you on board MS Trollfjord to embark on this Signature voyage deep into the Arctic Circle and the land of the Midnight Sun.

Please note that the arrival and departure information here may change. Some services may also not be part of your personal travel arrangements. Please refer to your booking confirmation and individual itinerary.

Looking forward to seeing you on board soon!

Sincerely,
Hurtigruten



Reminders

- Is your passport or national travel ID (Schengen only) up to date and valid for travel?
- If you need a visa, is it ready? Find more information at the [Norwegian government site here](#).
- Are your valuables, perishable items, keys, travel documents, and any medicine in your hand luggage?

Sailing information

Ship: MS Trollfjord

Departure Port: Jektevik terminal and Hurtigruten Terminal Guest Lounge - Nøstegaten 30, 5010 Bergen.

Arrival Port: Gammelkaia, Longyearbyen, 9170

Depart: 14:30

Arrival: 13:00

ARRIVING IN BERGEN BEFORE YOUR VOYAGE

Only for guests who have this as part of your package

FROM THE AIRPORT TO YOUR HOTEL - BERGEN - Day 1

Pre-booked only: Once you've collected your luggage, please exit Bergen airport and go to platform A5 in front of the airport.

Here, you can board 'Flybussen', the official airport shuttle operated by Tide that brings you to the city centre. You can find Flybussen's [official schedule here](#).

Please present the transfer voucher that's included in your travel documents to the bus driver.

The Flybussen stop for your hotel is listed below:

Hotel	Flybussen Stop
Clarion Hotel Admiral	Strandkai terminalen (120 m walk)
Clarion Hotel Bergen	Torget C (240 m walk) or Torget D (140 m walk)
Thon Hotel Rosenkrantz	Torget C (270 m walk) or Torget D (170 m walk)
Magic Hotel Kløverhuset	Torget C (200 m walk)
Clarion Collection Hotel Havnekontoret	Dreggsallmenningen (26 m walk)

ONE NIGHT IN YOUR HOTEL - BERGEN - Day 1

You can check in to your hotel from 15:00, and the rest of the day is yours to explore Bergen. You might have time to take the Fløibanen funicular to the top of nearby Mount Fløyen for views over Bergen. Or browse the shops in the UNESCO-listed Bryggen area.

FROM YOUR HOTEL TO THE PORT - BERGEN - Day 2

After breakfast at your hotel, a transfer bus with the sign 'MS Trollfjord' will pick you up and take you to Bergen's Jektevik port where the ship is waiting.

The transfer bus will pick you up at either Clarion Admiral Hotel or Clarion Bergen Hotel at the following times:

- 11:00 transfer: all cabins on Deck 8* and unassigned cabins
- 11:15 transfer: all cabins on Deck 7*
- 11:30 transfer: all cabins on Deck 6*
- 11:45 transfer: all cabins on Deck 4*

*Transfer times may vary, please check with the Hurtigruten welcome desk at your hotel. Your deck number is the first number of the cabin number in your travel documents.

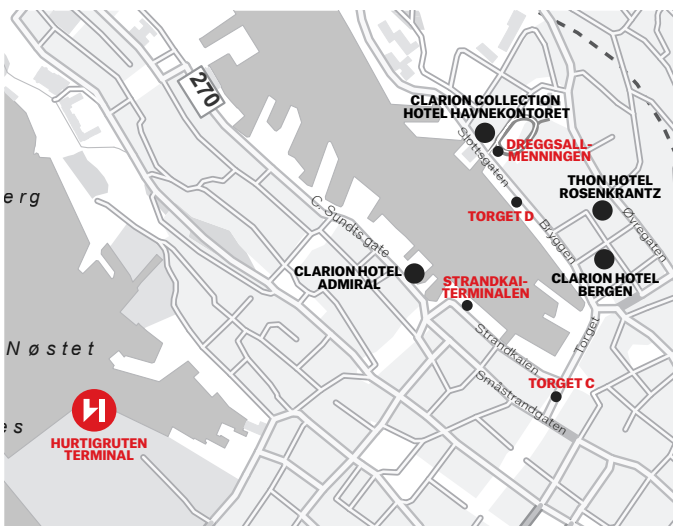
BOARDING THE SHIP - BERGEN - Day 2

At the port, the dedicated Hurtigruten Guest Lounge is located on the second floor of the building. Here, you can enjoy some light refreshments and complimentary Wi-Fi.

Before boarding, all guests must attend a safety briefing in the lecture hall at the Hurtigruten Guest Lounge.

Once you're checked-in on board the ship, lunch will be served in the main restaurant Flora between 12:00-14:00.

Your cabin will be ready for you at 14:00. We'll set sail at 14:30.



LEAVING LONGYEARBYEN AFTER YOUR VOYAGE

FROM THE SHIP TO THE HOTEL - LONGYEARBYEN - Day 9

Your voyage on board MS Trollfjord will come to an end in Longyearbyen. Once you disembark, a transfer will take you to Radisson Blu Polar Hotel, where you can check in from 15:00. The rest of the afternoon is yours to explore as you wish.

For your evening meal and activity, a transfer will be at the hotel to take you to Camp Barentz. There, you'll enjoy drinks, a delicious light dinner of homemade reindeer bidos and a dessert. Wear warm, comfortable clothing and please note that clothing may smell of campfire smoke afterwards.

EXCURSION AND HOTEL NIGHT - LONGYEARBYEN - Day 10

After breakfast at the hotel, we'll collect you in the morning for a mini adventure aboard the hybrid-electric catamaran, MS Bard, to explore the magnificent landscapes of Isfjorden, Billefjord and the Nordenskiöld Glacier.

We recommend warm, comfortable outdoor clothing and shoes, hats, gloves, and sunglasses. You'll enjoy a light lunch before returning to your hotel. Beverages are available at an extra cost.

In the evening, you'll enjoy a three-course dinner including coffee at Radisson Blu Polar Hotel.

FROM THE HOTEL TO THE AIRPORT - LONGYEARBYEN - Day 11

After breakfast, enjoy the morning in Longyearbyen. Check-out is at 11:00, however the hotel has a room to store luggage.

Lunch will be served at Restaurant Nansen in Radisson Blu Polar Hotel at 12:00. **If pre-booked**, after lunch a transfer will take you to the airport at Longyearbyen, from where you'll fly home.

Contact information

If you have any questions, please don't hesitate to contact your travel agency or the Hurtigruten [Customer Sales Centre](#). We are happy to help.

MS Trollfjord

+47 99 48 72 76

Reception.tf@hurtigruten.com

Hurtigruten Svalbard (local supplier in Longyearbyen)

+47 79 02 61 00

Clarion Hotel Admiral

C. Sundts gate 9, 5004 Bergen

+47 55 23 64 00

Clarion Hotel Bergen

Rosenkrantzgaten 8, 5003 Bergen

+47 53 05 15 00

Clarion Collection Hotel Havnekontoret

Slottsgaten 1, 5003 Bergen

+47 55 60 11 00

Radisson Blu Polar Hotel

Vei 229-3, Longyearbyen, 9171

+47 79 02 34 50

Thon Hotel Rosenkrantz

Rosenkrantzgaten 7, 5003 Bergen

+47 55 30 14 00

Magic Hotel Kløverhuset

Strandgaten 13/15, 5013 Bergen

+47 55 90 01 00

Emergency contacts

In the event of an emergency while travelling to and from your voyage, you can contact us 24 hours a day, seven days a week by calling: +44 33 08 08 18 84