

The North Cape Line

14 days: Bergen – Honningsvåg – Oslo | Oslo – Honningsvåg – Bergen
9 days: Tromsø – Honningsvåg – Bergen | Bergen – Honningsvåg – Tromsø
9 days: Oslo – Tromsø | Tromsø – Oslo

ARRIVAL AND DEPARTURE INFORMATION

Dear Guest,

We are excited to welcome you on board MS Trollfjord to embark on this Signature voyage deep into the Arctic Circle and the land of the Northern Lights.

Please note that the arrival and departure information here may change. Some services may also not be part of your personal travel arrangements. Please refer to your booking confirmation and individual itinerary.

Looking forward to seeing you on board soon!

Sincerely,
Hurtigruten



Reminders

- Is your passport or national travel ID (Schengen only) up to date and valid for travel?
- If you need a visa, is it ready? Find more information at the [Norwegian government site here](#).
- Are your valuables, perishable items, keys, travel documents, and any medicine in your hand luggage?

Sailing information

Ship: MS Trollfjord

Bergen: Jektevik Terminal, Nøstegaten 30,
5010 Bergen
Departure: 14:30
Arrival: 07:00

Oslo: Revierkaia, Revierstredet, 0150 Oslo
Departure: 18:00
Arrival: 08:00

Tromsø: Prostneset, Quay 8, Samuel Arnesens
gate 3, 9008 Tromsø
Departure: 18:00/21:00 *check itinerary
Arrival: 08:00

ARRIVING IN BERGEN BEFORE YOUR VOYAGE

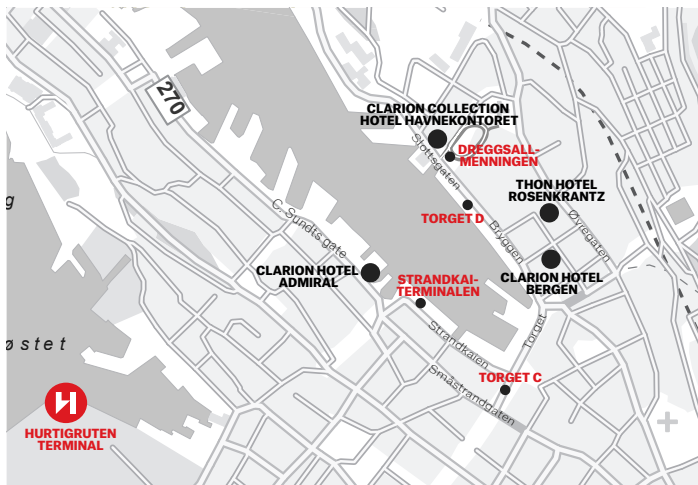
FROM BERGEN AIRPORT - Day 1

If **pre-booked**, your tour will begin with a hotel night in Bergen. Check-in for all Bergen hotels is 15:00. For early arrivals, you can store luggage at the hotel.

For booked transfers with us from the airport to the hotels, please find the Flybus stops below. Here, you can board 'Flybussen', the official airport shuttle operated by Tide that brings you to the city centre. You can find Flybussen's [official schedule here](#).

Please present the transfer voucher that's included in your travel documents to the bus driver.

| Hotel | Flybussen Stop |
|------------------------|--|
| Clarion Hotel Admiral | Strandkai terminalen (120m walk) |
| Clarion Hotel Bergen | Torget C (240m walk) or Torget D (140m walk) |
| Thon Hotel Rosenkrantz | Torget C (270m walk) or Torget D (170m walk) |



ONE NIGHT IN YOUR HOTEL - BERGEN - Day 1

Our hospitality desk will be available the day before embarkation at the **Clarion Bergen Hotel** from **17:30-19:30** and **Clarion Admiral Hotel** from **20:00-21:30**. If you are staying in the Thon Rosenkrantz, please go across the street to the Clarion Bergen Hotel to visit the hospitality desk.

You will receive your final transfer times and luggage tags at the hospitality desk.

FROM YOUR HOTEL TO THE PORT - BERGEN - Day 2

A bus to MS Trollfjord will depart from the hotels according to which deck your cabin is on. Approximate times are below:

- Deck 8 and unspecified cabins: 11:00
- Deck 7: 11:00
- Deck 6: 11:30
- Deck 4: 11:30

If **included in your booking**, you may have a sightseeing bus tour between the hotel and the ship. Please wear weather-proof clothes and shoes. Approximate times for the sightseeing are below. Please check with the welcome desk for the final timings.

- Decks 7, 8, and unspecified cabins: 09:00
- Decks 4 and 6: 09:30

NB! Please note the above times may vary. Take all of your belongings with you to the bus. Please make sure that the luggage tag you received from the hospitality desk is attached to your luggage with your cabin number.

BOARDING THE SHIP - BERGEN - Day 2

The Jektevik terminal building will be open from 10:30 until 14:00. Check-in and boarding will begin at 12:00.

At the port, the dedicated Hurtigruten Guest Lounge is located on the second floor of the building. Here, you can enjoy some light refreshments and complimentary Wi-Fi.

Before boarding, all guests must attend a safety briefing in the lecture hall at the Hurtigruten Guest Lounge.

Once you're checked-in on board the ship, lunch will be served in the main restaurant Flora between 12:00-14:00.

Your cabin will be ready for you at 14:00. We'll set sail at 14:30.

ARRIVING IN OSLO BEFORE YOUR VOYAGE

FROM OSLO AIRPORT - Day 1

If **pre-booked**, [follow the instructions here on our website for the Flytoget ticket](#) from the airport to Oslo Central Station.

If **pre-booked**, your hotel Clarion Hotel The Hub will be near to Oslo Central Station. If you have taken the Flytoget to Oslo Central Station, please make your way towards the Byporten shopping and exit there. From there, Clarion Hotel The Hub is just a 200 meter walk.

Check-in for Clarion Hotel The Hub is at 15:00 and luggage can be stored there for early arrivals. Be sure to stop by the hospitality desk at the hotel between 18:00 - 21:00 to get further information about the final transfer times and your luggage tags.

The rest of the day is yours to explore the capital of Norway.

BOARDING THE SHIP - OSLO - Day 2

Check-in on board is from 12:00 - 17:00. Please make sure that the provided luggage tag is attached to your luggage when arriving at the port. All guests must attend a safety briefing in the front conference hall.

Lunch is in the ship's main restaurant, Flora, from 12:00 - 14:30. Cabins are ready at 15:00.

The Coastal Experience Team will meet you from 15:00 - 17:45 to give you the mandatory safety briefing and an introduction to the voyage ahead. The ship sets sail from Oslo at 18:00.

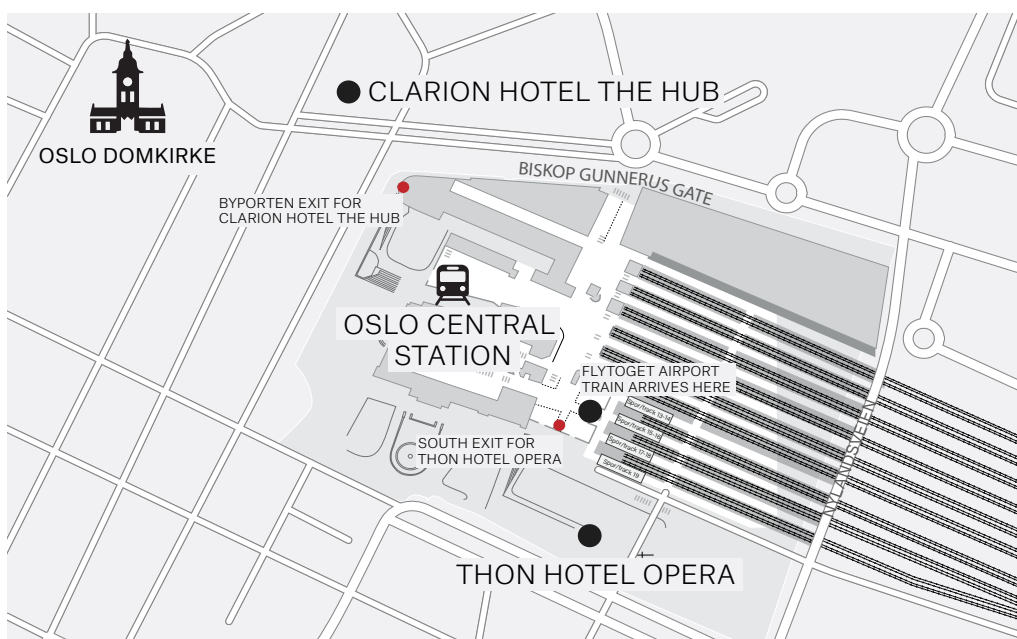
FROM YOUR HOTEL TO THE PORT - OSLO - Day 2

A bus to MS Trollfjord will leave Clarion Hotel The Hub at 12:00.

If **included in your booking**, you may have a sightseeing bus tour between the hotel and the ship. Please wear weather-proof clothes and shoes. Approximate times for the sightseeing are below.

The English speaking tours will leave at 09:30, 10:00, and 10:30. Please check with the hospitality desk for your tour time.

NB! Please note the above times may vary. Take all of your belongings with you to the bus. Please make sure that the luggage tag you received from the hospitality desk is attached to your luggage with your cabin number.



ARRIVING IN TROMSØ BEFORE YOUR VOYAGE

FROM TROMSØ AIRPORT - Day 1

If **pre-booked**, take the red Bussring bus from the Tromsø airport to the city centre. You can find the closest bus stops to the hotels on our [website here](#). Please be sure to present your transfer voucher.

If booked through Hurtigruten, please check your personal itinerary document for your hotel.

Check-in for your hotel is 15:00. Luggage can be stored at the hotel if you arrive early.

The rest of the day is yours to explore and enjoy Tromsø, the Arctic Capital of Norway.



BOARDING THE SHIP IN TROMSØ - Day 2

After breakfast at your hotel, the transfer bus to MS Trollfjord will be at the hotels starting from 12:00. Please be sure to take all your belongings and luggage with you.

Check-in at the port in Tromsø is open from 08:30 and closes at 17:00.

Lunch will be served in main restaurant, Flora, from 12:00 – 14:30. Your cabin will be ready for you at 15:00.

The Coastal Experience Team will announce on board the time for the mandatory safety briefing, which will take place before the ship's departure.

MS Trollfjord will depart from Tromsø at either 18:00 or 21:00, depending on the itinerary.

DEPARTURE AFTER YOUR VOYAGE

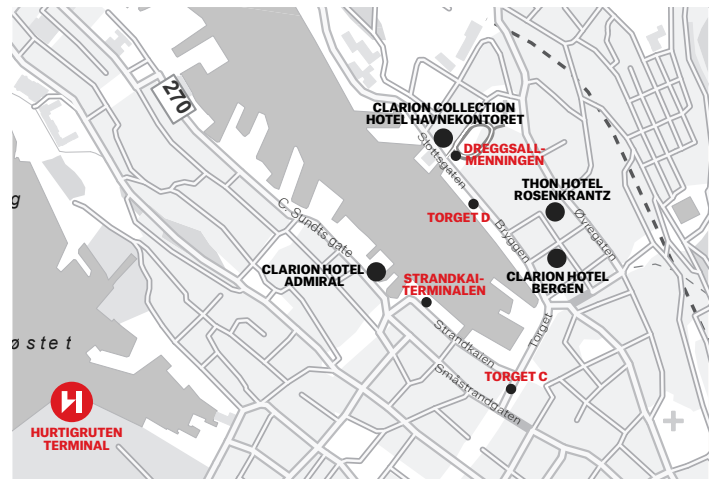
LEAVING BERGEN AFTER YOUR VOYAGE

Your journey on The North Cape Line on board MS Trollfjord comes to a close when we arrive at Jektevik port in Bergen at 07:00.

After enjoying breakfast on board, you'll disembark, collect your luggage, and catch the transfer bus waiting for you just outside the terminal.

If **pre-booked**, the transfer will take you to either the airport or city centre hotels.

If you wish, there are luggage lockers located inside the terminal building where you can store your luggage if you would like to explore on your own before heading to your next destination.



DEPARTURE AFTER YOUR VOYAGE

LEAVING OSLO AFTER YOUR VOYAGE

Your journey on The North Cape Line on board MS Trollfjord comes to a close when we arrive to Oslo at 08:00.

If you have booked a Flytoget airport express train, you can find the [necessary information here on our website](#). The port where MS Trollfjord docks is a 700 meter walk to the Oslo Central Station.

Alternatively, there may be taxis waiting just outside the port area. If there are questions regarding getting to the airport, please contact reception the day prior to disembarking, they are happy to offer advice.

LEAVING TROMSØ AFTER YOUR VOYAGE

Your journey on The North Cape Line with MS Trollfjord comes to a close when we arrive to Tromsø at 08:00.

After breakfast on board, please take all your belongings with you to the transfer bus, waiting for you just outside the port at 11:00. This transfer will go to the city centre hotels.

Check-in for any hotels you have booked in Tromsø is at 15:00.

If you are heading to the airport directly after the voyage, please use the red bus, Bussring. If you have pre-booked this with Hurtigruten, your voucher is included in your personal travel documents. Otherwise, tickets can be pre-purchased online or directly on the bus.

The rest of the day is yours to explore the Arctic capital of Norway.

Contact information

If you have any questions, please don't hesitate to contact your travel agency or the Hurtigruten [Customer Sales Centre](#). We are happy to help.

MS Trollfjord

+47 52 87 07 10

Reception.tf@hurtigruten.com

Clarion Hotel Bergen

Rosenkrantzgaten 8, 5003 Bergen

+47 53 05 15 00

Clarion Hotel Admiral

C. Sundts gate 9, 5004 Bergen

+47 55 23 64 00

Thon Hotel Rosenkrantz

Rosenkrantzgaten 7, 5003 Bergen

+47 55 30 14 00

Clarion Hotel The Hub

Biskop Gunnerusgt. 3, 0155 Oslo

+47 23 10 80 00

Thon Hotel Tromsø

Grønnegata 50, 9008 Tromsø

+47 77 69 80 50

Emergency contacts

In the event of an emergency while travelling to and from your voyage, you can contact us 24 hours a day, seven days a week by calling: +44 33 08 08 18 84