

The Svalbard Line - South

Longyearbyen - Bergen

ARRIVAL AND DEPARTURE INFORMATION

Dear guest,

We are excited to welcome you on board MS Trollfjord to embark on this Signature voyage deep into the Arctic Circle and the land of the Midnight Sun.

Please note that the arrival and departure information here may change. Some services may also not be part of your personal travel arrangements. Please refer to your booking confirmation and individual itinerary.

Looking forward to seeing you on board soon!

Sincerely,
Hurtigruten



Reminders

- Is your passport or national travel ID (Schengen only) up to date and valid for travel?
- If you need a visa, is it ready? Find more information at the [Norwegian government site here](#).
- Are your valuables, perishable items, keys, travel documents, and any medicine in your hand luggage?

Sailing information

Ship: MS Trollfjord

Departure Port: Gammelkaia, Longyearbyen, 9170

Arrival Port: Jektevik terminal and Hurtigruten Terminal Guest Lounge - Nøstegaten 30, 5010 Bergen.

Depart: 19:00

Arrival: 07:00

ARRIVING IN LONGYEARBYEN BEFORE YOUR VOYAGE

Only for guests who have this as part of your package

FROM THE AIRPORT TO YOUR HOTEL - LONGYEARBYEN - Day 1

If the transfer has been pre-booked, you will be taken from the airport to the Radisson Blu Polar Hotel, where check-in is available from 3:00pm. The hotel can store luggage for earlier arrivals. You are free to explore Longyearbyen for the rest of the afternoon.

HOTEL NIGHT AND EXCURSION - LONGYEARBYEN - Day 1

For your evening meal and activity, a transfer will be at the Radisson Blu Polar Hotel at 19:00 to take you to Camp Barentz. There, you'll enjoy drinks, a delicious light dinner of homemade reindeer bidos and dessert in a cozy wooden cabin. At 22:00, we'll head back to the hotel.

Although this is an indoor activity, we recommend warm, comfortable outdoor clothing and warm shoes, as the floor can be a little bit cold. Please note that clothing may smell of campfire smoke afterwards.

HOTEL NIGHT AND EXCURSION - LONGYEARBYEN - Day 2

After breakfast at your hotel, we'll collect you at 08:15 for a mini adventure aboard hybrid-electric catamaran, MS Bard, to explore the magnificent landscapes of Isfjorden, Billefjord and the Nordenskiöld Glacier.

We recommend warm, comfortable outdoor clothing and shoes, hats, gloves, and sunglasses. You'll enjoy a light lunch before returning to your hotel. Beverages are available at an extra cost.

In the evening, you'll enjoy a three-course dinner including coffee at Restaurant Nansen in the Radisson Blu Polar Hotel.

BOARDING THE SHIP - LONGYEARBYEN - Day 3

The morning is yours to explore Longyearbyen before heading to MS Trollfjord in the afternoon.

Hotel check-out is at 11:00 and lunch will be served at the hotel at 12:00. Your luggage can be stored at the hotel until the transfer to the ship.

Shortly after lunch, a transfer will take you to MS Trollfjord. Settle in and get ready for your voyage! We set sail at 19:00 from Longyearbyen.



Please note that excursions timings may change.

LEAVING BERGEN AFTER YOUR VOYAGE

FROM THE PORT TO THE AIRPORT - BERGEN - Day 10

Your journey on The Svalbard Line on board MS Trollfjord comes to a close when we arrive back at Jektevik port in Bergen at 07:00.

Pre-booked only: There will be a Flybussen transfer from the port to the airport. The crew on MS Trollfjord will let you know the exact transfer times on board before you leave the ship for the last time.

If you have a late flight from the airport and prefer to travel to the airport later, you can store your luggage at Jektevik port. You will need to make your own arrangements to the airport. [The official Flybussen timetable is here.](#)

Thank you for sailing The Svalbard Line with us. We wish you a pleasant journey home and hope to see you again soon.



Contact information

If you have any questions, please don't hesitate to contact your travel agency or the Hurtigruten [Customer Sales Centre](#). We are happy to help.

MS Trollfjord

+47 99 48 72 76

Reception.tf@hurtigruten.com

Hurtigruten Svalbard

(local supplier in Longyearbyen)

+47 79 02 61 00

Clarion Hotel Admiral

C. Sundts gate 9, 5004 Bergen

+47 55 23 64 00

Clarion Hotel Bergen

Rosenkrantzgaten 8, 5003 Bergen

+47 53 05 15 00

Clarion Collection Hotel Havnekontoret

Slottsgaten 1, 5003 Bergen

+47 55 60 11 00

Radisson Blu Polar Hotel

Vei 229-3, Longyearbyen, 9171

+47 79 02 34 50

Thon Hotel Rosenkrantz

Rosenkrantzgaten 7, 5003 Bergen

+47 55 30 14 00

Magic Hotel Kløverhuset

Strandgaten 13/15, 5013 Bergen

+47 55 90 01 00

Emergency contacts

In the event of an emergency while travelling to and from your voyage, you can contact us 24 hours a day, seven days a week by calling: +44 33 08 08 18 84