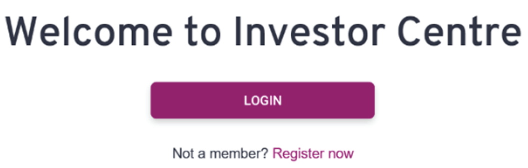
GETTING STARTED ON INVESTOR CENTRE

You'll want to make the most of the great features on Investor Centre, so here's a handy how-to guide to help get you started.

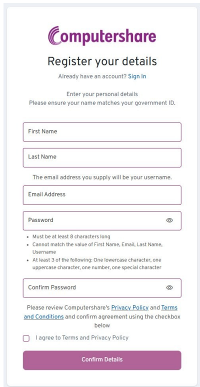
You can use Investor Centre on any device – smartphone, tablet or computer. You'll need your CSN or Holder Number, and FIN to add your investments to your account. If you don't have these, contact Computershare NZ on +64 9 488 8777.

Visit www.investorcentre.com/nz, and click on 'Register now', then follow the steps below.



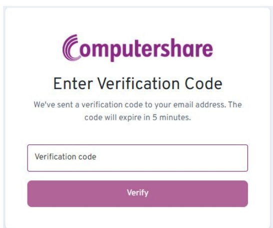
Step 1 — Registration

Enter your name, email address and Password (& confirm password), Tick to agree to the terms and conditions and select Confirm Details to continue.



Step 2 — A one-time passcode (OTP) will be sent to the email address in step 1

You will be prompted to enter the OTP and select Verify to continue.



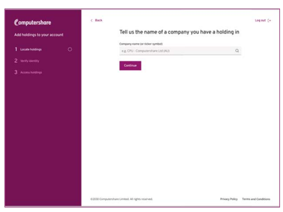
Step 3

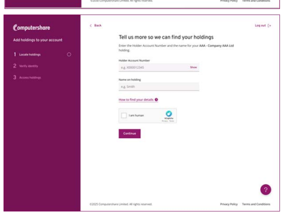
You will be prompted to register for Two-Factor Authentication (2FA). Select your country from the dropdown box, enter your phone number in the box below and click Send Code, you will then receive an OTP to your mobile phone number.

Step 4

You will then locate holdings and add these to your newly created account by:

- Searching for the NZX code or name of the company you hold securities in
- Entering your CSN/Holder/Investor number
- Entering the FIN
- Completing the hCaptcha and selecting Continue

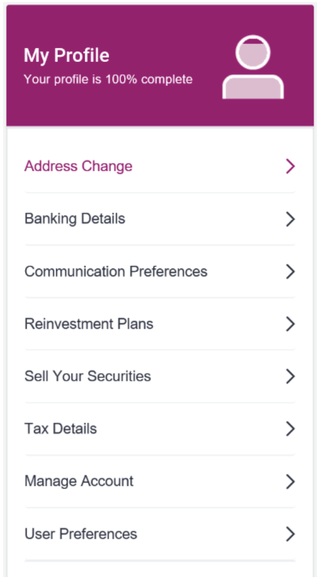




My Profile

With My Profile, you can instantly update all your information in the one place, making it easy for you to manage your portfolio.

Select 'My Profile' on the top right-hand side and click on the applicable sub menu on the left for the information you wish to change.



Update your Banking Details

Need to change your bank account?
It only takes a minute to update online:

- Click on 'Banking Details'
- Select a payment method from the drop down
- Click 'Next'
- Select a company by ticking the check box
- Click 'Next'
- Enter your new bank details *
- Click 'Next' and review before clicking 'Confirm'

* Note that your account name cannot contain **&** (use **and** instead)

Switch to Email Communications

With Communications Preferences, you can receive correspondence such as Annual Reports, payment advices, voting forms via email across your entire portfolio. Here's how in 3 easy steps:

- Click on 'Communication Preferences'
- Click inside the circle to select either:
  - Use a different email (please specify below)
  - Use same email as Investor Centre Membership
- Enter your email address if you have clicked the first circle
- Click 'Confirm'